



INDIAN INSTITUTE OF BANKING & FINANCE

(An ISO 21001:2018 Certified Institute)

Professional Development Centre – North Zone

Residential Training program

On

**“GRACE - Governance Responsibility Accountability
Communication & Excellence”**

In Physical Mode

26th to 28th October 2026 (Monday to Wednesday)



Open to Members & Non-Members

Individual participants can also register for the programme at their own cost

Program Co-Ordinator: Dr. N K Bhasin & Mr Arun Misra

Mail Id: se.pdcnz3@iibf.org.in ; fm.trg4@iibf.org.in

Indian Institute of Banking & Finance,
Professional Development Centre, North Zone,

C5/30, SDA Market, opposite to IIT Delhi

Delhi – 110016

Website : www.iibf.org.in

BRIEF BACKGROUND

Established on 30th April 1928, IIBF which is an “Institute of the Bankers, for the Bankers and by the Bankers” has during its 98 years of service been actively involved in examination, training & academics and has emerged as a premier institute in banking and finance education.

Considering the emerging requirements of the bankers in the ever-changing dynamic environment, IIBF has been providing quality training to bankers in select areas. The training programmes are designed in consultation with the industry experts and human resources personnel with an endeavour to address the skill gaps on a continuous basis.

The regular offerings in varied areas prepare the banking professionals ahead of the impending change. IIBF has state-of-the-art training facilities at its Leadership Center at Mumbai and it has seven Professional Development Centers (PDCs) at Mumbai, Delhi, Chennai, Kolkata, Lucknow, Guwahati and Bengaluru catering to the increasing demand for the focused training programmes.

Our Delhi Centre is equipped with modern infrastructure to support residential training:

- A well-equipped hostel with 36 air-conditioned rooms, with Wi-Fi facility at all floors.
- Two fully functional classrooms with a seating capacity of 30–35 participants each.
- Lift facilities for ease of movement across floors and CCTV cameras all around the premises.

IIBF PDC NZ has successfully partnered with **Banks and FIs** for conducting customized residential training programmes at the Delhi Centre

PURPOSE OF THE PROGRAMME

The 3-Day Physical Programme “GRACE” is an intensive, high-level leadership and executive enhancement workshop designed explicitly for Senior Management Grade Scale-4 (Chief Managers) operating within the administrative echelons of Commercial Banks.

- **Strategic Focus on Administration**
- **The Five-Pillar Framework (G.R.A.C.E.)**
- **Interactive and Physical Learning Environment**
- **Alignment with Modern Banking Demands**
- **Leadership Transformation**
- **To Understand DPDP Act Framework**
- **To dive in Gen AI Awareness / Use Cases & Information Cyber Security**

PROGRAM OBJECTIVE:

The core learning and development goals of this 3-day intervention aim to empower administrative leaders with actionable skillsets:

- To Solidify Governance and Regulatory Compliance
- To Drive Strategic Ownership and Corporate Responsibility
- To Implement Robust Staff Accountability Frameworks
- To Advance High-Impact Communication and Conflict Resolution
- To Cultivate Institutional Excellence and Process Optimization

CONTENT OVERVIEW

Foundation of Leadership

- Introduction to AI and its relevance in banking.
- Overview of AI applications: Chatbots, Fraud Detection, Risk Assessment.
- Case Studies: Successful implementation of AI in banks.

Control & Collaboration & Driving Excellence

- Hands-on session: Developing AI models for financial services.
- Discussion panel: Future trends of AI in banking.
- Networking opportunities with industry experts.

METHODOLOGY

- Live lectures will be done by faculty members of IIBF and also by Industry specialists. Highly interactive sessions using Presentation Deck, Exercises, Real-life Cases, Role-plays and focussed group discussions and Activities
- The PPTs will be available in our site after the program is over.
- Entry and Exit tests will be conducted to assess the program impact.

Why Attend?

- Solidify Regulatory Compliance
- Enhance Accountability Frameworks
- Bridge Communication Gaps
- Prepare for Next-Level Promotion

TARGET GROUP

Chief Managers Posted at administrative offices.

