

About Indian Institute of Banking & Finance (IIBF)



The Indian Institute of Banking & Finance (IIBF), founded in 1928, has built a remarkable legacy over its 97-year of journey, establishing itself as the largest professional organization for banks and financial institutions worldwide, having over 10,00,000 individual members and more than 600 institutional members.

About the Programme

Microfinance has emerged as a powerful tool for financial inclusion, playing a crucial role in providing financial services to underserved and economically weaker sections of society. However, the success of microfinance institutions (MFIs) largely depends on the efficiency, awareness, and sensitivity of their frontline staff.

Recognizing this, the Indian Institute of Banking & Finance (IIBF) is organizing a One-Day Orientation Programme (in virtual mode) tailored specifically for the employees of MFIs across the country, bankers who are interested in microfinance as well as for the individuals aspiring to work in this sector. The orientation aims to enhance their understanding of the dynamic microfinance landscape, address current challenges, and equip them with relevant knowledge and skills to act as future ready microfinance professionals.

Why This Programme?

While microfinance institutions have grown significantly in reach and scale, the sector still grapples with several critical issues:

- Lack of formal microfinance education among frontline staff and those aspiring to the field.
- Low levels of financial literacy among borrowers and communities.
- Challenges in credit delivery, recovery practices, and customer service.
- Regulatory and compliance complexities.
- Human resource challenges, including staff turnover, motivation, and ethical conduct.

This orientation seeks to bridge these knowledge gaps and empower participants to become more effective change agents in their respective organizations.



Indian Institute of Banking & Finance (IIBF) Organises

Orientation Programme On

‘Microfinance: Recent Developments, Challenges and Opportunities’

**14th May 2025 (Wednesday)
10.30 AM onwards**



Who Should Attend?

The programme is tailored to provide comprehensive academic insights into microfinance for a diverse audience. It is specifically aimed at employees of microfinance institutions, bankers who are interested in microfinance as well as individuals aspiring to work in this sector. Moreover, it will also cater to academicians who have an interest in microfinance studies, offering them valuable knowledge and resources to enhance their understanding of the field.

Mode of Delivery

Virtual Mode

All registered participants will receive login details upon registration

Programme Objectives

- To highlight the role and responsibilities of frontline staff in promoting sustainable microfinance practices.
- To highlight the role and relevance of microfinance education in equipping the learners as future ready Micro finance professionals.
- To explore the latest trends, policies, and regulatory changes in the sector.
- To address key challenges and solutions in operational, technical, and human resource domains.
- To improve staff capacity in financial literacy, client communication, and ethical lending practices.

Key Topics to be Covered

- Recent Developments and Future Outlook of Microfinance in India.
- Challenges Faced by MFIs: Impact on the Ground and Regulatory Environment.
- Equipping Future Ready Microfinance Professionals: The Role and Relevance of Microfinance Education.
- The Role of Effective Human Resource Management Practices in Ensuring Sustainable Lending.



Speakers

- **Prof. (Dr.) Umakant Dash**
Director, Institute of Rural Management Annand (IRMA)
- **Mr. JiJi Mammen**
ED and CEO of Sa-Dhan, New Delhi
- **Prof. (Dr.) K Gangadharan**
Director (Academics), IIBF
- **Dr. Prabhu Sahoo Dutta**
GM, Microfinance and Financial Inclusion, NABARD, Mumbai

Scan to register



Registration Link

<https://forms.gle/3i9Z4gvHECarCvMc9>

Contact Details

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