



**INDIAN INSTITUTE OF BANKING & FINANCE**  
**Professional Development Centre – Eastern Zone (PDC-EZ), Kolkata**

**ONE DAY VIRTUAL WORKSHOP ON**

**OVERVIEW OF OPERATIONAL RISKS WITH FOCUS ON DPDP ACT**

**29<sup>th</sup> October 2026 (Thursday)**



**IIBF has emerged as a premier institute on banking and finance education. It is the largest institute of its kind in the world and is working with a Mission to “develop professionally qualified & competent bankers and finance professionals primarily through a process of education, training, examination, consultancy/ counselling and continuing professional development programmes”. Indian Institute of Banking & Finance has been awarded the ISO 21001:2018 Standard. This standard is for Educational Institutes who have achieved the required level of excellence in their academic offerings. IIBF is among the few institutes to have been conferred upon this standard**

**For Nomination Please Contact:**

|                                                                                                                                       |                                                                                                                          |                                                                                                                             |
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| Mr. Tusharendra Barpanda Head – PDC-EZ, IIBF, Kolkata<br>Email Id. <a href="mailto:head-pdcez@iibf.org.in">head-pdcez@iibf.org.in</a> | Ms Sneha Datta<br>Jr. Executive, PDC-EZ, IIBF<br>Email: <a href="mailto:je.pdcez3@iibf.org.in">je.pdcez3@iibf.org.in</a> | Ms. Samriddhi Guha<br>Jr. Executive PDC-EZ, IIBF<br>Email: <a href="mailto:je.pdcez2@iibf.org.in">je.pdcez2@iibf.org.in</a> |
| <b>In case of any query please contact: 033 3539 2660, 9903848920, 6290336252, 9717005551</b>                                         |                                                                                                                          |                                                                                                                             |

**BACKGROUND OF THE PROGRAMME:** Operational Risk Management (ORM) deals & focuses on protecting data assets from internal process failures, human errors, system disruptions, and external cyber threats that can break daily business functions. Operational risk is pervasive, complex. Thus, data protection in banking and finance has become extremely crucial to maintain customer trust, prevent costly fraud, and comply with strict global laws, failing which the banks and FIs can suffer severe losses. Digital Personal Data Protection (DPDP) Act, 2023 & DPDP Rules 2025 marks a significant milestone in India's data,

privacy landscape and has far-reaching implications for banks and financial institutions that collect, process, store, and share large volumes of customer data. With increasing digitization of financial services, institutions must ensure that personal data is handled responsibly, securely, and in compliance with regulatory requirements. Operational risk is inherent in all business processes may manifest in a variety of ways even through Negligence in managing risk can impact the internal business processes, growth and customer service. In view of the above IBF-Professional Development Centre is going to conduct the captioned virtual/online training programme covering the above two topics.

## **OBJECTIVES**

- Various components of Operational management and Analysing Operational Risk environment in an organization
- Mitigate operational risks of Banks/FIs
- Develop appropriate controls and response strategies for data protection
- Strengthening the capability of banks and financial institutions to enhance customer trust

## **CONTENT OVERVIEW:**

- Introduction to the Digital Personal Data Protection (DPDP) Act, 2023 – Background, objectives, and key definitions.
- Applicability of the DPDP Act to Banks, NBFCs, Insurance Companies, FinTechs, and other Financial Institutions.
- Operational Risk and Operational Risk Management Framework, Operational Risk Assessment tools, MIS for operational risk, Cyber Risk Management

**TARGET GROUP FOR THE PROGRAMME:** Bankers and Finance Professionals in PSU/RRB/ Co-op Banks/Private Sector Bank/Foreign Banks/SFBs/Payment Banks/NBFCs/MFIs/Housing Finance Companies/ All India Financial Institutions, working in Branches/Controlling Offices overseeing Operations including Deposits/Credits/Remittances, Risk Management, Delivery channels and also in Compliance Department.

|                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                              |
|------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>DATE &amp; TIME:</u></b><br><br><b>29.10.2026</b><br><b>(Thursday)</b><br><br>(10.00AM to 5.30PM)                                        | <b><u>METHODOLOGY:</u></b><br><br>Virtual (Online) interactive lectures, Case Studies, presentations and sharing of experiences through ZOOM based IIBF LMS. Programme can be attended from anywhere by using devices with Internet like PC, Laptop, Tablet or Mobile. Internet connection with good speed is required to stream live Virtual sessions | <b><u>FEE:</u></b><br><br>Rs. 2500/- per participant plus GST@18% aggregating to <b>Rs.2950/-</b> (In case of TDS deduction, please send us TDS certificate) |
| <ul style="list-style-type: none"> <li>• <b>REGISTRATION START DATE: 15.10.26</b></li> <li>• <b>REGISTRATION END DATE: 26.10.26</b></li> </ul> |                                                                                                                                                                                                                                                                                                                                                        | <ul style="list-style-type: none"> <li>• <b>TRAINING START DATE: 29.10.26</b></li> <li>• <b>TRAINING END DATE: 29.10.26</b></li> </ul>                       |

**CORRESPONDENCE ADDRESS** -Indian Institute of Banking & Finance, PDC-EZ, Avani Heights, 2<sup>nd</sup> Fl., 59A, Jawaharlal Nehru Road, Nr. Ravindra Sadan Metro Station, Kolkata – 700020.