DURATION

3 Days - **26th to 28th October 2026** Timings: 10.00 A.M. to 05.00 P.M. (First day participants are required to kindly join by 09:30 am for registration/attendance purpose)

TRAINING LOCATION

Indian Institute of Banking & Finance

Professional Development Centre - Northern Zone,

C-5/30, Safdarjung Development Area(SDA),

Near SDA Local Shopping complex, Outer Ring Road,

Opp IIT Delhi, NEW DELHI-110 016,

Tel:011-2653 2194 / 2191 (office)

Nearest Metro : IIT Delhi

Google Map Link - <https://maps.app.goo.gl/bb7JujvtY1KZGx4K6>

**** Last Date of Registration is 20th October 2026 ****

“Upon successful completion of the Training Programme, participants will be awarded a Certificate of Participation”

FEES

Residential Program Fees Occupancy Type	Rate per Day	Total for 3 Days (Excl. GST)	GST @ 18%	Total Payable
Single Occupancy	₹8,000	₹24,000	₹4,320	₹28,320*
Double Occupancy	₹6,500	₹19,500	₹3,510	₹23,010*

Early Bird & Group Nomination Discounts

Banks sponsoring multiple participants under the Early Bird window can avail of tiered discount incentives on the net base fees:

- 5% Discount: Applicable for group nominations containing 5 to 10 participants.***
- 10% Discount: Applicable for group nominations containing 11 to 20 participants.***
- 15% Discount: Applicable for large group nominations exceeding 20 participants.***

Programme fees may be remitted to the credit of Institute's account as given below:

Particular	Account Details
Account Name	Indian Institute of Banking & Finance
VAN	IIBF28TRGNORTHZONE
IFSC	SBIN0004266
BANK	STATE BANK OF INDIA

(PAN No: AAATT3309D and GSTIN NO. 07AAATT3309D2ZT)

(Kindly provide your GST Number in the nomination letter to facilitate raising of invoice)

Dr. N K Bhasin	Mr Arun Misra
Zonal Head	Faculty Member
head-pdcnz@iibf.org.in	Fm.trg4@iibf.org.in
Mob : 9910110182	Mob : 9175178993



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Nomination Form – For Individuals (Self Sponsored)

Name of the program	: GRACE - Governance Responsibility Accountability Communication & Excellence
Dates	: 26th to 28th October 2026
Time	: 10.00 a.m. to 5.00 p.m.
Program Type	: Physical mode

Nominee Details

Sr. No.	Name	Designation	Mobile No. (WhatsApp)	E-mail	UTR No.
1					

***Login details of the program shall be shared on personal mail id of nominee.**

Particular	Account Details
Account Name	Indian Institute of Banking & Finance
VAN	IIBF28TRGNORTHZONE
IFSC	SBIN0004266
BANK	STATE BANK OF INDIA

(PAN No: AAATT3309D and GSTIN NO. 07AAATT3309D2ZT)

In case of any quires, kindly contact

Dr. N K Bhasin	Mr Arun Misra
Zonal Head	Faculty Member
head-pdcnz@iibf.org.in	Fm.trg4@iibf.org.in
Mob : 9910110182	Mob : 9175178993



INDIAN INSTITUTE OF BANKING & FINANCE

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Nomination Form – For Banks & FIs

Nominee Details

Name of the program	: GRACE - Governance Responsibility Accountability Communication & Excellence
Dates	: 26 th to 28 th October 2026
Time	: 10.00 a.m. to 5.00 p.m.
Program Type	: Physical mode

Sr. No.	Name	Designation	Branch/ Office	Mobile No. (WhatsApp)	E-mail (Personal)	E-mail (Official)
1						
2						
Name of Bank/ FI			:			
Address			:			
GST Details			:			
PAN No.			:			
Phone/Mobile of Nominating Official			:			
E-Mail of Nominating Official			:			

***Login details of the program shall be shared on personal mail id of nominee.**

Fees: As mentioned above.

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