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Chapter I: Introduction and Research Questions

I. Stability of Banking System and NPA threat

Banks are central to the functioning of an economy due to their role in credit intermediation process, payment and settlement systems, and monetary policy transmission. Stability of the banking system and viability of banks is considered to be of paramount importance for the financial stability as well as the growth of the economy as a whole. This is re-confirmed by the global financial crisis (GFC) of 2008. Recognition of this importance by the central bank of India namely RBI gets reflected in its setting up of a Financial Stability Unit in August 2009. The unit has been coming up with Financial Stability Reports (FSR) every six months to reflect upon the macro-financial risks to the financial system and to report the results of several stress tests towards checking the stability of the banking sector.

In India, the financial system is found to be more 'bank-based' rather than 'market-based' (Sahoo 2013 March). Banks are the dominant players in Indian financial system and are reported to constitute 63% of market share of its financial assets in 2012 (D. Subbarao 2013). In order to arrest the financial problems in banks at an early stage, a structured early intervention system called Prompt Corrective Action (PCA) system was introduced in India in 2003. It was based on thresholds related to three parameters namely CRAR (Capital adequacy), net NPA to net advances ratio (asset quality) and ROA (profitability measured as net profit to total assets). PCA would initiate a set of mandatory and discretionary actions to address critical weaknesses of the banks if their performance fell below the thresholds. As far as overall performance of banks on these counts was concerned, it improved over the years and compared favorably against those in the developed and other emerging economies. The CRAR rose up from 10.05% in 1997 to 12.8% in 2005, profitability measured in terms of ROA increased from 0.67% in 1997 to 0.91% in

2005, and the asset quality improved in terms of decline in 'net NPA to net advances ratio' from 8.1 % in 1997 to 2% in 2005. The improvement in performance continued till the year the banks in India were hit by the effects of Global Financial Crisis (GFC) in 2008-09. In 2008, CRAR improved to 13%, ROA rose to 1% and net NPA ratio came down to 1%.

Even though the banking system in India showed remarkable resilience during the crisis period when compared to its counterparts in developed countries, FSR Dec 2011 reported deterioration in the financial soundness indicators during post-crisis period. FSR Dec 2013 reported all major risk dimensions in Banking Stability Indicator (BSI) to have shown increasing vulnerabilities in the Indian banking sector. It also underscored the need to tackle the NPAs in Indian banks on a priority basis. The biggest challenge emerged in the form of high NPAs, particularly in public sector banks (PSBs).

Media Attention: Lately banks in India have drawn a lot of media attention due to a steep rise in NPAs and a sharp increase in assets restructured, predominantly in PSBs. Moody's Investors Service lowered its outlook on the financial strength of State Bank of India, the dominant player in the Indian banking industry from 'stable' to 'negative' (ET, Sep 2013)¹.

Higher NPA levels also caused deposits or bonds of 24 PSBs to be 'ineligible' as safe investments by Employees Provident Fund Organization (EPFO) as per their investment guidelines. Consequently these public sector banks lost out on annual inflow of funds worth around Rs50,000 crores from EPFO (ET Bureau 20 Jun 2014).

It might be impossible to eliminate non-performing assets (NPAs) from the books of the banks, which are into the business of taking credit risks when granting loans. But high levels of NPAs

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¹ http://articles.economictimes.indiatimes.com/2013-09-24/news/42361347_1_global-ratings-firm-asset-quality-sbi

can pose a big threat to the viability of the banks and can lead to bank failures (Barr and Siems 1994; Demirgüç-Kunt and Detragiache 1998). Bank failures in turn, through its interconnectedness can threaten the stability of the financial system of an economy as a whole. A number of papers in the literature have found increase in NPAs to be associated with contraction of credit, slowdown in economic activity, depreciation of exchange rate (Bock and Demyanets 2012, Klein 2013) as well as increase in unemployment and inflation (Klein, 2013). For India, RBI discussion paper (Mishra et al. 2013 Jan) has indeed found the stress in banking sector to be able to explain the stress in its financial sector.

The potential damage emanating from higher NPAs in India seems more threatening because India traditionally has fiscal deficits. The current account deficit (CAD) of India reached an all-time high of 4.8% of GDP in 2012-13. High level of NPAs combined with large current account deficit is often found to be associated with banking crises (Leaven and Valencia, 2008, Kauko, K. 2012). The context makes it imperative to examine the NPAs of Indian banking system.

Policy Implications: Investigating into the drivers of NPAs will help regulators understand whether the impact of macro-economic factors are greater than bank-specific factors, and which are the most dominant factors influencing NPAs in banks. This would help the bank regulators devise preventive micro or macro prudential measures to contain future NPAs in banks. Depending upon which bank-specific factors are found most important driver of NPA, micro-prudential measures can be devised, for example to discourage banks from high risk lending, encouraging banks to improve upon their lending practices. If macro-economic factors are dominant, macro-prudential measures can be, for example in the form of increasing capital and/or liquidity buffers, countercyclical provisioning so as to make the banks equipped enough to absorb macro-economic shocks. Regulators can also learn whether there is need to strengthen

bank supervision and if so, how to make the supervision more efficient by focusing on the most important factors. A quick review of the past NPA handling by the banks and the regulators would also help them in deciding on the most effective corrective mechanism towards resolving the current NPA over-hang. A better knowledge of the NPA drivers can also help improve upon the existing stress testing exercise of the bank supervisor.

II. Indian Banking Structure in brief

Before we start enquiring into the NPA behavior of banks in India it is important to have a basic understanding of the structure of Indian banking system. The banking sector in India comprises of Scheduled Commercial Banks (SCBs) ², Cooperative Banks and Local Area Banks. The Scheduled Commercial Banks (SCBs) comprise 92.4 percent of the total assets of the entire banking system and hence are the most dominant in the banking system (Subbarao 2013). SCBs can be public sector banks, private sector banks, foreign banks and regional rural banks. Nationalized banks and State bank of India (SBI) along with its subsidiaries are called the public sector banks (PSBs). Private sector banks are further divided into old private sector banks and new private sector banks.

Public sector banks were born in nationalization waves of 1969 and 1980. The new private sector scheduled banks came into existence after the reforms of 1992 permitted their entry. Some more new banks in the private sector are expected get their license of operation from RBI in the near future. The foreign banks are the Indian branches or subsidiaries of banks incorporated outside India and they started entering India in 1994, following the entry of new private sector banks.

² Scheduled commercial banks are the banks which are included in second schedule of RBI Act, 1934 and thereby operate under the overall supervision of RBI to primarily carry the banking business in India. They must maintain a paid up capital and reserves of not less than Rs 5 Lakhs and must satisfy RBI that they their affairs are not conducted in a manner detrimental to the depositors' interests.

As on 31st March 2013, there were 26 PSBs comprising of 19 nationalized banks, SBI with its 5 associate banks and 1 other public sector bank. There were 20 private sector banks, out of which 13 were old private sector banks and 7 were new private sector banks. This study focuses on the public sector and private sector scheduled commercial banks in India.

III. What is meant by Non-Performing Asset (NPA) in India - Evolving definitions

It is important to understand the meaning and definition of Non-Performing Asset (NPA) at the outset of the study. The term 'non-performing asset' (NPA) used in India corresponds to the term 'non-performing loans' (NPL) in the academic literature. So we would be using these two terms interchangeably in our study.

In India, a *Health code system* was introduced in 1985 for continuous evaluation of the quality of advance portfolio (loan portfolio) of banks, its effective monitoring and adequate provisioning. It classified advances into eight codes namely (1) Satisfactory & (2) Irregular–accounts for which safety was not suspected, (3) Viable/ under nursing, (4) Non-viable/sticky, (5) Advances recalled, (6) Suit filed, and (7) Decreed debts - accounts reflecting serious irregularities, (8) Bad and doubtful debts where recoverability of banks dues become doubtful due to shortfall in the value of security or inability/unwillingness of the borrower to repay the dues. But the health code system suffered from lack of transparency, objectivity and uniformity of yardstick for measuring NPA.

In order to bring in transparency as well as to move towards international best practice, prudential norms related to asset classification and provisioning was introduced by RBI in India in 1992-93 following Narasimham Committee-I recommendations. The norms brought in quantification and objectivity to assessment of NPAs.

As per RBI Prudential Norms, an asset becomes an NPA when it stops generating income for the bank (Master-Circular: RBI 2014). The definition of NPA was tightened in phases till 2004 in the following manner:

An asset was required to be classified as NPA:						
From the year ending 1995	If it was past due (30 days) for 2 quarters					
From 31st March 2001	If it was overdue for 180 days					
From 31st March 2004	If it was overdue for 90 days					

NPAs can be further subdivided into three categories as (1) Sub-standard assets, (2) Doubtful assets, and (3) Loss assets. 'Substandard assets' are assets with well-defined credit weakness resulting in distinct possibility of bank sustaining some loss in liquidation of the debt unless deficiencies are corrected. 'Doubtful assets' are assets with additional weakness so that full collection of debt is highly questionable and improbable. 'Loss assets' are assets which are considered uncollectible either by the bank, its internal or external auditors or by the RBI inspectors but the same is not yet written off. With effect from March 31, 2005, the *objective criteria for classification of NPA into the three categories have been as follows*:

Substandard assets	NPA for ≤ 12 months
Doubtful assets	Sub-standard for 12 months
Loss assets	Loss identified

Provisioning in India is based on NPA category, availability and realizable value of security. So from 2005 we can say, an asset becomes a non-performing asset (NPA) when interest and/or installment of principal remain overdue at least for a period of 90 days. Unsecured NPAs have higher provisioning requirements than secured ones.

IV. Why worry about NPAs? : Potential Consequences

Empirically high level of NPAs has been found to be associated with contraction of credit, slowdown of GDP growth, depreciation of exchange rates, inflation and unemployment (Bock and Demyanets 2012, Klein 2013). The impact starts with the pressure NPAs create on the income statement and balance sheet of banks.

Profitability: NPAs affect the profitability of the banks adversely by way of affecting both income and expenses. A high NPA means the asset is not performing or bringing in the interest income it was expected to bring. Income from NPAs can be booked only on actual realization of the same and not on accrual basis. So this will have an adverse impact on bank's interest income. A lower interest income would lead to lower total income and hence lower net profits. From expenses point of view, a high NPA means higher provisioning requirements as well as higher expenses involved in NPA recovery process (like litigation and administrative costs), both of which would reduce the net profits.

Capital Adequacy: Reduction in profits due to high NPA is likely to result in lower retained earnings, which in turn is likely to create adverse effect on Tier 1 component of CRAR. Moreover, Total Risk Weighted Assets (TRWA) increase because of the risks attached to NPA portion of the total asset composition. Increase in TRWA with absolute amount of capital funds remaining intact is likely to bring down CRAR.

Liquidity and Credit growth: Lower profits or earnings arising from NPAs also boils down to lower cash inflow, thereby impairing bank's liquidity. Poor liquidity together with pressure on profits and capital adequacy adversely affects the willingness and ability of the banks to expand its loan portfolio. Reluctance on the part of banks to grant loans can spill over to the economy in the form of credit rationing and credit crunch.

Stock prices and Solvency: High NPA signals weakness in asset quality of banks and is likely to bring down the stock prices of banks because the investors would perceive assets of such banks to be of high risk.

In the table below, we can see that with decrease in NPA ratios in 2011 over 2010, the performance measures like ROA, CRAR and loan growth experienced an improvement whereas with increase in NPA ratios in 2013 over 2012, the same measures namely ROA, CRAR and loan growth registered a deterioration.

Average of all SCBs (excluding foreign banks)	2010	2011	2012	2013
GNPA to Gross Advances	2.30	2.02	2.35	2.70
NNPA to Net Advances	1.03	0.82	1.09	1.49
ROA (Profitability)	0.96	1.05	1.02	0.98
CRAR (Capital Adequacy)	14.77	15.14	13.81	13.27
Loan Growth	20.77	28.09	32.55	17.35

So, NPAs can worsen the financial performance of a bank by way of its adverse impact on bank's interest income, higher provisioning requirements and higher expenses involved in NPA recovery. It can also create a dent into the capital adequacy ratio of a bank and impair its liquidity, its growth and its ability to raise funds from the market. All this can have an adverse effect on the solvency as well the stock prices of the bank.

If we extend the potential impact of deteriorating asset quality of banks at macro level, it can amount to adversely affecting the credit growth in the economy and therefore leading to an unfavorable impact on the macroeconomic factors like GDP growth.

Moreover bailing out of the banks whose assets are stressed through means of capital infusion by government can also turn out to be a heavy burden on the fiscal position of the government. The burden is to be ultimately borne out by the taxpayers of the country.

V. Trends in NPA

As per Valencia and Laeven (2008), the non-performing assets of public sector banks in India had reached a peak of 20% in 1995. Under the circumstances, Narasimham Committee-II (1998) on banking sector reforms and Tarapore Committee (1997) on capital account convertibility had pressed upon the need to reduce NPAs in banks in India. In line with the recommendations of these committees, several initiatives were taken to bring down the levels of NPAs. 'Gross NPA as a percentage Gross Advances' showed a consistent decline from 17.8% in financial Year 1996-97 to 2.7% in financial Year 2006-07, thereby reflecting significant improvements in asset quality of banks (Trends and Progress reports of RBI). The Figure 1 below reflects the secular decline from 2002 till 2007.

