



INDIAN INSTITUTE OF BANKING & FINANCE

(ISO 21001:2018 Certified)

One-day Online Workshop on

“Smart Banking with AI - A Deep Dive for Bankers”

on 28th November 2026



LIVE CLASSROOM SESSIONS

“Individuals can also register for the programme at their own cost”

*Programme Co-ordinator: Dr Thiruma Valavan,
Deputy Director, IIBF
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**Indian Institute of Banking & Finance,
Kohinoor City, Commercial II, Tower 1, 3rd floor,
Off LBS Marg, Kiroli Road,
Kurla (W), Mumbai – 400070.
Website: www.iibf.org.in**

One-day Online Workshop on
“Smart Banking with AI - A Deep Dive for Bankers”

BACKGROUND

During its 98 years of functioning, IIBF has emerged as a premier Institute in banking and finance education for professional bankers and aspiring candidates choosing banking as career. Considering the emerging requirements of the bankers in the ever-changing dynamic environment, IIBF started conducting training programmes for bankers in select areas. IIBF has setup world class training facilities at its Leadership centre in Mumbai for physical as well as virtual trainings. To address the growing need for bridging the skill gap among professionals, the Institute has established seven Professional Development Centres in Delhi, Chennai, Mumbai, Kolkata, Guwahati, Lucknow and Bengaluru, with the Delhi centre offering residential facilities that can accommodate over 50 participants at a time.

In the era of rapid digitization, Artificial Intelligence (AI) is transforming every facet of banking—from customer service and credit decisions to fraud detection and risk management. To stay ahead, bankers need to understand not only the opportunities but also the challenges of adopting AI responsibly. This one-day virtual workshop is designed to provide banking professionals with deep insights into AI-powered applications in banking, practical case studies, and hands-on strategies to leverage AI for smarter decision-making, improved efficiency, and enhanced customer experience.

PURPOSE

This programme aims to build a forward-looking mindset among bankers by deepening their understanding of Artificial Intelligence and its applications in the financial sector. The workshop will focus on how AI can enhance decision-making, strengthen credit assessment, improve fraud detection, personalize customer engagement, and optimize banking operations. Participants will gain actionable insights into practical AI use cases, emerging tools, and responsible adoption frameworks to drive innovation and efficiency in their institutions.

OBJECTIVES

The programme focuses on the following aspects:

- Enhancing understanding of Artificial Intelligence applications in banking
- Exploring AI-driven tools for credit assessment, fraud detection, and risk management
- Strengthening decision-making and operational efficiency through AI use cases and case studies
- Promoting responsible adoption of AI while ensuring compliance, transparency, and customer trust

CONTENT OVERVIEW

- AI in Banking: Trends, Opportunities, and Challenges
- AI-Powered Credit Assessment & Risk Scoring
- Fraud Detection & Transaction Monitoring using AI
- Personalized Customer Experience through Chatbots & Predictive Analytics
- Case Studies: Successful AI Adoption in Banking
- Responsible AI: Ethics, Compliance & Transparency

METHODOLOGY

The workshop will be delivered in virtual mode through expert presentations, live demonstrations of AI applications in banking, interactive case studies, and scenario-based discussions. Participants will engage in hands-on explorations of AI use cases, supported by practical examples and real-life banking scenarios.

TARGET GROUP

Bankers across Public Sector, Private Sector, RRBs, Cooperative and Foreign Banks including:

- Operational/Branch/IT/Risk/Credit/Recovery/Compliance/Admin Officers
- Cyber Cell Members and Internal Auditors
- Trainers and Faculty Members

DURATION

One Day | 28th November 2026 | 09:45 AM to 05:30 PM

LAST DATE FOR NOMINATIONS

26th November 2026 | 04:00 PM

CERTIFICATE

Candidates who attend the programme and successfully complete the exit test will be awarded a 'Certificate of Participation' by IIBF

LOCATION (Virtual/Online)

Participants would be required to join the training programme with necessary infrastructure at their home or office. Basic requirements to join the programme is a Laptop / PC with Webcam, Headphones with Mic, Internet connection with good speed to stream Virtual sessions / Webinars preferably the Broadband connectivity.

In case of Corporate Network, participants need to ensure connectivity through their infrastructure, for any firewall etc. blockage, on the VCRT Internet accesses as per their Organisational Information Security Policy.

FEE

Rs. 2,500/- per participant + GST @18% = Rs. 2,950/- (In case of TDS deduction, kindly share TDS certificate).

Programme fees may be remitted to the credit of Institute's account with State Bank of India, details of which are given below:

- ✓ Account in the Name of : **Indian Institute of Banking & Finance**
- ✓ Name of the Bank branch: **State Bank of India, Vidya Vihar Branch**
- ✓ Account no : **36919200263 (Savings A/c)**
- ✓ IFSC code : **SBIN0011710**
- ✓ PAN No : **AAATT3309D**
- ✓ GST TIN ID : **27AAATT3309D1ZS for Maharashtra**

For further details and nomination, kindly contact:

Dr. Thiruma Valavan A,
Programme Coordinator & Deputy Director
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Email: dd.trg2@iibf.org.in

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NOMINATION FORM for BANKs/FIs

Programme Title: **One-day Online Workshop on “Smart Banking with AI - A Deep Dive for Bankers”**

Date: **28th November 2026**

Programme Type: **VIRTUAL MODE**

LIST OF PARTICIPANTS NOMINATED:

Sl. No	Name (Mr./Ms./Mrs.)	Designation	Branch/Office	Mobile No.and Land Line No.	E-mail (PERSONAL AND OFFICIAL MAIL ID BOTH)*
1					
2					
3					
4					
5					

***LOGIN DETAILS OF THE PROGRAM SHALL BE SHARED ON PERSONAL MAIL ID.**

Bank/Organisation: _____

Address: _____

_____ Pin Code: _____

GST No.: _____

Phone: _____ Fax: _____ E-mail: _____

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Please send your nominations at the earliest to:

Dr. Thiruma Valavan A,
Programme Coordinator & Deputy Director
Mobile: 95858 83789
Email: dd.trg2@iibf.org.in



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NOMINATION FORM for SELF-SPONSORED CANDIDATES

Programme Title: **One-day Online Workshop on “Smart Banking with AI - A Deep Dive for Bankers”**

Date: **28th November 2026**

Programme Type: **VIRTUAL MODE**

Details of nomination:

Sl. No	Name (Mr./Ms./Mrs.)	Designation	Contact No. (Mobile)	E-mail (PERSONAL)	UTR NUMBER
1					

Bank/Organisation: _____

Address: _____

_____ Pin Code: _____

Phone: _____ Fax: _____ E-mail: _____

Fee: Rs. 2,500/- per participant + GST @18% = Rs. 2,950/-

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