



INDIAN INSTITUTE OF BANKING & FINANCE

(An ISO 21001:2018 Certified)

TRAINING PROGRAMME

ON

Digital Transformation & Emerging Technologies **in Banks/NBFCs/FIs**

(VIRTUAL MODE)

19th & 20th Novemer 2026 (Thursday & Friday)



Coordinated by:

Indian Institute of Banking & Finance,
Professional Development Centre, South Zone,
94, Jawaharlal Nehru Road
Vadapalani, Chennai - 600 026

Website: www.iibf.org.in

For Details & Nomination, please contact:

Individuals can also register for the program at their own cost

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BACKGROUND

During its 98 years of service, IIBF has emerged as a premier institute in the banking industry. Considering the emerging requirements of the bankers in the dynamic environment, IIBF has been offering certification courses and training programmes to the banking professionals.

The training programs are designed in consultation with the industry experts and human resources personnel with an endeavour to address the skill gaps on a continuous basis. The regular offerings in varied areas prepare the banking professionals ahead of the impending change.

IIBF offers virtual training programmes for its Blended Certification courses and many other programmes to facilitate learning across the country.

IIBF also has state-of-the-art training facilities at its Leadership Centre at Mumbai. It also has seven Professional Development Centres (PDCs) at Chennai, Delhi, & Kolkata, Mumbai, Guwahati, Lucknow & Bangalore conducting training sessions in virtual mode and physical training classes, covering any banking subjects.

ABOUT THE PROGRAMME

- The rapid digital transformation of banking has created significant opportunities as well as new provides a comprehensive overview of **digital transformation in Banks, NBFCs and Financial Institutions**.
- Explores the impact of **AI, Machine Learning and Generative AI** on modern banking.
- Covers **Data Analytics, Cloud Computing, Blockchain, RPA and API-based banking**.
- Examines emerging **FinTech, Digital Payments, Open Banking and Embedded Finance** models.
- Highlights opportunities to enhance **customer experience, operational efficiency and business growth** through technology.
- Addresses **cybersecurity, digital fraud, technology risks and operational resilience**.
- Provides insights into **data governance, privacy, responsible AI and regulatory considerations**.
- Uses **real-world banking applications, case studies and interactive discussions** for practical learning.
- Helps participants understand how emerging technologies can support **innovation and future-ready banking**.
- Equips banking professionals with the knowledge to participate effectively in their institution's **digital transformation journey**.
- Role & Functions of NPCI in Payment Ecosystem -- Overview of NPCI and its structure.

PROGRAMME OBJECTIVES

◆ Key Focus Areas  Artificial Intelligence (AI) & Machine Learning (ML) in Banking  Data Analytics & Business Intelligence  Cloud Computing & Cloud-enabled Banking  Blockchain, DLT & Smart Contracts  Robotic Process Automation (RPA) & Intelligent Automation  Digital Banking & Next-Generation Customer Experience  Cyber Security & Digital Risk Management	 Generative AI & Intelligent Banking Applications  API Banking, Open Banking & Ecosystem Partnerships  Digital Identity, e-KYC & Authentication Technologies  FinTech, Digital Payments & Embedded Finance  Technology Governance, Compliance & Resilience ❖ Role & Functions of NPCI in Payment Ecosystem
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KEY LEARNING OUTCOMES

- Understand the **digital transformation journey** of Banks/NBFCs/FIs.
- Identify practical applications of **AI, ML, GenAI and Data Analytics**.
- Understand how **Cloud, APIs, Blockchain and RPA** are reshaping banking operations.
- Evaluate opportunities and challenges arising from **emerging technologies**.
- Understand **digital fraud, cyber risks and technology-related operational risks**.
- Explore technology-enabled approaches to **credit, customer service, compliance and risk management**.
- Understand the importance of **data governance, privacy and responsible AI**.
- Develop a **future-ready digital mindset** for banking and financial services.
- Ethical and legal issues in data governance -- Future of technology in Banking

WHAT'S INSIDE THE PROGRAMME?