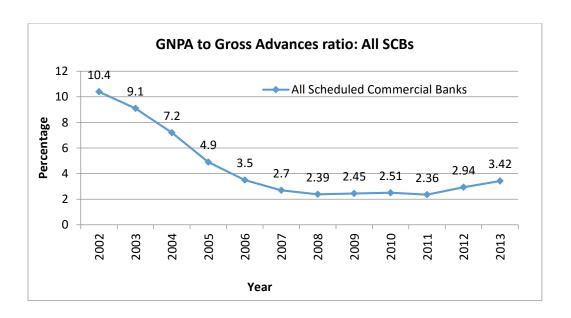


Figure 1: GNPA to Gross Advances

The global financial crisis (GFC) hit the banks and the economies in 2008-09. But the Figure 1 above shows that the GNPA ratio of all scheduled commercial banks in India taken together did not experience a sharp increase during 2008-09.

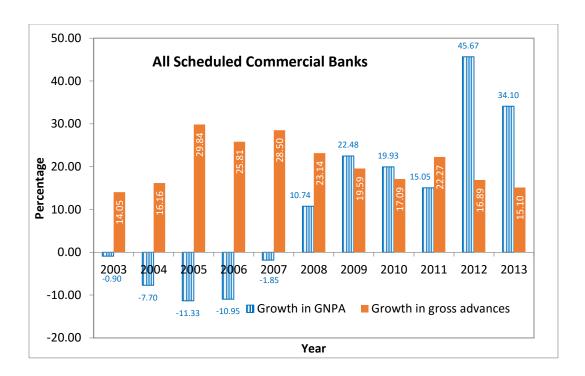


Figure 2: Growth in GNPA and Gross Advances for All SCBs

However, Figure 2 above shows that during the post-crisis years, the GNPA of the banks were growing at an alarming rate (45.67% and 34.1% during 2012 and 2013 respectively when the advances grew only at around 15%). During the period 2003 to 2007 however, the growth in GNPA had been highly negative on the face of significantly high positive growth in advances.

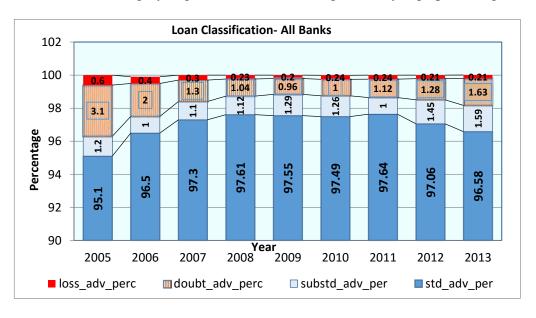


Figure 3: Asset-wise Loan Classification of all scheduled commercial banks in India

Figure 3 above further shows that the loans in the substandard (overdue 90 days) category increased from 1.1% in 2007 to 1.59% in 2013 and those in doubtful categories (overdue 12 months) increased from 1.3% in 2007 to 1.63% in 2013. This suggests possible slippages causing impairment in quality of bank assets.

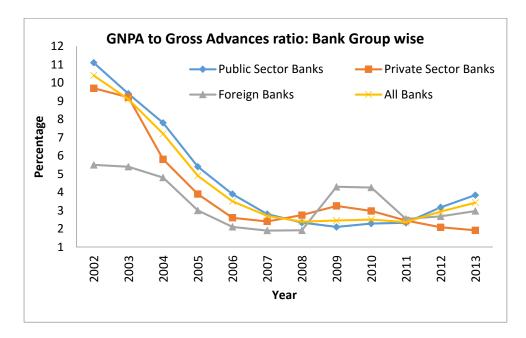


Figure 4: Bank Group-wise: Gross GNPA to Gross Advances ratio

A quick look at the bank-group wise GNPA ratios in Figure 4 above reflects that during the years 2008 and 2009, even though the GNPA ratio of PSBs remained almost flat, it increased sharply for private sector banks and the increase was sharpest for the foreign banks. In 2011, the ratio almost converged for all the bank groups. But in 2012 and 2013, the PSBs and foreign banks started showing a fast increase in GNPA ratio while the private sector group reported a decline. This suggests that NPA behavior in banks might not be uniform across the broadly classified bank groups.

VI. Research Questions

The context provides motivation to enquire into the behavior of the asset quality of banks in India across bank-groups during three phases: the boom phase just before the global financial crisis of 2008-09, during the crisis year, as well as during the post crisis period. The primary goal of this research is to identify the factors which can explain the NPA behavior and the divergence in the same, if any across bank groups and over the phases.

In addition to above, this study also aims to critically analyze initiatives taken to contain NPAs at macro and micro levels and comment on their effectiveness. This analysis is likely to help us identify the challenges in containing NPAs in Indian banks and providing suggestions for handling the same. So, the specific research questions sought to be addressed by the study can be laid down as follows:

- 1. Do PSBs always bear a higher burden of NPAs than that of Private Sector banks?
- Whether factors which drive the NPAs for PSBs are different from the factors which drive the NPAs for private sector banks
- 3. Whether factors which drive the NPAs for listed banks are different from factors which drive NPAs for non-listed banks
- 4. What is the impact of secured loans and priority sector lending on NPAs
- 5. Whether macro-economic variables play a more significant role than bank specific factors in determining NPA levels
- 6. Whether corporate governance factors like board composition and ownership affect NPAs
- 7. How effective are the channels of recoveries of the past like Lok Adalats, OTS, DRTs, SARFAESI.

The results would inform and help policy makers (RBI) in devising their future policies particularly those related to supervision and governance of banks. Banks and supervisors can draw insights towards improving on their NPA handling. Understanding the causes of NPA would make the depositors and investors of the banks better informed helping them in their financial decisions with respect to the bank under their consideration. Sub-dividing the analysis over three broad periods would also help the stakeholders understand whether the NPA determining factors have changed over the periods and how the change can be incorporated in decisions related to management, supervision and investment in banks. Decomposing the analysis by bank-groups might help the stakeholders understand if the banks need to be treated/considered differently and if so how.

We will handle the listed questions one by one. So, let us start with the first question.

VII. Do PSBs always bear the higher burden of NPA than Private Sector banks?

Figure 5 and Figure 6 below show that in 2005, PSBs' share of gross advances as a percentage of total gross advances of all SCBs stood at 74.35% though their share of GNPA was much higher at 80.97%.

In 2009, PSBs' share of gross advances increased to 75.26% but their share of GNPA decreased drastically to 64.55%. However in 2013, PSB's share of GNPA was highest across all the years at 84.79% even though the share of gross advances remained at 75.51%, very close to its share in the previous years.

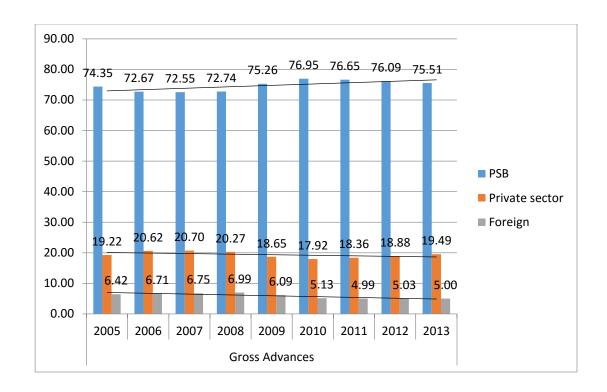


Figure 5: Bank Group-wise share of gross advances

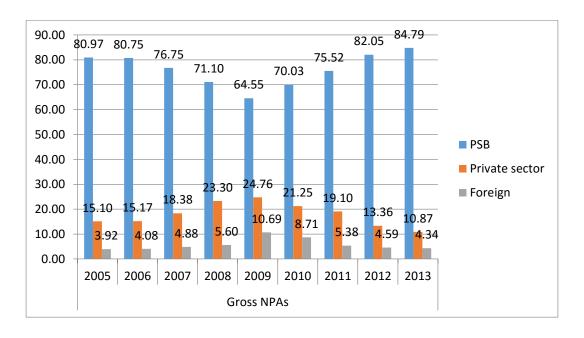


Figure 6: Bank Group-wise share of GNPAs

This suggests that PSBs' share of GNPA consistently declined till the crisis year of 2008-09 and then it started rising consistently, reaching an all-time high in the year 2013.

The following table shows that during the pre-crisis period of 2005 to 2008, the addition to gross NPA and deductions from the same were almost same, the reductions being on the higher side. However in the crisis year of 2009, the additions to GNPA started becoming higher compared to the reductions. During post crisis years of 2010 to 2013, the additions to GNPA on an average of Rs1984.7 crores, a very high figure compared to the reductions of Rs 1213 crores.

Movements (Rs in crores)	2005-2008	2009	2010-2013
Beginning GNPA	1132.4	1131.0	2019.2
Addition to GNPA	505.5	954.9	1984.7
Reductions from GNPA	540.6	745.1	1213.5
Closing GNPA	1092.1	1336.1	2700.7

A further look into the slippage ratio of the banks (defined as 'addition to GNPA/Opening GNPA') as shown below indicates that the same was much below 1 in pre-crisis period but increased to more than 1 from the crisis year of 2009 to reach a highest of 1.26 in 2013. This also suggests that from 2009 fresh accretions of GNPA for banks were on an average higher than their opening balance of GNPA.

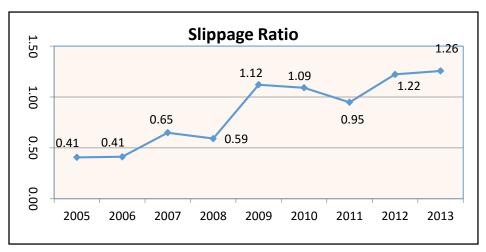


Figure 7: Slippage Ratio: All SCBs

Bank group-wise and crisis based period-wise analysis plotted in the graph below shows that during the pre-crisis period as well as during the crisis year, both the 'GNPA ratio' and 'Slippage ratio' of PSBs were lower compared to that of private sector banks. However, during the post-crisis period the behavior of these two ratios just reversed and was significantly higher for PSBs compared to private sector banks.

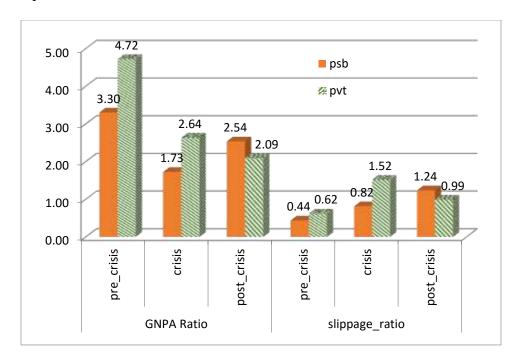


Figure 8: GNPA Ratio and Slippage Ratio: Pre and Post Crisis

Further it is interesting to note in the table below that among all bank-groups, it was the *new* private sector banks (PVSN) which on an average had experienced the highest slippage of 3.13 and highest GNPA ratio of 3.25 in the crisis year of 2009. The highest GNPA and slippage ratio during the post crisis was that of state banks (SB) followed by nationalized banks (NB). In the pre-crisis period however, as far as GNPA ratio was concerned the old private sector banks (PVSO) had it highest at 5.48% whereas in terms of slippage ratio it was the new private sector (PVSN) which was leading the pack.

	GNPA ratio			GNPA ratio Slippage ratio		
GNPA ratio	pre_crisis	crisis	post_crisis	pre_crisis	crisis	post_crisis
NB	3.59	1.75	2.45	0.44	0.83	1.21
PVSN	3.14	3.25	2.35	1.08	3.13	0.88
PVSO	5.48	2.33	1.96	0.41	0.65	1.05
SB	2.60	1.64	2.82	0.43	0.78	1.32

One-way Anova tests confirmed that the GNPA ratio and Slippage ratios were statistically and significantly different for PSBs and Private sector banks in each of the three different time periods. However, PSBs reported a worse asset quality than private sector banks only during the post crisis period. This makes one reach two conclusions. First conclusion is that the NPA experience of banks varies depending upon their bank-group. Second conclusion is that PSBs are not necessarily always the ones to bear the higher burden of high NPAs when compared to their counterparts in private sector.

The results of one way Anova test can be reported as follows:

GNPA to Gross Advances: Pre-Crisis Period (Groups: PSBs versus Private Sector Banks)

Analysis of Variance							
Source	SS	df	MS	F	Prob > F		
Between groups Within groups	997.118198 22974.1777	1 1888	997.118198 12.1685263	81.94	0.0000		
Total	23971.2959	1889	12.6899396				

Bartlett's test for equal variances: chi2(1) = 730.7809 Prob>chi2 = 0.000

GNPA to Gross Advances: Post-Crisis Period (Groups: PSBs versus Private Sector Banks)

Source	SS	df	MS	F	Prob > F
Between groups Within groups	88.3242681 647.542239	1 430	88.3242681 1.50591218	58.65	0.0000
Total	735.866508	431	1.70734689		

Bartlett's test for equal variances: chi2(1) = 223.0130 Prob>chi2 = 0.000

Chapter–II: Literature Survey, Hypothesis Development and Research design

Given the threat high levels of NPAs can pose to bank solvencies and the potential of the bank failures disrupting the financial stability of an economy, it is very important for the regulatory authorities to have a track of NPAs in banks. It is crucial for the regulators to understand the factors which underlie high levels of NPAs in banks so that they can accordingly devise prudential measures towards NPA prevention and containment. The bank supervisors would also need to take their resource allocation decisions towards selecting banks for on-site inspections so that banks with potential problem loans can be detected early. So, a better understanding of the NPA behavior of banks would help the supervisor allocate their resources more efficiently. Stress testing and forecasting exercises by the bank supervisor can also be improved depending upon the factors which are found to be most important in driving the levels of NPAs.

