



Indian Institute of Banking & Finance

Webinar
on

DIGITAL LENDING: CONVENIENCE, COMPLIANCE, INCLUSION AND CUSTOMER PROTECTION



05 June
2026



3:00 PM



Online & Live
streaming on
Youtube

Speaker

Prof. Ram Kumar Kakani
Vice Chancellor, RV University



Inaugural Address

Mr. Deepak Kumar Lalla
Chief Executive Officer, IIBF



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FREE

Registration link :

https://zoom.us/webinar/register/WN_zlDRjfRqTAeNDX2Unz5-FQ

ABOUT THE WEBINAR

Digital lending is redefining the future of financial services by making credit faster, smarter, and more accessible than ever before. This webinar explores how technology-driven lending platforms are transforming customer experiences through convenience, enabling instant applications, quicker approvals, paperless processing, and seamless access to credit anytime, anywhere. The webinar will also examine the growing importance of compliance in a rapidly evolving regulatory environment, highlighting the need for responsible governance, transparency, data security, and ethical lending practices. Further, it will discuss how digital lending is driving financial inclusion by reaching underserved individuals, small businesses, and rural communities who were traditionally outside the formal banking system. Equally important is customer protection, ensuring fair practices, informed consent, privacy safeguards, and prevention of over-indebtedness. Led by the Vice Chancellor of RV University, this insightful webinar will provide participants with a holistic understanding of the opportunities, challenges, and future pathway of digital lending in India's evolving financial ecosystem.

ABOUT THE SPEAKER

Prof. Ram Kumar Kakani is the Vice Chancellor of RV University and a distinguished academic leader whose career spans technology, education and governance. Formerly the Director of IIM Raipur, he has also served as Professor of Management at IIM Kozhikode. Professor Kakani has taught at premier institutions such as XLRI Jamshedpur and LBSNAA Mussoorie and held international academic positions in Denmark, Nigeria, Singapore and the UAE. Professor Kakani's publications span leading academic publishers.

PROGRAMME SCHEDULE

Time	Topic	Speaker
03:00 PM – 03:05 PM	Welcoming the speaker and participants	Ms. Anupama Bhardwaj, Senior Executive, IIBF
03:05 PM – 03:15 PM	Inaugural Address	Mr. Deepak Kumar Lalla, Chief Executive Officer, IIBF
03:15 PM – 03:20 PM	Introducing the Speaker	Mr. L. V. R. Prasad, Director (Training), IIBF
03:20 PM – 04:05 PM	Digital Lending: Convenience, Compliance, Inclusion and Customer Protection	Prof. Ram Kumar Kakani, Vice Chancellor, RV University
04:05 PM – 04:10 PM	Question & Answer Session	
04:10 PM – 04:15 PM	Summing up & Vote of Thanks	Prof. (Dr.) K. Gangadharan, Director (Academics), IIBF

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