01 | DIGITAL BANKING TRANSFORMATION

Digital Strategy → Business Transformation → Customer Experience → Operational Excellence

02 | AI, ML & GENERATIVE AI

Intelligent Automation • Predictive Analytics • AI-powered Customer Service • Fraud Detection • Responsible AI

03 | DATA-DRIVEN BANKING

Big Data • Data Analytics • Data Governance • Real-time Insights • Decision Intelligence

04 | EMERGING TECHNOLOGIES

Cloud Computing • Blockchain/DLT • APIs • RPA • IoT • Digital Identity

05 | FINTECH & DIGITAL ECOSYSTEM

FinTech Partnerships • Open Banking • Embedded Finance • Digital Payments • Banking-as-a-Service

06 | CYBER & DIGITAL RESILIENCE

Cyber Threats • Digital Fraud • Third-Party Risk • Technology Risk • Business Continuity

07 | GOVERNANCE & REGULATORY CONSIDERATIONS

Data Privacy • Technology Governance • Compliance • Risk Management • Ethical Technology Adoption

08 | Role & Functions of NPCI in Payment Ecosystem -- Overview of NPCI and its structure+

09 | Ethical and legal issues in data governance -- Future of technology in Banking – Digital Ecosystem in India

TARGET GROUP

Senior & Middle Management / Officers / Professionals working in:

- Digital Banking & Transformation
- Information Technology
- Information Security & Cyber Security
- Risk Management
- Compliance
- Operations

- Credit & Retail Banking
- Data Analytics
- Innovation & Strategy
- FinTech / Digital Payments
- Audit & Inspection

Suitable for Officials of Banks, NBFCs & Financial Institutions seeking to build digital capabilities and prepare for the next generation of financial services.

TRAINING METHODOLOGY

The programme will be delivered through an interactive and engaging virtual learning environment, combining expert knowledge with practical banking applications.

-  Live Expert-Led Virtual Sessions
-  Interactive Presentations & Demonstrations
-  Real-World Banking Case Studies
-  Practical Examples of AI & Emerging Technologies
-  Digital Banking Use Cases & Industry Insights
-  Interactive Discussions & Q&A Sessions
-  Virtual Activities, Polls & Knowledge Checks
-  Problem-Solving & Scenario-Based Learning
-  Participant Interaction & Experience Sharing
-  Online Entry & Exit Assessments
-  Digital Training Materials & Reference Resources
-  Live Doubt Clarification & Expert Interaction

Learn • Interact • Apply • Transform

A practical virtual learning experience designed to help participants understand, evaluate and apply emerging technologies in banking.

WHY ATTEND?

FROM DIGITAL ADOPTION TO DIGITAL INTELLIGENCE



FEES

Rs.5,000/- plus GST @18% aggregating to **Rs.5,900/-** per participant

(In case of TDS deduction, please send us TDS certificate)

Programme fees may be remitted to the Institute's bank account as per the details given below:

Account Name	: Indian Institute of Banking & Finance
Account Number (VAN)	: IIBF28TRGSOUTHZONE
IFSC code	: SBIN0004266
BANK	: STATE BANK OF INDIA
PAN No: AAATT3309D and GSTIN No: 33AAATT3309D2ZY	

(Kindly provide your GST Number in the nomination letter to facilitate raising of invoice)

For further details and nomination please contact:

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Nomination Form (for Banks/FIs & Other Organisations)

Programme Title: Digital Transformation & Emerging Technologies in Banks/NBFCs/FIs

Date: 19.11.2026 & 20.11.2026 (Thursday & Friday)

Programme Type: Virtual Mode

Details of participant(s):

Sl. No	Name (Mr./Ms./Mrs.)	Designation	Branch /Office	Mobile No. and Land Line No.	E-mail
1					
2					

Name of the Bank/FI	:
Address	:
GST No	:
PAN No	:
Phone/Mobile Number of Nominating Official :	
E-Mail ID of Nominating Official	:

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Nomination Form (for Self-Sponsored Candidates)

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