**INDIAN INSTITUTE OF BANKING & FINANCE**  
**Professional Development Centre – Eastern Zone, Kolkata**  
**NOMINATION FORM**

**Programme Title:** OVERVIEW OF OPERATIONAL RISKS WITH FOCUS ON DPDP ACT

**Mode of Programme:** Virtual Mode **Date:** 29th October 2026 (one day)

**Details of Nomination (to be filled by the Banks/FIs/Other Organizations):**

| Sl. No.              | Name of Participant | Designation | Branch/Office | Contact No. | E-mail Id. |
|----------------------|---------------------|-------------|---------------|-------------|------------|
| 1                    |                     |             |               |             |            |
| 2                    |                     |             |               |             |            |
| 3                    |                     |             |               |             |            |
| 4                    |                     |             |               |             |            |
| Add rows as required |                     |             |               |             |            |

Fees Paid Rs. \_\_\_\_\_ UTR/Transaction No. \_\_\_\_\_ Date of Payment: \_\_\_\_\_

Name of Sponsoring Bank / FI: \_\_\_\_\_ **GSTN of Bank/FI:** \_\_\_\_\_

Address of the Bank/FI: \_\_\_\_\_

Phone/Mob. No. \_\_\_\_\_ E-mail id.: \_\_\_\_\_

**FEE: Rs. 2500/- per participant plus GST@18% aggregating to Rs.2950/-** (In case of TDS deduction, please send us the TDS certificate). (Kindly provide your GST Number in the nomination letter to facilitate the raising of Invoice). **Programme fees may be remitted to the credit of Institute's Bank Account as below:**

| BANK ACCOUNT DETAILS  |                                                               |
|-----------------------|---------------------------------------------------------------|
| Account Name:         | Indian Institute of Banking & Finance                         |
| Account Number (VAN): | IIBF28TRGEASTZONE                                             |
| IFSC:                 | SBIN0004266                                                   |
| BANK:                 | STATE BANK OF INDIA                                           |
| GST No.               | 19AAATT3309D2ZO (Please note that last character is letter O) |
| PAN No.               | AAATT3309D                                                    |

**CONTACT DETAILS:**

|                                                                                                                                         |                                                                                                                           |                                                                                                                               |
|-----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| Mr Tusharendra Barpanda<br>Head – PDC-EZ, IIBF, Kolkata<br>Email Id. <a href="mailto:head-pdcez@iibf.org.in">head-pdcez@iibf.org.in</a> | Ms Sneha Datta<br>Jr. Executive, PDC-EZ, IIBF<br>Email : <a href="mailto:je.pdcez3@iibf.org.in">je.pdcez3@iibf.org.in</a> | Ms. Samriddhi Guha<br>Jr. Executive, PDC-EZ, IIBF<br>Email : <a href="mailto:je.pdcez2@iibf.org.in">je.pdcez2@iibf.org.in</a> |
| please contact : 033 3539 2660, 9903848920, 6290336252, 9717005551                                                                      |                                                                                                                           |                                                                                                                               |

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**Professional Development Centre – Eastern Zone, Kolkata**

**NOMINATION FORM FOR SELF-SPONSORED CANDIDATES**

**Programme Title:** OVERVIEW OF OPERATIONAL RISKS WITH FOCUS ON DPDP ACT

**Mode of Programme:** Virtual Mode **Date:** 29th October 2026 (one day)

**Details of Nomination (to be filled self sponsored candidates):**

| Sl. No | Name (Mr/Mrs/Ms) | Designation | Contact No.<br>(Mobile) | E-mail<br>(PERSONAL) | Address<br>(PERSONAL) | UTR NUMBER |
|--------|------------------|-------------|-------------------------|----------------------|-----------------------|------------|
| 1      |                  |             |                         |                      |                       |            |

Name of Bank/ FI employed with: \_\_\_\_\_

Address of Bank/ FI employed with: \_\_\_\_\_

**FEE: Rs. 2500/- per participant plus GST@18% aggregating to Rs.2950/-** (In case of TDS deduction, please send us the TDS certificate). (Kindly provide your GST Number in the nomination letter to facilitate the raising of Invoice). **KINDLY CONTACT THE NUMBERS GIVEN BELOW BEFORE MAKING THE PAYMENT**  
**Programme fees may be remitted to the credit of Institute's Bank Account as below:**

| BANK ACCOUNT DETAILS  |                                                               |
|-----------------------|---------------------------------------------------------------|
| Account Name:         | Indian Institute of Banking & Finance                         |
| Account Number (VAN): | IIBF28TRGEASTZONE                                             |
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| BANK:                 | STATE BANK OF INDIA                                           |
| GST No.               | 19AAATT3309D2ZO (Please note that last character is letter O) |
| PAN No.               | AAATT3309D                                                    |

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