So the questions we are seeking to address in this section are as follows: Firstly, what are the

So the questions we are seeking to address in this section are as follows: Firstly, what are the macro-level and micro-level factors determining NPAs in Indian Banks. This will help us understand whether macro-economic variables play a more significant role than bank specific factors in determining NPA levels. The introduction chapter shows bank group wise divergence in NPA behavior. So the next question would be whether factors which drive the NPAs for PSBs are different from the factors which drive the NPAs for private sector banks and whether factors which drive the NPAs for listed banks are different from factors which drive NPAs for non-listed banks. We would also check whether the variables which explain the NPAs in banks remain same or are different across the two phases: before the global financial crisis and after the crisis. This part of the study would start with a detailed literature survey. This would be followed by

research design and data, hypothesis development and the results.

I. Literature Survey

There is a large body of literature attempting to identify the determinants of loan quality in banks. Enquiry has been made into bank-specific factors as well as macro-economic factors.

Keeton and Morris (1987) was one of the early studies on NPLs which found that local economic conditions and unusually poor performance of particular industries (like agriculture and energy) could explain a significant portion and bank's risk taking tendencies (captured through equity to assets ratio) to explain some portion of the variation in loan losses across 2500 banks in US.

Bank- level factors: Some studies exclusively focused on micro-level bank specific factors in understanding non-performing loans (NPLs) behavior in banks (Berger & Deyoung, 1997b; Keeton & Morris, 1987; Podpiera & Weill, 2008; Rossi, Schwaiger, & Winkler, 2005; Williams, 2004).

Berger and Deyoung 1997 examined US commercial banks during a period spanning 1985 to 1994 for intertemporal links between cost efficiency, bank capital and problem loans using Granger causality approach. They found support for their 'Bad luck hypothesis' according to which higher NPLs (primarily caused by uncontrollable external events) temporally precede higher operating costs. The argument was that the administration of problem loans requires extra costs associated with additional monitoring; workout arrangements; realization of collaterals; defending bank's stability to the regulator and market participants; and diverson of management's attention from other operational issues. They also found evidence supporting 'bad management hypothesis' wherein the temporal ordering was opposite because lower operational efficiency, acting as a proxy for poor credit appraisal skills and credit monitoring practices of a bank, was expected to lead to higher NPLs in future.

However, they also postulated 'skimping hypothesis' arguing that reduced costs incurred in credit appraisal and monitoring can make the bank look cost efficient in short run while it can lead to higher NPLs in future. They also argued that thinly capitalised banks have 'moral hazard' incentives to increase risks in their loan portfolio, thereby leading to higher future NPLs. Their evidence for skimping hypothesis was limited to banks which were consistently efficient over time and that for moral hazard incentives was limited to banks which had capital ratio below the sample median.

Williams (2004) applied Berger and Young's granger causuality approach to European banks between 1990 to 1998 and found support for 'bad management' hypothesis though their result did not support the 'bad luck', 'skimping' or 'moral hazard' hypotheses. One of the reasons for the difference in results was attributed to use of 'loan loss provisons' in their study rather than NPLs for capturing problem loans.

Podpiera and Weill (2008) tested similar hypothesis on Czech banks between 1994 to 2005 using a GMM panel data estimator and found support for 'bad management' hypothesis but they found no support for 'bad luck' or 'skimping' hypothesis.

However, when Rossi, Schwaiger, and Winkler (2005) examined nine Central and East European countries during 1995 to 2002, they found support for 'bad luck' hypothesis rather than for 'bad management'. Based on this they concluded that the lower level of efficiency found in CEECs can be attributed to uncontrollable external factors.

Macro-economic factors: However another stream of literature evolved which attempted to understand the variation in asset quality in banks in terms of macro-economic variables. The

theory related to pro-cyclicality of bank credit provided the background for this stream of research.

Pro-cyclicality of bank credit: An economic boom typically results in increase in real wages for households and decline in unemployment. This increases the purchasing power of households and results in increase in consumer demand. Increase in consumer demand expands product markets for companies who therefore need bank credit to fund their expansion. So during the boom phase, bank credit expands. The NPLs and provisions are very low due to companies earning higher profits and individuals earning higher income. However, during periods of economic boom when the economy is expanding with credit growth, risks tend to creep into the bank portfolio in the form of poor quality assets, due to credit appraisals becoming less stringent. Jimenez and Saurina (2005) found evidence of credit terms becoming lenient during economic boom both in terms of loan appraisal as well as collateral requirements, which translates into expansionary credit policies. They concluded that the lenient credit terms might be explained with theoretical models based on disaster myopia (Guttentag et al., 1986), herd behavior (Rajan, 1994) or, institutional memory and agency problems coupled with pressure due to increasing bank competition. Disaster myopia relates to credit expansion before a negative future event due to uncertainty associated with its potential impact. Herd behavior explains that banks accept negative NPV projects during boom because the credit mistakes which are common at the industry level are judged leniently. Principal agency problem can encourage bank managers to go for excessive credit growth if the managers are motivated to increase their social presence/power and particularly if managerial rewards are growth based. Institutional memory explains that the learning experience from a loan bust gets lost with passing of time so that the managers expand their loan portfolio having forgotten to avoid risky borrowers. Festić, Kavkler, and Repina

(2011) found credit growth to affect bank performance adversely due to soft loan constraints and overheating of economies.

The poor quality assets generated during the period of economic boom materializes and shows up in the form of NPLs during the downturn after the boom phase is over (Borio & Lowe, 2002). Jimenez and Saurina (2005) also found evidence of a positive, lagged relationship between rapid credit growth and future NPLs. Higher NPLs create an adverse effect on bank profitability and capital adequacy, thereby affecting the lending abilities of the bank adversely. This tightens the bank credit, which in turn accelerates the unfavorable impact of business cycle on the economy. Bank credit also shrinks because the value of collaterals and strength of balance sheets which banks rely upon to grant credit (due to information asymmetry between them and the borrowers), falls during the economic downturn. Shrinking of bank credit brings decline in investments in the economy, thereby slowing down the economy even further. Further slowdown of the economy brings further fall in the asset prices, impairing the ability of the borrowers to repay/borrow and the ability of the banks to grant credit, thereby shrinking the bank credit and economic growth even further. This is the 'financial accelerator' theory according to which adverse shocks to the economy gets amplified due to pro-cyclicality of the credit market (Bernanke, Gertler and Gilchrist 1998). This theory laid down the foundation for empirical enquiry into the procyclicality of bank credit, LLP and NPLs as well as their macro-economic linkages.

Some studies empirically substantiated pro-cyclicality of loan loss provisions (Arpa, Giulini, Ittner, & Pauer, 2001; Bikker & H. Hu, 2002). Some other studies applied panel VAR technique to empirically examine the feedback channel of NPLs emanated in the financial sector to the wider macro-economic performance. Nkusu (2011) found NPL shocks to have an adverse effect on asset prices, GDP growth and private sector credit. Bock and Demyanets (2012) also found

evidence that increase in NPL leads to slowdown in economic activity and depreciation of exchange rate. Klein (2013) found feedback effect of NPLs not only in terms of lower GDP growth, and exchange rate depreciation but also in terms of higher unemployment and inflation.

As far as empirical examination of procyclicality of NPLs is concerned, the same was captured in a number of studies which enquired into macro-economic determinants of NPLs. Some of these studies were cross-country but region specific while others were country specific.

Cross-country but region specific studies were conducted in the context of banks in advanced countries (Nkusu, 2011), banks in new EU member states (Festić et al., 2011), banks in emerging market economies (Bock & Demyanets, 2012) as well as banks in Gulf cooperative council (GCC) countries (Espinoza & Prasad, 2010).

Country specific studies covered Austrian banks (Arpa et al., 2001; Kalirai & Scheicher, 2002), Czech banks (Babouček & Jančar, 2005), UK banks (Hoggarth, Sorensen, & Zicchino, 2005), Italian banks (Quagliariello M. 2006) as well as Hong Kong banks (Shu chang, 2002).

A brief summary of the empirical research can be found in the following table:

	Authors	Period	Country	Methodology	Results
1	(Gambera, 2000)	1987 to 1999	US	Multivariate models and bivariate VAR	Found bankruptcy filing, farm income, annual product, housing permits and unemployment to be good predictors of problem loans
2	(Arpa et al., 2001)	1990 to 1999	Austria	Single equation time series model	Found risk provisions to increase with decline in real GDP growth, and increase with real estate prices, consumer prices and operating income
3	(Kalirai & Scheicher,	1990 to 2001	Austrian	Linear regressions	Found loan quality to be influenced by short term nominal interest rates,

	2002)				industrial production, stock market return and business confidence index
4	(Shu chang, 2002)	1995 to 2002	Hong Kong	Single equation time series model	Found bad loans to decrease with GDP growth, consumer price inflation, and property prices growth and increase with nominal interest rate and bankruptcies.
5	(Gerlach, Peng, & Shu, 2005)	1994 to 2002	Hong Kong	Regression analysis	NPL ratio increases with number of bankruptcies and nominal interest rate but decreases with inflation (CPI and property prices) and economic growth
6	(Babouček & Jančar, 2005)	1993 to 2006	Czech banks	VAR	Found unemployment rate and consumer price inflation to deteriorate NPL ratio
7	(Hoggarth et al., 2005)	1988 to 2004	UK banks	Stress testing using VAR	Found retail price inflation and nominal interest rate to adversely affect bank loan portfolio quality captured through loan losses
8	(Bofondi and Ropele 2011)	1990 to 2010	Italian banks	Single equation time series model	Found new bad loans ratio or NBL ratio for households to decrease with real GDP growth and housing prices, while the same increased with unemployment rate and short term nominal interest rate. However they found NBL ratio for firms to increase with unemployment rate and debt burden (net interest expense to operating profit) and decrease with growth rate of durable goods consumption. Real GDP growth, short term nominal interest rate and debt

					burden were found to influence NBL with different time lags
9	Quagliariello M. 2006	1985 to 2002	Italian banks		He concluded pro-cyclicality of bank NPLs and that creditworthiness of borrowers deteriorates more heavily during the recessions than it improves in expansion.
10	(Nkusu, 2011)	1998 to 2009	26 advanced economies	panel regressions and panel VAR	He found adverse macroeconomic factors namely GDP growth, unemployment, and asset prices (housing & equity) to be associated with high NPLs.
11	(Festić, Kavkler, and Repina 2011)	1995 to 2009	EU new member states(Lat via, Estonia, Lithuania, Bulgaria, Romania)	Panel regressions	Credit growth and amount of available finance deteriorates NPL due to soft loan constraints and overheating of economy
12	(Bock & Demyanets, 2012)	1996 to 2010	25 emerging market economies	Panel regressions and Panel VAR	Found credit quality worsens with deteriorating GDP growth, depreciating exchange rate, weaker terms of trade, and fall in debt-creating capital inflows. Capital inflows had the biggest impact.

Broadly, the above studies conclude NPLs in banks to be driven by *GDP growth* (Bikker & H. Hu, 2002; Bock & Demyanets, 2012; Bofondi & Ropele, 2011; Espinoza & Prasad, 2010; Nkusu, 2011; Shu chang, 2002), *unemployment rate* (Babouček & Jančar, 2005; Bikker & H. Hu, 2002; Bofondi & Ropele, 2011; Nkusu, 2011), *inflation* (Babouček & Jančar, 2005; Bikker & H. Hu, 2002; Hoggarth et al., 2005; Shu chang, 2002), *interest rates*, (Bofondi & Ropele, 2011; Espinoza & Prasad, 2010; Hoggarth et al., 2005; Kalirai & Scheicher, 2002; Shu chang, 2002),

asset prices and returns (housing and/or equity) (Bofondi & Ropele, 2011; Kalirai & Scheicher, 2002; Nkusu, 2011; Shu chang, 2002) and exchange rates (Bock & Demyanets, 2012).

One of the recent studies by Bock and Demyanets (2012) conducted in the context of emerging market economies also found credit quality to worsen with weaker terms of trade and fall in debt-creating capital inflows. Bank and foreign portfolio inflows were found to have the biggest impact implying that an abrupt reversal of the capital inflows would cause a sharp increase in NPL.

Combined effect of Micro and Macro economic factors

There were other studies which combined the two sets of factors to get a comprehensive understanding of NPLs (Louzis, Vouldis, & Metaxas, 2012; Salas & Saurina, 2002). Most of these studies controlled for macro-economic factors as exogenous variables or started with macro-economic variables based model and then added bank level variables.

Salas and Saurina (2002) found that bank level variables could explain the variation in problem loans for banks in Spain during 1985-1997 even after controlling for macroeconomic factors like GDP growth, indebtedness of family & firm. They examined the determinants of NPLs for Commercial banks and Savings banks separately because the two types of banks were different in terms of their ownership concentration, customers-type and extent of geographical diversification. For Savings banks they found the NPL to be determined by growth (in branch and credit), inefficiency, loan composition (non-collateralized loan), management incentives (Net interest margin), and market share. While for Commercial banks, they found NPLs to be explained by fewer and other factors like branch expansion, size, and capital ratio. They concluded that micro-factors had more explanatory power for savings banks, commercial banks

were more sensitive to business cycles, and that ownership factors had an influence on size of the coefficients.

Pain (2003) examined loan loss provisions for major UK banks during 1978-2000 and found macro-economic factors like real GDP growth, real interest rates, and lagged aggregate lending growth as well as bank specific factors like lending to riskier sectors to be the determinants.

Fofack (2005) used Granger causality and pseudo panel-based prediction models in banks of sub-Saharan Africa during 1990s. They also found macro-economic variables like real interest rate, real GDP per capita growth, and banking variables like net interest margin, return on assets and interbank loans (loans at prohibitively high interest rates accessed by banks to meet their short term liquidity needs) to be the leading causes of NPLs.

Quagliariello M. (2006) examined around 200 Italian banks during 1985-2002 using static and dynamic models and confirmed that it is interaction between banks specific characteristics like efficiency (cost to income ratio), riskiness (ratio of interest income to total assets) and, lagged credit growth as well as macro-economic factors like GDP growth and interest rates which drives NPLs and provisioning of banks.

Espinoza and Prasad (2010) examined 80 banks in GCC banking system over 1995 to 2008 using dynamic panel estimators. They found NPL to decrease with non-oil GDP growth and increase with interest rates and risk aversion (arising from tight global financial conditions). They also found firm specific factors like efficiency, credit growth and capital size to affect NPL. Using a panel VAR model, they concluded the feedback effect of NPLs on growth to be strong though short-lived.

Louzis, Vouldis, and Metaxas (2012) started with a baseline model which included only macroeconomic factors to examine the determinants of NPLs in Greek banking sector during 2003 to 2009. They used dynamic panel estimators and examined the three different loan categories (consumer, mortgages and business loans) separately. The macro-economic variables namely GDP growth rate, unemployment rate, lending rate and sovereign debt (each included with two lags) were found to have strong effect on NPL levels. They also found bank specific variables like *cost inefficiency and performance* to be leading indicators of NPL, thereby supporting 'bad management' hypothesis consistent with Berger and Deyoung 1997. However they failed to find support for either 'moral hazard hypothesis' captured through solvency ratio (like Williams 2004) or 'diversification hypothesis' captured through size and alternatively through non-interest income ratio. In contrast to the hypothesis of 'tight control', they found NPLs to increase with ownership concentration.

Klein (2013) investigated into bank specific factors as well macro-economic factors for explanation of variation in NPLs in 16 Central, Eastern and South Eastern Europe (CESEE) during 1998-2011. As far as macro-economic factors are concerned he found higher unemployment, exchange rate depreciation, higher inflation to contribute to higher NPLs while higher GDP to lead to lower NPLs. Regarding the bank-specific factors, he found management quality captured through ROA to lower NPLs whereas *moral hazard incentive* captured in low Equity to Assets ratio and *excessive risk taking* measured through Loan to Assets and loan growth to worsen NPLs.

There were other studies which found support for the postulations that a variety of institutions affect NPLs in banks. Breuer J.B. (2006) argued that NPLs might be affected by the conflicts of interest bank managers experience due to the principal-agent relationship banks have with their

borrowers as well as with their depositors. After having controlled for economic factors like GDP growth and level of economic development for banks in 52 countries in the year 2000, they found legal institutions (like legal origin), sociological institutions (like corruption, degree of ethnic heterogeneity), and banking institutions (like restrictions on participation in securities and real estate activities, deposit insurance, off-balance sheet disclosure, sanctions, ownership) to be able to explain problem loans.

The above survey of the papers in the literature show that there is inadequate research in examining NPLs when both macro-economic and bank specific varibales are put together, particularly after the global financial crisis of 2008-09 and for banks in emerging market economies like India. This paper intneds to fill in this research gap.

II. Research Design, Data and Methodology

Sample and Data: The study intends to cover 4 years before the year the global financial crisis had hit India, the crisis-hit year of 2008-09, as well as 4 years after the crisis year. So, the study would encompass a period of nine years from 2004-05 to 2012-13. The international best practice to classify NPA based on 90 days became effective in India in 2003-04. RBI mandate of having secured lending to the tune of 85% was revoked in 2004. We expect the effect of these new norms to have got stabilized by 2004-05. One of the other reasons for starting with 2004-05 is the beginning by banks in India of significant use of innovative financial instruments like derivatives and securitization. The complexity of these instruments has often been blamed as one of the factors leading to the global financial crisis. The data for the study is collected from publicly available sources like RBI websites, Annual Reports of banks and Bankscope database (subscribed by IIMC).

The data set has the following year wise and bank-type wise composition of the number of banks:

Number of Banks											
Bank type	2005	2006	2007	2008	2009	2010	2011	2012	2013	TOTAL	
NB	20	20	20	20	20	20	20	20	20	180	
PVSN	9	7	7	7	7	7	7	7	7	65	
PVSO	20	20	17	15	15	15	14	13	13	142	
SB	8	8	8	8	7	7	6	6	6	64	
Total	57	55	52	50	49	49	47	46	46	451	

Methodology: From the literature survey one can conclude the methodologies employed in examining the determinants of NPLs included *single equation time series model* (Arpa et al., 2001; Bofondi & Ropele, 2011; Shu chang, 2002), *linear regressions* (Kalirai & Scheicher, 2002), *VAR methodology* (Babouček & Jančar, 2005) (Nkusu, 2011), and *Panel regressions* (Bock & Demyanets, 2012; Nkusu, 2011).

This study would make use of dynamic panel data estimations and would have both bank specific as well as macro-economic variables in identifying the primary drivers of NPAs in Indian banks during the period.

III. Hypothesis Development

Dependent variable: The study will capture asset quality using 'GNPA to Gross Advances'. GNPA ratio is preferable over Net NPA because it is not influenced by the discretion exercised by the banks in provisioning.

IV. Bank specific factors used in this study

As the literature points out, the factors affecting the asset quality of banks can be bank specific in nature. Based on empirical regularities found in the literature and our

understanding of the Indian banks, we have considered the following bank-level factors in understanding their NPA behavior.

1. Operational Efficiency:

The quality of management is considered to be critical for the long-run success of any company in general. It is more important for banks in particular due to the dynamicity in the banking industry caused by factors like regulatory changes, technology advancements, and macro-economic cause-and- effect linkages. If the management quality is poor, it is likely to get reflected in bank's credit appraisal decisions as well as monitoring of its collaterals and borrowers. Efficiency is often used in the literature as a proxy for management quality. So a poor management quality, captured through lower levels of operational efficiency, can be an indication of poor credit management in a bank (*Bad Management hypothesis*) and hence cause higher NPLs (Berger & Deyoung, 1997).

However (Berger & Deyoung, 1997) also argued that higher level of operational efficiency might be associated with lesser resources spent in credit appraisals and therefore can result in higher NPLs in future (*Skimping Hypothesis*). So, a higher operating costs might be an indication that the bank has high quality but expensive credit evaluation mechanism (Pain, 2003)

Berger and Deyoung (1997) also proposed 'bad luck' hypothesis, according to which problem loans (caused by uncontrollable factors) can lead to higher future operating costs associated with NPL management.

In this study, we would measure 'Cost Efficiency' through 'cost to income ratio' calculated as percentage of operating expenses to total income. Lower the ratio, higher is the level of cost efficiency suggesting better quality management.

Thus according to 'bad management hypothesis', higher the operational costs (i.e. lower the efficiency) higher would be the NPLs. But according to skimping hypothesis, lower operational costs (i.e. higher the efficiency) would cause higher NPLs in future (Berger & Deyoung, 1997b). 'Bad luck' hypothesis would however suggest higher NPLs to temporally precede higher operational costs (or lower efficiency). We will examine whether any of these hypotheses holds for Indian Banks.

There is evidence in the literature supporting bad management hypothesis (Williams, 2004) as well as bad luck hypothesis in the context of European banks (Rossi et al., 2005) while bad management hypothesis is found to be supported for Czech banks (Podpiera & Weill, 2008). Several other studies found cost efficiency to be an important determinant of NPLs in banks (Espinoza & Prasad, 2010; Louzis et al., 2012; Quagliariello M., 2006; Salas & Saurina, 2002)

Over and above 'cost efficiency' we would also test bad management hypothesis using 'Revenue Efficiency' captured through alternative measures like 'Return on advances'. A better management reflected in higher revenue efficiency can be expected to have a negative impact on NPLs.

2. **Earnings Management:** Bank managers motivated by their short term reputation concerns might have an incentive to signal strong performance through higher ROA or ROE³ (Louzis et al., 2012). But this higher ROA or ROE might have been obtained through lower loan loss provisioning. A higher ROA or ROE can also be achieved if the bank resorts to liberalizing its credit policy and goes for risky or negative NPV lending. In such cases a current higher ROA can be expected to come back in future as high levels of NPLs.

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³ ROA, ROE and NIM are key performance indicators of PSBs which are assigned 20 points out of 100 (http://pib.nic.in/newsite/mbErel.aspx?relid=126074)

Klein (2013) however used ROA or ROE as proxies for management quality. One can capture the earnings management tendency through 'Net interest Margin/Total Assets'. In the literature, interest income has been associated with riskiness of loan portfolio through two different arguments. Salas and Saurina (2002) argued that if interest income falls, it might provide incentive to managers to shift to riskier credit policy, which might lead to higher NPLs in future. So they expected a negative coefficient on lags of net interest margin. Quagliariello M. 2006 on the other hand contended that higher interest rates would typically be charged by banks for customers with low creditworthiness, and hence associated with high NPLs. So they expected a positive coefficient on interest income. It seems difficult to use this variable to capture the earnings management tendency clearly. So, we would use ROA as a proxy for earnings management. A higher lagged ROA can be expected to be associated with higher future NPAs. If high ROA is an indication of good performance, managers need not go for risky loans to bring a boost to the performance. If this argument holds, we can expect a negative relation between ROA and NPAs.

3. Risk taking behavior (Capital Adequacy Ratio): A bank with relatively lower levels of capital has moral hazard incentives to undertake higher risks. So, well-capitalized banks might be risk-averse. A number of papers have argued and found evidence of banks with poor 'Equity to Assets ratio' to have gone for higher risks in their loan portfolios reflected in higher NPLs (Berger & Deyoung, 1997a; Keeton & Morris, 1987; Klein, 2013; Salas & Saurina, 2002). Higher risk taking tendency associated with moral hazard can alternatively be captured through leverage measured as 'total assets/ equity'. In line with the literature we expect banks with lower capital adequacy ratio or alternatively higher leverage to lead to higher NPLs.

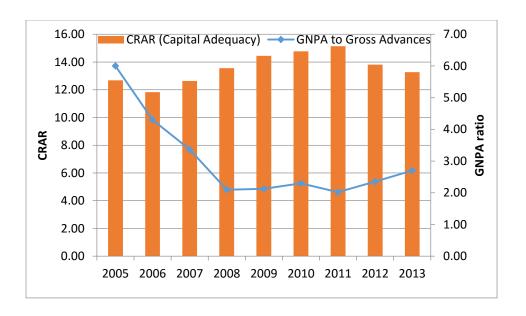


Figure 9: CRAR and GNPA ratio

We can see from the Figure 10 above that for banks in India, CRAR experienced a sharp decline in post-crisis years of 2012 and 2013 corresponding to increase in GNPA ratio during these years. During the pre-crisis years of 2007 and 2008 however, one can observe a decline in GNPA ratio and an increase in CRAR. GNPA ratio and CRAR seems to be negatively linked. However, one needs to conduct a statistical analysis to confirm any relationship.

4. **Foreign borrowings, Inter-bank loans and Cost of borrowings:** Higher risk taking moral hazard incentives of banks can also be captured by costly inter-bank loans, risky foreign borrowings as well as the cost of the borrowings.

Greater reliance on interbank loans, which are available at prohibitively high interest rates signals trouble in banks (either in terms of poor capital or poor liquidity). Troubled banks might thus operate through extending loans which are imprudently high risk and high priced. In line with this logic, Fofack (2005) found interbank loans to be one of the leading causes of NPLs in banks of Sub-Saharan Africa. Higher inter-bank loans can result in higher cost of borrowings. But there might be other high cost borrowings a bank might resort to like foreign

borrowings. So, a bank with risky debt and higher 'cost of borrowings' might have moral hazard incentive to extend loans to high risk borrowers and fuel loan growth. The graph below shows that foreign borrowings of banks consistently increased from 2010 onwards.

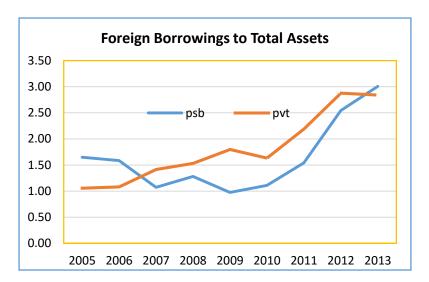


Figure 10: Foreign borrowings to Total Assets

The graph below shows that the inter-bank loans to borrowings ratio declined in 2009 and then started increasing again. Old private sector banks relied on interbank loans the most while nationalized banks relied on the same the least.

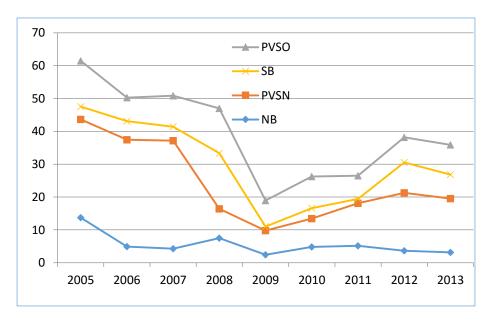


Figure 11: Inter-Bank Loans to Borrowings ratio

If we note the borrowings of the banks as a percentage of total assets, we would see that new private sector banks and nationalized banks borrowed the most and their borrowings increased significantly in 2011, 2012 and 2013.

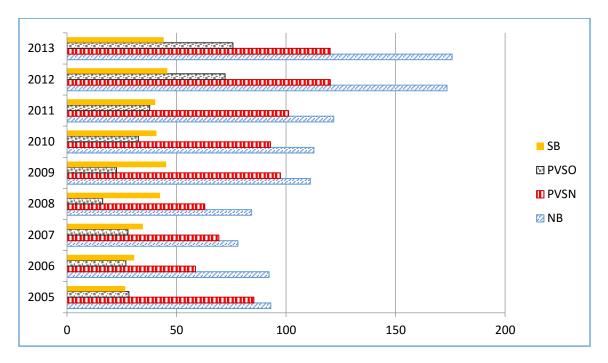


Figure 12: Bank Group wise borrowings as a percentage of total assets

We would check whether higher 'interbank loans to borrowings ratio' and alternatively higher 'foreign borrowings to total assets ratio" as well as a higher 'cost of borrowings' leads to higher NPLs.

5. **Size:** *Risk taking behavior* of the bank can also be influenced by bank size. Higher size of the bank can be related to Too-big to fail (TBTF) hypothesis wherein large banks take risks in the form of higher credit risks leading to higher NPLs. So, Louzis, Vouldis, and Metaxas (2012) argued that size of the bank can condition the risk taking behavior of banks captured through capital ratio or leverage. They found leverage to increase NPLs only up to a certain size threshold.

However, higher size also means the quality of bank's loan portfolio is likely to benefit from access to larger resources and economies of scale in credit appraisal and credit management. So size can have a positive effect on bank's credit quality and therefore reduce its NPLs. Espinoza and Prasad (2010) used logarithm of equity to capture bank size and found the same to reduce NPLs in GCC banks.

Size can also be used as a proxy for *risk diversification* because higher size provides greater opportunity to bank managers to diversify investments into different geographical and/or business segments. (Salas & Saurina, 2002) used relative size of commercial banks as a diversification proxy and found a negative relation between size and NPLs. However, Louzis, Vouldis, and Metaxas (2012) failed to find such evidence. So, Size might not be capturing diversification fully or TBTF risk taking tendencies might be dominant.

We would capture size through 'Natural log of Total Assets'. The expected coefficient can be expected to be positive if TBTF risk taking tendency dominates while the coefficient will be negative if diversification or better ability to manage credit holds.

- 6. **Diversification**: Diversification can also be captured in the form of greater reliance on income coming from non-lending sources or non-interest income. So we would use 'Non-interest-income to total income' as a proxy for diversification. The coefficient can be expected to be negative because a well-diversified bank is likely to have less credit risks in terms of NPLs.
- 7. **Loan Growth and Credit culture:** Bank managers might be motivated by factors other than firm's value maximization to go for excessive loan growth like increasing the social presence or power of the bank /its managers (Jimenez & Saurina, 2005). Excessive loan growth might also arise if managerial rewards are linked with growth objectives of the bank (Jimenez &

Saurina, 2005). In such situations managers might extend loans without proper credit appraisals or with leniency in credit appraisals. This opens up the window for bad quality loans getting in bank's loan portfolio. Klein (2013) indeed found excessive lending leads to higher NPLs though they had moral hazard argument of higher risks taken by banks. Salas and Saurina (2002) argue that if a bank in order to capture greater market share expands its credit into new geographical area or sector, it will face high adverse selection problem and will be visited by worst quality borrowers first. In line with this argument, Espinoza and Prasad (2010) found lagged credit growth to be among the firm specific determinants of NPLs in GCC banking system. Quagliariello M. (2006) however reasoned that rapid credit growth might not automatically imply future problems because the growth might be demand led reflecting a positive phase of the business cycle (boom). So, one can expect excessive growth in advances to lead to higher NPLs. But whether loans are excessive can be judged based on the deposits base a bank has. A higher Credit-Deposit ratio suggests banks extending higher loans Vis-a Vis its deposit base. So we would use 'Credit Deposit ratio' of banks to capture the riskiness in its credit culture. A higher credit deposit ratio can be expected to lead to higher NPAs.

- 8. **Loan Composition**: NPLs can also be influenced by the composition of loan portfolio.
 - a. **Secured Loan:** Granting secured loans or loans backed by borrowers' assets/collaterals has been suggested in the literature as a solution to adverse selection and moral hazard problems arising out of information asymmetry between borrowers and the lending banks (Boot and Thakor 1994). Banks are found to use collaterals for granting loans to borrowers with poor credit quality (Berger and Udell 1990, 1995; Jimenez et al. 2006), probably to take care of the higher credit risks associated with these loans. So going by this argument, one can say higher

use of collaterals reflects higher risks in loan portfolio. But one can also argue that high quality or low risk borrowers might be more willing to pledge collateral. If this argument holds, then higher secured lending would lead to lower NPLs. Empirically, Salas and Saurina (2002) found loans without collateral to be riskier than mortgages for Spanish savings banks during 1985-1997. Jimenez, Salas, and Saurina (2006) also found collateral to be negatively associated with borrowers' risk.

Jimenez et al. 2006 also found that the use of collateral increased in periods of high interest rates. This was probably because higher collateral can take care of the increase in risk premium and hence higher moral hazard arising out of rise in interest rates. So, the impact of secured loans on NPLs is likely to be influenced by the effect of interest rate.

Use of collateral can also be governed by the lending bank's attributes. For example, if collateral acts as a substitute for thorough credit appraisal (Manove and Padilla 2001), banks with inadequate credit appraisal skills might go for higher use of collaterals. In this context we can ask whether PSBs which are considered to have inadequate skills (Chakrabarty, 2013b) resort to higher use of collaterals than private sector banks. The table below shows bank-type wise and year-wise percentage of secured loans to total loans over the study period. It can be observed that every year PVSO had highest collateralized lending compared to all other bank groups.

Secured Advances as a Percentage of Total Advances									
Bank type	2005	2006	2007	2008	2009	2010	2011	2012	2013
NB	85.61	82.70	82.73	79.95	80.85	79.30	79.79	81.91	87.31
PVSN	81.11	79.00	75.42	75.55	74.28	74.41	79.60	83.13	83.42
PVSO	89.83	89.88	91.45	87.78	88.68	87.89	90.27	90.87	92.51
SB	83.53	83.35	83.82	83.27	84.57	84.84	87.12	86.71	88.62
Overall	86.09	84.83	84.59	82.08	82.84	82.02	83.82	85.26	88.36

It can also be noticed from the table above that secured loans as a percentage of total loans declined till 2008, the pre-crisis year. The same remained around 82% till 2010 and increased significantly thereafter during the post-crisis years. The graph below also corroborate the same. It is surprising to see that PSBs always had lower percentage of loans in secured advances than that of private sector banks and that the gap was widest in 2 of the post crisis years 2011 and 2012.

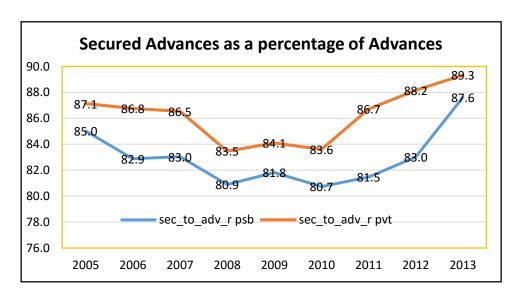


Figure 13: Secured Advances as a percentage of Advances

So in this study we would check whether level of secured lending affects level of NPLs in banks and whether the effect is positive or negative.

b. *Priority Sector Lending:* In India, commercial banks are directed to engage in lending to priority sectors like agriculture, exports, small scale industries, weaker sections towards meeting the social goals and national priorities of the government. Banks were required to achieve a target of 40% of their net bank credit as priority sector loans by 1985. Priority sector lending has been traditionally associated with higher administrative costs and higher risks, and one of the early studies by RBI also found NPLs in priority sector to have pushed up the NPLs of the banks during 1996-98. But if we look at the following

graph we would realize that in 5 out of 9 years (1 pre-crisis and 4 post-crisis) covered by our study, non-priority sector contributed to higher NPAs than priority sector.

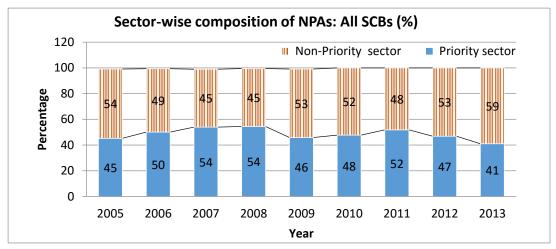


Figure 14: Sector-wise composition of NPAs: All SCBs (%)

The graph below further shows that non-priority sector assumes a significant proportion of NPLs in private sector banks. 78% of NPLs in 2009 for private sector banks emerged from non-priority sector. But in case of PSBs, it is the priority sector which typically brings in more than half of the NPLs

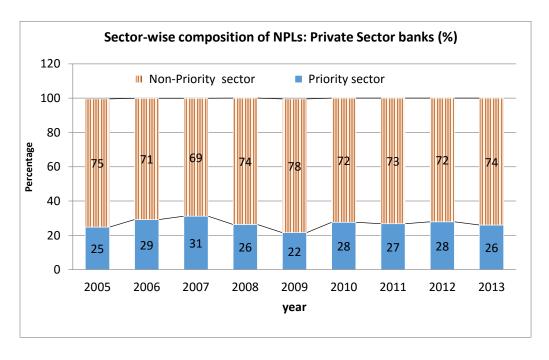


Figure 15: Sector-wise composition of NPLs: Private Sector Banks (%)

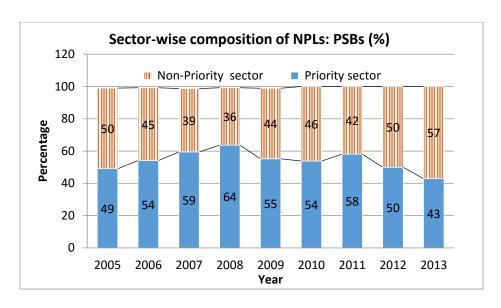


Figure 16: Sector-wise composition of NPLs - PSBs (%)

So, this study would attempt to find whether ratio of priority sector advances to total advances can explain the variation in NPLs and whether the explanatory power differs across bank groups.

c. **Lending to sensitive sectors, capital market and real estate:** Advances to sensitive sector in the form of advances to capital market and advances to real estate might be riskier and therefore can lead to increase in NPLs (Pain, 2003).

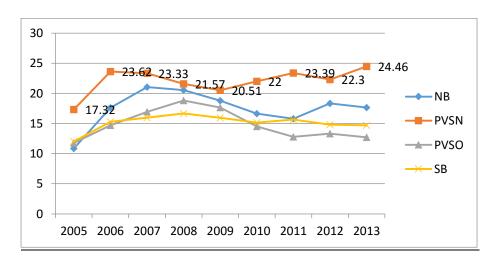


Figure 17: Advances to sensitive sector

The above table shows that the advances to sensitive sector for all banks groups grew till 2008 and the same declined in the crisis year. During the post-crisis period till 2011 and in 2013 the same increased for new private sector banks while it declined for PSBs and old private sector banks. However, in 2012 the movements were just opposite. Clearly, the movement in loans to sensitive sector differed across bank groups and during the pre-crisis and post-crisis years. We would examine if the variation in lending to sensitive sector at aggregate level or disaggregated into capital market and real estate lending can explain the variation in NPLs.

V. Industry Level Factors

In addition to the factors at bank level there are various factors at the industry level which can influence the NPA experience of banks.

i) Credit concentration and Industry health: Gross bank credit is predominantly non-food credit and a significant part of the non-food credit goes to industry (around 45.80% in 2013)⁴. Out of total bank credit to industry in 2013, around 32.72% went to infrastructure while around 14% and 8% went to metals and textiles respectively. One can observe from the table below that bank credit is concentrated in specific industries.

Year	2005	2006	2007	2008	2009	2010	2011	2012	2013
Credit to Industry as % of Non-									
food credit	39.94	37.54	37.00	38.93	40.53	43.14	43.75	45.16	45.8
Credit to particular industry as a % of total credit to Industry									
Textiles	10.19	10.07	10.73	11.23	9.74	9.25	9.057	8.23	8.23
Basic Metal & Metal Product	11.11	11.97	12.03	12.53	12.21	12.42	13.29	13.51	14.08
Infrastructure	18.67	20.50	20.50	23.92	25.6	28.97	32.45	32.52	32.72

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⁴ Calculated from Tables on Industry-Wide Deployment Of Gross Bank Credit and Deployment of Gross Bank Credit by Major Sectors (Handbook of Statistics on Indian Economy, RBI, 2014). In 2013, out of total non-food credit 23.65% went to services and 18.43 to personal loans

The above table shows that credit to infrastructure during pre-crisis period averaged around 21% whereas the same grew above 30% during post-crisis period.

The following graph created out of calculations based on Chakrabarty (2013) shows that the 'sum of GNPA and restructured loans' as a percentage of gross advances to infrastructure registered sharp increases. In spite of the high NPLs, the share of infrastructure in total bank credit or in total non-food bank credit continued to rise.

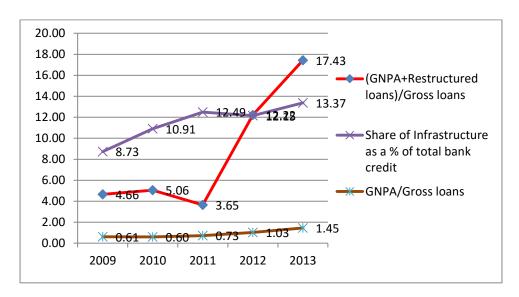


Figure 18: Credit to and NPLs in Infrastructure

As per Financial Stability Report (RBI Dec 2013), the share of five industrial sectors namely infrastructure, iron and steel, textiles, aviation and mining, in total advances increased from 18.6% in 2009 to 24.2% in 2013 while their share in total stressed advances increased from 22.8% in 2009 to 47.2% in 2013. So, while the share of these five sectors in total advances increased by 5.6%, their share in total stressed advances increased by an exceptionally high 24.4%.

Sector		Mar-	Mar-	Mar-	Mar-	Mar-
		09	10	11	12	13
Infrastructure	Share in Total Advances	9.5	11.8	13.5	13.2	14.5
	Share in Total Stressed Advances	8.3	8.8	8.4	21.2	27.6
Iron & Steel	Share in Total Advances	3.9	4.1	4.4	4.6	4.9
	Share in Total Stressed Advances	5.1	7.8	7.7	6.7	8.1
Textiles	Share in Total Advances	3.8	3.8	3.8	3.4	3.7
	Share in Total Stressed Advances	9.0	11.6	12.2	8.9	7.4

The shares of the three sectors namely '*Infrastructure*', '*Iron and Steel*' and '*Textiles*' in total stressed advances in 2013 were very high at 27.6%, 8.1% and 7.4% respectively. This suggests that there were factors affecting the asset quality adversely in these sectors.

We do not have access to bank-wise credit to different industries. So, we would create an index for financial health of these industries and check whether the same can explain the changes in NPLs for PSBs and private sector banks. The calculation of index for financial health would make use of the following variables:

Profitability +	Return on Assets (ROA)
Leverage -	Total Assets/ Equity
Interest coverage ratio +	EBIT/ Interest expense
Liquidity +	Current ratio
Risky Foreign borrowings -	Unsecured Foreign Exchange Borrowings/ Borrowings

Industrial health index would improve if profitability, interest coverage ratio and current ratio would is high while it would worsen if leverage and proportion of unsecured foreign borrowings is high. A fall in industrial health index reflecting unfavorable economic climate can be expected to increase NPAs in banks.

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ii) Concentration in banking industry: A high level of concentration in banking sector is an indication of lower level of competition. So as the level of concentration declines and level of competition increases, banks can be expected to be more vigilant about their borrowers and thus the quality of their loan portfolio. If this argument holds, higher level of concentration in banking industry can be associated with laxity in credit appraisal and monitoring, which in turn leads to higher NPLs. Level of concentration in the banking sector can be captured by calculating 'Share of total assets of largest three banks in total banking assets' or by calculating 'Normalized Herfindahl Index' (NHI). In India even though PSBs dominate the banking sector, the level of concentration in the banking sector in terms of 'Share of total assets of largest three banks in total banking assets' was found at a low of 29.6% in 2013 from 34.23% in 2005.

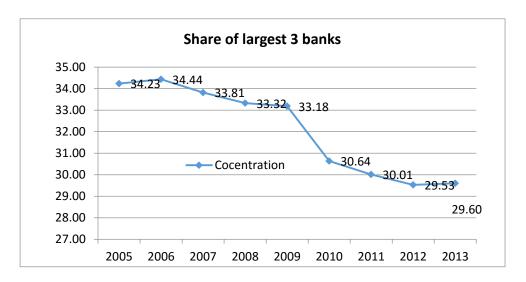


Figure 19: Share of largest 3 banks

In terms of 'Normalized Herfindahl Index' the concentration was down to 0.038 in 2013 when compared to 0.052 in 2005. The graph above shows that the decline in degree of concentration over the years, the most drastic decline being in 2010. In this study we would check whether the higher degree of concentration can explain higher NPLs.

VI. Macro-economic Factors

Factors like domestic economic growth captured through GDP growth rates, inflation, interest rate movements, foreign exchange rate, stock prices, and current account deficits can also be expected to have a significant impact on the NPL behavior of the banks.

1. Macro-Economic Performance and Pro-cyclicality: A growth in the economy implies increases in household income, increases in corporate profits and greater ability of the borrowers to service their debt and therefore lesser defaults. GDP growth captures growth of an economy. Bofondi and Ropele (2011) found new bad loans ratio to decrease with real GDP growth for Italian banks. Quagliariello M. 2006 also found NPLs in Italian banks to be affected by business cycles.

We have already discussed before that during periods of boom, bank credit expands and NPLs tend to be low. We have also discussed that during the economic boom bad quality loan creeps in the bank portfolio possibly due to reasons like disaster myopia, herd behavior, loss of institutional memory or due to agency problems. It is only after the boom is over that these bad quality assets materialize into NPLs. A number of studies have found that credit quality worsens and NPLs rise with decline in GDP growth (Bock & Demyanets, 2012; Nkusu, 2011; Shu chang, 2002). In a similar note, Espinoza and Prasad (2010) found NPLs to decrease with non-oil GDP Growth.

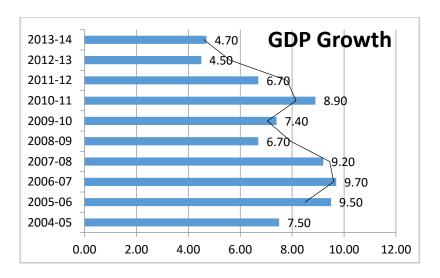


Figure 20: GDP Growth

In the graph above one can see that GDP growth of India was at a high of 9.7% in 2007 but the same declined to 6.7% in the crisis year of 2009. The economy bounced back a little to 7.4% and 8.9% during 2010 and 2011 respectively. But thereafter, there was consistent decline. GDP growth reached a low of 4.5% in 2013. As far as bank credit growth is concerned, India experienced unprecedented credit growth since 2004-05 which reached a high of 30.96% in 2007 and then declined during the crisis years. Post-crisis there was some improvement followed by decline in 2013. This kind of confirms the pro-cyclicality of the credit growth.

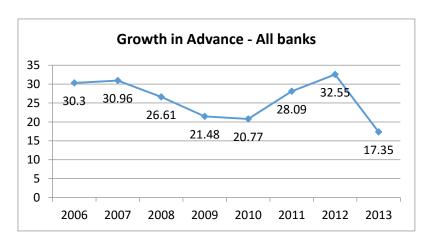


Figure 21: Growth in Advances

So, we hypothesize that current NPLs would be low when current GDP growth is high. We also hypothesize that lagged GDP growth would have an impact on current NPLs. We would be able to gauge whether the credit boom during the pre-crisis period led to increase in NPLs during the post-crisis period and whether the phenomena was same across the different bankgroups.

2. **Asset Prices:** When the asset prices in the economy experience increases, the wealth of the borrowers would increase. Increase in asset prices would also increase the value of the underlying assets used as collaterals. So with the wealth cushion, the debt servicing capacity of the borrower improves and thus there would lesser chances of NPLs. Nkusu (2011) found fall in asset prices measured in terms of housing prices and equity prices to worsen the loan quality for banks in 26 advances economies. We would refrain from using housing prices because of data constraints⁵.

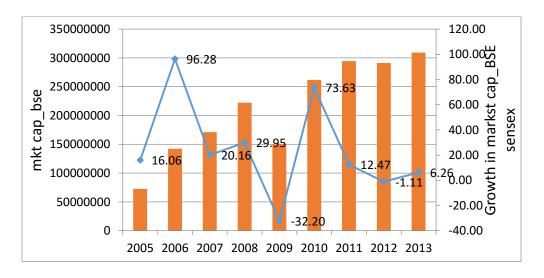


Figure 22: Asset Prices (SENSEX)

⁵ A reliable source of data would have been S&P BSE Realty index but the data for the sane is available only from 2008.

We would use 'market capitalization' of S&P Bombay Stock Exchange Sensitive Index and alternatively 'growth in the market capitalization' of the index to capture the movements in stock market prices. We can see in the graph above that the market capitalization and its growth shrank in the crisis year of 2009. The growth recovered a year after but again fell down in subsequent years. Increase in stock prices reflects a positive outlook about the financial position and performance of most important companies in the market. Increase in stock prices also means higher returns to investors. Both are likely to bring down borrower default possibilities. Lokare (2014) found increase in stock prices to bring decline in NPLs in Indian banks after a lag of 2 quarters. Therefore, we would expect higher market capitalization of BSE Sensex to be associated with lower NPLs. We will use a natural log of the market capitalization.

3. **Price Stability:** Rise in inflation can reduce the real value of the loan if the loan is denominated in nominal terms (Bofondi & Ropele, 2011) thereby making it easy for the borrower to service it. Shu chang (2002) and Gerlach, Peng, and Shu (2005) indeed found bad loans in Hong kong banks to decline with consumer price inflation.

But it is also argued that inflation can have an adverse effect on borrowers' real income and real value of assets thus affects their repaying capacity adversely. Rising inflation can lead to increase in the interest rates, making the debt servicing more difficult. In line with this argument Babouček and Jančar (2005) and Klein (2013) found rising inflation to contribute to higher NPLs .Consistent with this logic, Hoggarth, Sorensen, and Zicchino (2005) found bank's write-off ratio to go up after rise in retail price inflation. Lokare (2014) found rise in WPI inflation to increase to increase NPLs in Indian banks after a lag of 5 quarters.

In view of the conflicting evidence found in the literature and opposing arguments making it difficult to interpret the effect of inflation on NPLs, we would use inflation as a control variable.

4. **Interest rates:** Increase in interest rates would mean higher interest burden on the banks' borrowers particularly if the loan is based on floating rates. Higher debt servicing costs makes it difficult for the borrowers to honor their financial obligations thus giving rise to the possibility of higher NPLs. Bofondi and Ropele (2011) found new bad loans (NBL) ratio for households to increase with short term nominal money market interest rate. Hoggarth, Sorensen, and Zicchino (2005) found increase in nominal interest rate to increase banks' write-off ratio after 1 to 3 year lags. A number of other empirical papers have found NPLs to increase with nominal or real interest rates (Espinoza & Prasad, 2010; Fofack, 2005; Gerlach et al., 2005; Kalirai & Scheicher, 2002; Messai, 2013; Shu chang, 2002).

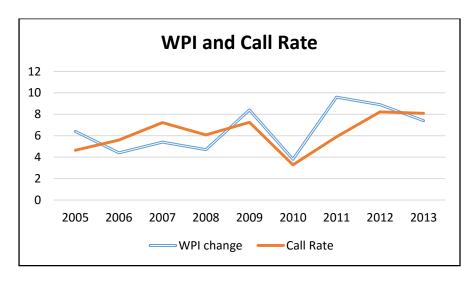


Figure 23: Movements in WPI and Call Rates

The above graph plots both inflation and interest rate movements through WPI change and call rate. The two seem to be moving closely together in 2007, 2008 and 2010. One needs to check whether rise in interest rates leads to rise in NPAs after having controlled for inflation.

5. External vulnerability: External vulnerability of an economy can be captured through 'current account deficit' and 'external debt to GDP' ratio. Banking crisis are most often found in countries with large current account deficits (Leaven and Valencia 2008). Kauko, K. (2012) found evidence that credit growth do not contribute to problems unless it was combined with current account deficit. In India as it can be seen from the graph below, the current account balance to GDP ratio has been negative in all these years. The current account deficit turned out to be very high at-4.2% and -4.7% of GDP in the year 2011-12 and 2012-13 respectively, though it moderated to -1.7% in 2013-14.

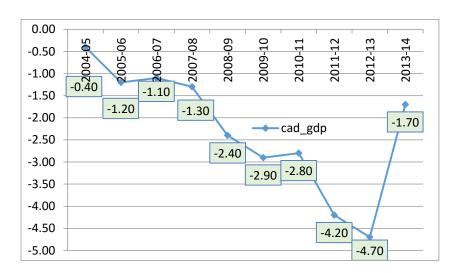


Figure 24: Current Account Balance /GDP %

So, we would check whether 'current account deficit' contributes to higher NPLs.

When a country has current account deficit, it might borrow from abroad thereby increasing the external debt of the economy. Net capital flows plays an important role in funding the deficit and the same also has an impact on growth in bank lending (Bock and Demyanets 2012). The capital flows can be primarily in the form of foreign investment flows (direct and portfolio) and debt creating flows (primarily loans & bank capital inflows). Bock and Demyanets (2012), while examining 25 emerging market economies during 1996 to 2010, found that credit quality

worsened and credit growth declined with fall in debt-creating capital inflows, and that 'portfolio and bank flows' had the biggest impact on NPLs.

As it can be seen from the graph below, net capital flow in India had reached a high of 9.34% of GDP in the boom years of 2007-08 while it took a sharp decline in the crisis year of 2008-09. Thereafter, it started increasing again primarily driven by FII in 2009-10 and by a mix of both FII and debt creating flows thereafter.

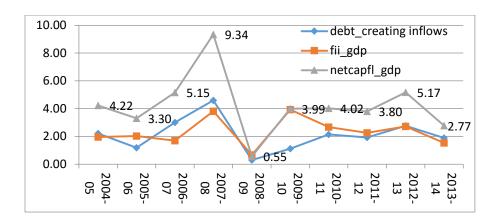


Figure 25: Capital Flows

As can be seen from the graph below, 'External debt to GDP' ratio has experienced a consistent increase in post crisis years. This was primarily to supplement the financing of the current account deficit, particularly due to lesser percentage available through FIIs.

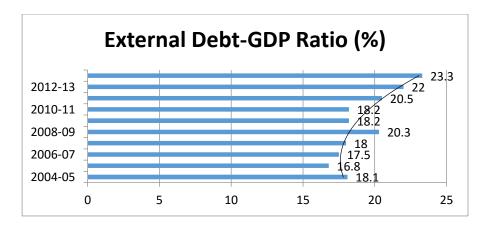


Figure 26: External Debt to GDP Ratio

As per the breakup provided on external debt in Annual Report of RBI for 2013-14 (Table 2.2 and Table 2.7), the composition of India's external debt is undergoing a change. At the end of 2013, the debt inflows were primarily in the form of external commercial borrowings and non-resident Indian deposits. In terms of borrower classification, the share of non-government debt in total external debt increased above 80% in 2012-13 and 2013-14.

All this implies that the rise in borrowing of corporate sector is playing a dominant role in external debt of the country going up. So, in this study we would check whether variables like 'Debt-creating flows to GDP' and/or 'external debt to GDP' can act as a driver for NPLs.

6. **Exchange Rate:** If exchange rate appreciates, firms which are in export oriented sectors and which are therefore earning in foreign currency will have a negative impact on their revenues and profits. So, if the export oriented sectors dominate as bank borrowers, an appreciation in domestic currency can give rise to possibility of higher NPLs. Consistent with this logic, Fofack (2005) found real effective exchange rate appreciation to have a positive impact on NPLs in Sub-Saharan countries during 1990s.

However if domestic currency depreciates vis-à-vis foreign currency, the debt servicing capacity of the bank borrowers who have obtained foreign currency denominated debt will worsen, due to foreign exchange fluctuation losses impairing their profits and net worth. If banks have borrowed in foreign currency, and have extended loans in domestic currency, the domestic currency depreciation will impair its ability to service the foreign debt. This will have an adverse impact on banks' ability to extend loans which is turn will make it difficult for the borrowers to renew their loans thereby affecting the borrowers' ability to repay. So, if bank and/or its borrowers have significant foreign borrowings (unhedged), exchange rate depreciation will have a negative effect on quality of loan assets. Consistent with this

argument, Klein (2013) found exchange rate depreciation to contribute to higher NPLs for banks in 16 Central, Eastern and South Eastern Europe countries during 1998-2011.

So, one can expect that domestic currency depreciation will lead to higher NPLs if the foreign debt affect dominates the export affect and vice-versa.

In India, as can be observed from the graph below, Rupee vis-a-vis US dollar was experiencing an appreciation before crisis in 2007-08. But it was found to depreciate⁶ significantly in the crisis year of 2008-09 and then again in 2011-12 and 2012-13.

Real effective exchange rate⁷ (reer) based on 6 currencies⁸ index (calculated using trade based weights and as 2004-05 as base year) was also found to depreciate in 2008-09 and again in 2012 and 2013.

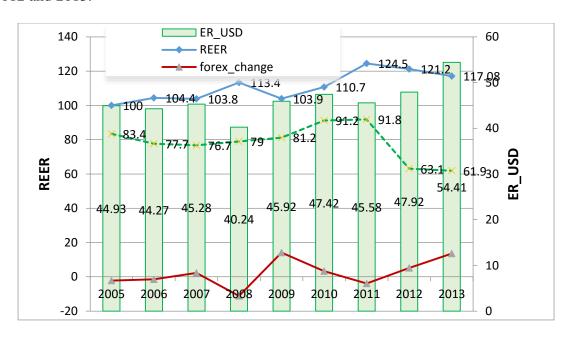


Figure 27: Exchange Rates Movements

⁶ Increase in exchange rate means depreciation of Rupee

⁷ Increase in real effective exchange rate would mean increase in purchasing power of the domestic currency visvis the trading partners of the domestic country.

⁸ 6 currencies relates to China, Hong Kong, Euro, Japan, UK and US

In pre-crisis years, in India the FII was always higher than current account deficit. But during the crisis year as well as from 2011-12 and 2012-13, current account deficit was much higher than inflow of funds through FII (FPI+FDI) route. This supply-demand imbalance in domestic foreign exchange market probably created a downward pressure on Rupee.

	2005	2006	2007	2008	2009	2010	2011	2012	2013
Current Account Balance/GDP (%)	-0.4	-1.2	-1.1	-1.3	-2.4	-2.9	-2.8	-4.2	-4.7
FII (FPI+FDI) / GDP %	1.95	2.03	1.69	3.81	0.66	3.93	2.67	2.25	2.71

If Rupee depreciates when the country's external debt is growing due to increase in its external commercial borrowings (as the case would be in 2012 and 2013), it might be a cause of concern because the debt service burden on the corporate would go up (in rupee terms).

Very often exchange rate is found to be associated with terms of trade (Bock & Demyanets, 2012) particularly for emerging economies. One can note from the graph above that during 2012 and 2013, the terms of trade⁹ of India came down drastically though it was somewhat recovering after the crisis year of 2009. Bock and Demyanets (2012) found that deterioration in terms of trade brings down the credit growth while loan quality falls. Based on the above discussion, we would expect NPLs would increase with decline in 'terms of trade'. As far as the impact of exchange rate is concerned, given rise in external commercial borrowings we would expect NPLs to increase with depreciation in 'real effective exchange rate'.

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⁹ Net terms of trade implies unit value index of exports expressed as percentage of unit value index of imports.

Chapter III: Analysis of Results

I. Analysis of the Bank Level Variables

This section would enquire into the impact of micro-level bank specific factors on non-performing assets on Indian Banks. We would first look into all the banks irrespective of bank-group, for the entire span of the study period covering 2005 to 2013.

The analysis will then narrow down to looking at factors which influence NPAs for PSBs but does not affect NPAs in private sector banks and vice versa. So we would be able to address the question: whether factors which drive NPAs for PSBs are different from the factors which drive NPAs for Private sector banks? In answering the question we would also be able to understand the impact of secured loans and priority sector lending on NPAs.

A further analysis would be done to check whether the bank level determinants of NPAs changed post-crisis when compared to pre-crisis scenario. The tables below reports the descriptive statistics and correlation coefficients of the bank level factors used in this study.

Table 1: Descriptive Statistics of Bank level factors

Variable	Obs	Mean	Std. Dev.	Min	Max
opexp_totalincome_pct	451	22.11	7.70	9.96	83.03
ret_on_adv_r	451	9.96	1.59	3.04	15.50
roa_r	451	0.85	1.20	-20.35	2.13
crar_r	451	13.52	4.30	0.00	56.41
cost_of_borrowings_r	448	8.90	28.95	0.01	408.18
foreign_borrowings_ta	451	1.69	2.84	0.00	26.42
In_ta	451	15.21	1.55	10.01	18.87
noninterest_totalincome	451	12.49	4.72	-4.01	37.74
credit_to_depositr	451	70.71	16.95	15.47	300.70
sec_to_adv_r	451	84.43	8.16	45.22	100.00
priority_to_adv_r	451	33.67	7.38	3.29	66.00
adv_sensitive_to_adv_r	412	17.13	10.01	0.75	113.79

The table above reflects that for all the PSB and Private sector banks considered together during 2005 to 2013, the operating expenses as a percentage of total income varied widely between a range from 9.96% to 83.03%, the average being 22.11%. The returns on advances varied lesser between 3.04% to 15.5%. The return on assets of the banks and capital adequacy ratio averaged around 0.85 and 13.52 respectively. There was a wide dispersion in the cost of borrowings of the banks during the period. Banks extended around 71% of their deposits towards credit and earned a small 12.49% from non-interest sources. Around 84% of the advances were secured. Advances extended to priority sector and sensisitve sectors averaged to 33% and 17% respectively.

The table below indicates that the pairwise correlation co-efficients between all the bank specific independant variables were below 0.50, thereby suggesting that multicollinearity would not be a problem.

Table 2: Correlation Coefficients- Bank level Factors

	opexp_~t	ret~dv_r	roa_r	crar_r	cos~gs_r	foreig~a	ln_ta
opexp_tota~t	1.0000	4 0000					
ret_on_adv_r	-0.2687	1.0000					
roa_r	-0.4724	0.2383	1.0000				
crar_r	-0.0233	0.1548	0.2900	1.0000			
cost_of_bo~r	0.2678	-0.0606	-0.3926	-0.1453	1.0000		
foreign_bo~a	-0.0708	-0.0663	0.1011	0.0604	-0.0878	1.0000	
ln_ta	-0.4594	-0.0166	0.2517	-0.1543	-0.2313	0.3834	1.0000
noninteres~e	0.2690	-0.2169	0.1577	0.1079	-0.1637	0.2997	0.0507
credit_to_~r	-0.2049	0.0539	0.2175	0.1441	-0.1613	0.3877	0.3091
sec_to_adv_r	-0.0939	0.1789	-0.0275	-0.0428	0.0880	-0.1365	-0.2865
priority_t~r	0.0502	0.1628	0.0372	-0.0850	-0.0205	-0.3043	-0.2905
adv_sensit~r	0.0126	-0.0029	0.1073	0.0014	-0.0377	0.6300	0.1307
	nonint~e	credit	sec_to~r	priori~r	adv_se~r		
noninteres~e	1.0000						
credit_to_~r	0.2157	1.0000					
sec_to_adv_r	-0.3261	-0.0882	1.0000				
priority_t~r	-0.1506	-0.3964	0.2086	1.0000			
adv_sensit~r	0.1085	0.0937	-0.0905	-0.0499	1.0000		

The results for the panel regressions for all the banks put together for the entire period from 2005 to 2013 are shown in Table 3 below. These regressions were also run with dummy variables for PSBs and dummy variable for crisis. The overall results in terms of the significance and direction of influence of the independent variables remained the same, with the magnitudes of the coefficients experiencing some changes.

Analysis: In the literature survey and hypothesis development section, we saw that a better quality of management is expected to have better ability to appraise and monitor credit and therefore can be associated with lower NPAs. Quality of management is typically captured through operational efficiency. Our results show that as far as the operational efficiency captured through 'Cost to Income ratio' (opexp_totalincome_pct) is concerned, it really does not have any effect on NPA levels of banks during the period. But when revenue efficiency is captured in terms of return on advances the results were as per expectation. A better management quality reflected in higher return on advance had a negative effect on NPAs. The findings are in line with the *bad management hypothesis* (Berger & Deyoung, 1997) rather than skimping hypothesis or bad luck hypothesis.

When the results are examined for PSBs and Private sector banks separately, we find the expected positive sign for operating expense variable at 5% level of significance for PSBs but the NPAs of private sector banks continue to be unaffected by the operating expense variable.

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¹⁰ Use of 'staff expenses to total expenses ratio' does not bring a change in the results

Table 3: Panel Regressions: Bank Level Variables - 2005 to 2013

	(1)	(3)	(4)
VARIABLES	AllBanks-allyears	PSB-all years	PVT-allyears
opexp_totalincome_pct	-0.011	0.083**	-0.040
	(0.033)	(0.033)	(0.040)
ret_on_adv_r	-0.274**	-0.294**	-0.186
	(0.107)	(0.145)	(0.122)
roa_r	-1.777***	-1.525**	-1.979***
	(0.361)	(0.747)	(0.495)
crar_r	0.019	-0.053	0.033
	(0.038)	(0.132)	(0.040)
cost_of_borrowings_r	0.023*	0.028**	0.006
	(0.012)	(0.014)	(0.009)
foreign_borrowings_ta	0.313***	0.223***	0.285**
	(0.070)	(0.081)	(0.127)
ln_ta	-0.375**	-0.213	-0.499**
	(0.150)	(0.215)	(0.241)
noninterest_totalincome	-0.017	-0.033	-0.049
	(0.026)	(0.037)	(0.050)
credit_to_deposit_r	-0.030**	-0.024***	-0.052*
	(0.013)	(0.008)	(0.029)
sec_to_adv_r	0.018	0.058***	-0.023
	(0.012)	(0.015)	(0.026)
priority_to_adv_r	0.068***	0.003	0.055**
	(0.020)	(0.023)	(0.027)
adv_sensitive_to_adv_r	-0.058***	-0.046**	0.010
	(0.017)	(0.020)	(0.044)
Constant	11.962***	7.004	18.409***
	(4.365)	(6.022)	(5.518)
Wald Chi2	95.82	228.61	105.42
Prob>Chi2	0.00	0.00	0.00
R-sq(overall)	0.45	0.52	0.49
Robust standard errors in	parentheses, *** p	<0.01, ** p<0.0)5, * p<0.1

Table 4 reflects the panel regression results for the same tests conducted in Table 2, but now decomposed into **pre-crisis period and post-crisis period.**

So, if we compare the coefficient on operating expense variable during pre-crisis period with post-crisis period, at overall bank level the results are still insignificant. But if look into the set of results for the bank types separately, the coefficient on the operating expense variable for PSBs is positive and significant during post-crisis period while the coefficient on the variable was negative and significant for Private sector banks during Pre-crisis period. The result for PSBs explains that during post-crisis period, a higher operating expense reflecting bad management was also responsible for higher NPAs. For private sector banks however, the result indicates that during the pre-crisis phase probably lesser operating expenses were incurred on loan appraisals which resulted in higher NPAs. So the result for PSBs support bad management hypothesis during post-crisis period but result for Private sector banks support 'skimping hypotheses during pre-crisis phase. Revenue efficiency variable supports bad management hypothesis during pre-crisis period at overall bank level as well as for PSBs.

So one can conclude that bad management hypothesis holds for PSBs during both pre-crisis and post crisis period but only skimping hypothesis holds for private sector banks only during pre-crisis period.

Return on Assets (ROA) has negative and significant coefficient at 1% level at overall banks' level as well as when PSBs and private sector banks were considered separately. The ROA impact was stronger post-crisis for PSBs whereas the same was stronger pre-crisis for private sector banks. A higher ROA is an indication that the management is doing well on the profitability front and therefore it does not really have to go for high risk taking loans to boost up its profits. Therefore, it can keep its NPAs to lower levels. If banks were going for high risk lending or lower loan loss provisioning in order to achieve higher ROA, it would come back in the form of higher NPAs in the current or subsequent years. We also used a lag of ROA to check

for this possibility in the panel regressions but we did not find any support for the same. So it can be said that the results are not supportive of earnings management tendency in banks but ROA variable is probably capturing the quality of management in banks.

According to the 'Moral hazard hypothesis' banks with lower levels of capitalization have motivation to increase the riskiness of their loan portfolio. An insignificant coefficient on 'capital adequacy ratio' in results implies that the same does not hold for Indian banks. This can be attributed to the support and monitoring from the regulatory authorities in the country. The insignificant result on CRAR holds true even when PSBs and private banks were examined separately as well as when they were examined for pre-crisis and post-crisis periods.

As can be seen from Table 1, high foreign borrowings¹¹ for banks could explain high NPAs at overall banks' level as well for both the bank types namely PSBs and private sector banks. But Table 2 on pre-crisis and post-crisis break-up reveals that the variable was not significant except for pre-crisis period at overall banks' level. However the sign of the variable remained positive consistently in all the regressions. Cost of borrowings was also found to be significant in explaining the higher NPAs at overall banks' level. This result was probably driven by similar such result for PSBs. Cost of borrowings for private sector banks did not affect its NPA levels. Decomposition of the period into pre and post crisis in Table 2 also shows that only PSBs with high cost of borrowings had high NPAs in both pre and post crisis phases.

¹¹ Interbank loans to borrowings were not found to be significant in any of the regressions using bank level variables (except for PSBs for pre-crisis period at 10% level). This was probably due to the restriction RBI had brought on interbank borrowings¹¹ of banks (cap of 200% of net worth wef April1, 2007) in anticipation of the possibility of these borrowings used by banks to fund their loan growth.

Table 4: Panel Regressions: Bank Level Variables - Pre-Crisis and Post-crisis

	All B	anks		P:	SB	P	PVT	
VARIABLES	Pre-Crisis	Post-Crisis		Pre-Crisis	Post-Crisis	Pre-Crisis	Post-Crisis	
opexp_totalincome_pct	-0.057	-0.037		0.020	0.064*	-0.079*	-0.109	
	(0.039)	(0.041)		(0.047)	(0.036)	(0.045)	(0.073)	
ret_on_adv_r	-0.465***	0.182		-0.622**	0.162	-0.279	0.140	
	(0.180)	(0.117)		(0.259)	(0.178)	(0.267)	(0.169)	
roa_r	-2.111***	-2.031***		-1.211	-2.307***	-2.368***	-1.730***	
	(0.394)	(0.283)		(1.116)	(0.412)	(0.433)	(0.335)	
crar_r	0.063*	0.030	-	0.054	0.083	0.060	0.058	
	(0.035)	(0.033)	-	(0.158)	(0.091)	(0.036)	(0.043)	
cost_of_borrowings_r	0.016	-0.012		0.032**	0.071**	-0.004	-0.044	
	(0.014)	(0.033)		(0.016)	(0.034)	(0.010)	(0.050)	
foreign_borrowings_ta	0.262**	0.072		0.151	0.036	0.193	0.100	
	(0.121)	(0.085)		(0.174)	(0.083)	(0.198)	(0.111)	
ln_ta	-0.430*	0.108		-0.471	0.086	-0.637*	-0.268	
	(0.228)	(0.107)	-	(0.418)	(0.125)	(0.382)	(0.238)	
noninterest_totalincome	0.029	0.030		0.041	0.023	-0.001	0.061	
	(0.032)	(0.031)		(0.048)	(0.037)	(0.076)	(0.044)	
credit_to_deposit_r	-0.039***	0.005		-0.037***	0.015	-0.064	-0.009	
	(0.013)	(0.020)		(0.009)	(0.025)	(0.042)	(0.021)	
sec_to_adv_r	0.031	0.001		0.058	0.018	-0.014	-0.019	
	(0.026)	(0.010)	-	(0.036)	(0.012)	(0.058)	(0.021)	
priority_to_adv_r	0.059**	0.030*		-0.001	0.011	0.026	0.030*	
	(0.026)	(0.016)		(0.038)	(0.027)	(0.049)	(0.018)	
adv_sensitive_to_adv_r	-0.084***	0.003	ŀ	-0.083***	0.008	-0.020	0.020	
	(0.026)	(0.018)		(0.030)	(0.019)	(0.067)	(0.032)	
Constant	15.305**	-0.918	ļ	14.507	-4.371	23.449**	8.320**	
	(6.863)	(2.728)	j	(10.506)	(4.091)	(10.368)	(3.870)	
Wald Chi2	168.05	167.59	j	361.18	637.45	422.77	187.00	
Prob>Chi2	0.00	0.00	j	0.00	0.00	0.00	0.00	
R-sq(overall)	0.50	0.43	ļ	0.48	0.56	0.56	0.43	

Robust standard errors in parentheses, *** p<0.01, ** p<0.05, * p<0.1

Coefficient on *size* variable namely, natural log of total assets is found to be negative in Table 1 for all banks for the entire period. This indicates that 'too-big-to-fail' hypothesis, which argues for larger banks taking higher credit risks in their loan portfolio and therefore experiencing higher NPAs, do not hold for Indian banks. A negative and significant influence of size on NPAs indicates that the bigger banks have more diversified opportunities (Salas and Saurina 2002). So, one would not expect a larger bank to land up in high NPAs. Breaking up the sample into private and PSBs reveals that for size variable, it is the private sector banks which are driving the results. Breaking up the sample period into pre and post crisis phases in Table 2 reflects the result holds for pre-crisis period only for overall banks driven by private sector banks. Probably the diversified opportunities reduced post-crisis even for larger private sector banks.

The coefficient on 'non-interest income to total income ratio' was not found to be significant for all banks considered together or for the two types of banks considered separately or even when the sample was decomposed into pre and post crisis parts. Such non-significant effect of non-interest income on NPAs weakens the validation of diversification hypothesis for banks in India.

Credit to deposit ratio is found to have a negative and significant coefficient and the same holds for both PSBs and Private sector banks though with higher levels of significance for PSBs. The negative influence holds for pre-crisis period for PSBs as well as for overall banks. The result does not hold for private sector banks either during post-crisis or during pre-crisis phase but the sign however remains negative. This reflects that a high credit-deposit ratio for PSBs during pre-crisis phase reflected a credit boom and an optimistic phase and therefore caused a fall in NPAs during that period. The results do not hold for post-crisis phase because a high credit to deposit ratio in the post-crisis phase was driven by slower growth of deposits compared to growth in advances rather than an exceptional growth in loans.

Secured Advance as percentage of total advance was not found to have any influence on NPAs when all banks were examined in the panel during the entire study period. However, it was found have a strong increasing influence on NPAs for PSBs (at 1% level of significance). No such effect could be evidenced for NPAs for private sector banks. This suggests that PSBs probably resorted to higher collaterals to take care of high risks in loan portfolio or to take care of their inadequate skills in loan appraisal¹². It is also possible that PSBs asked for higher collaterals when the loans were risky keeping in mind that the realization of the collaterals can be challenging and costly if the borrower defaults, given the legislative environment. A pre and post crisis breakdown of the period however makes the PSBs also lose its significance in both the periods.

A higher percentage of *loan to priority sector* caused higher NPAs for Private sector banks during post-crisis era but not so for PSBs. The private sector banks drove the results for all banks put together for all periods as well as for decomposed periods. So the argument of directed lending worsening loan portfolio of PSBs does not hold true.

Advances to sensitive sectors like capital market and real estate were found to decrease NPAs rather than increase NPAs during pre-crisis period for PSBs. This holds true for all banks taken together during the pre-crisis period as well as for the overall study period. This was probably due to over-cautiousness brought in by RBI through its restrictive norms.

Summary: So overall we can conclude that the number of variables that explained the NPA behavior of banks reduced when the study period from 2005 to 2010 was broken down into precrisis period spanning 2005 to 2008 and post-crisis period covering 2010 to 2013. The factors

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¹² This is in line with Berger and Udell 1990, Leitner 2006

which explained NPAs for private sector banks were not necessarily same as those which explained the NPAs for PSBs. A higher number of bank specific variables could explain precrisis NPA experience when compared to those for post-crisis NPA experience. This motivates one to enquire further into NPA determinants at industry level and macro-economic level.

II. Analysis of Industry Level Factors

The second set of regressions is based on industry level factors.

We use two factors to capture industry level effects. The first factor is concentration in the industry. The discussion in hypothesis development section of this paper talks about higher bank credit and NPAs being concentrated in few industrial sectors like textiles, metals, mining, electricity, construction

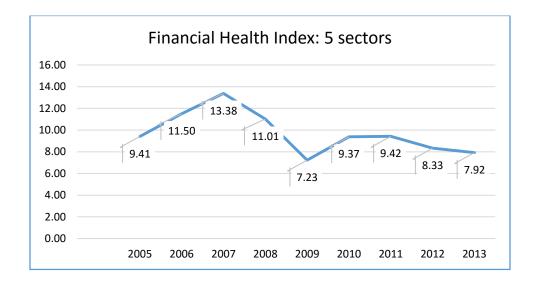


Figure 28: Financial Health Index: 5 sectors

So a financial health index for these five sectors is used to capture the risk arising from credit being concentrated in these sectors. The second factor at the industry level considered is concentration in the banking sector captured through 'Share of total assets of largest three banks in total banking assets'. The results are reported in the table below:

Table 5: Panel Regressions - Industry level variables

	(1)	(2)	(3)					
VARIABLES	All Banks-All years	PSB-All years	PVT-All years					
concentration_largest3	0.404***	0.226*** 0.6						
	(0.077)	(0.057)	(0.148)					
industry_health	-0.254***	-0.224***	-0.290					
	(0.090)	(0.041)	(0.199)					
Constant	-8.590***	-3.903**	-14.339***					
	(2.279)	(1.760)	(4.372)					
Wald Chi2	27.83	43.13	18.26					
Prob>Chi2	0.00	0.00	0.00					
R-sq(overall)	0.08	0.06	0.13					
Robust standard errors in parentheses								
*** p<0.01, ** p<0.05, *	*** p<0.01, ** p<0.05, * p<0.1							

The results show a negative and significant coefficient on industry health index. A lower financial health index would mean the debt repaying ability of the companies in these industries would be adversely affected, thereby leading to higher NPAs for banks. Thus the result confirms the expectations that NPAs can be expected to go up with deterioration in industry health (of the sectors where banks have high exposures).

A positive and significant coefficient on industry concentration variable explains that a higher degree of concentration associated with lower competition would have reduced the vigilance of banks about their asset quality and thereby letting scope for increase in risky loans and thus higher NPAs. If these two industry variables are included with bank specific variables for the panel regressions, the results remain the same with expected results found for these two variables.

III. Analysis of Macro-economic variables

In the hypothesis development and literature survey chapter we introduced several macroeconomic factors and discussed how they can explain the variation in NPAs in banks over the period. In this section we will attempt to check statistically whether these variables really do have any explanatory power and whether they can explain the NPA movements in banks better than the factors at the bank specific levels.

A descriptive statistics of the macro-economic variables potentially expected to affect NPAs in banks as discussed in the hypothesis section, is reported in the table below. GDP during our study period grew at a rate of 7.85% on an average, and varied between 4.5% and 9.7%. Average WPI and Call rate were at 6.48% and 6.2% respectively Variation in exchange rates were quite high. Debt creating inflows in the form of net loans and bank capital divided by GDP ranged from a low of less than .5% to a high of 5.4%. Concentration in the banking industry during the period was low.

Table 6: Descriptive Statistics – Macro-economic factors

Variable	Obs	Mean	Std. Dev.	Min	Max
gdp_gr	451	7.85	1.58	4.50	9.70
In_market_cap_bsesensex	451	19.06	0.46	18.10	19.55
wpi_ch	451	6.48	1.98	3.80	9.60
call_rate	451	6.20	1.52	3.29	8.22
debt_creating inflows	451	2.74	1.53	0.38	5.41
reer_6curr	451	110.50	8.12	100.00	124.50
concentration_largest3	451	32.21	1.97	29.53	34.44
industry_health	451	2.64	0.77	1.59	4.03

A decomposition of the summary statistics clearly shows that macro-economic variables like GDP growth declined in post crisis period compared to pre-crisis period. Deterioration of the

macro-economic scenario post-crisis can also be observed from increase in inflation, and interest rate.

Table 7: Macro-Economic Variables- Pre and Post Crisis

		PRE_CRISIS		POST CRISIS
Variable	Obs	Mean	Obs	Mean
gdp_gr	214	8.95	188	6.89
In_market_cap	214	18.74	188	19.48
Wpi_ch	214	5.24	188	7.38
call_rate	214	5.85	188	6.32
debt_creating inflows	214	2.98	188	3.08
reer_6curr	214	105.19	188	118.28
term_of_tr	214	79.28	188	77.31
concentration_largest3	214	33.97	188	29.96

The table below reports the correlation coefficients among the macro-level as well as industry level variables. The correlation between industry health and GDP growth was very high at 0.89. The correlation between industry concentration variable was a high 0.868 with real exchange rate variable and a high 0.8315 with market capitalization variable.

Table 8: Correlation coefficients - Macro-Economic Variables

	gdp_gr ln_mar~x	wpi_ch o	call_r~e d	lebt_c~s	reer_6~r c	risis~y
gdp_gr ln_market_~x wpi_ch call_rate debt_creat~s reer_6curr crisis_dummy psb_dummy concentrat~3 industry_h~h		1.0000 0.5712* 0.0172 0.5179* 0.3402* 0.0168 -0.5071* -0.5114*		1.0000 0.4959* -0.5385* 0.0222 -0.2826* 0.2510*		1.0000 0.0070 0.1726* -0.4795*
	psb_du~y concen~3 i	indust~h				
psb_dummy concentrat~3 industry_h~h	1.0000 -0.0368 1.0000 -0.0178 0.5720*	1.0000				

This suggests that we should drop both the industry health and concentration variables because other macro-economic variables are capturing the effect of these two variables. We also tried using the bank credit growth at the aggregate level to capture industry level effect but the same also showed high positive correlation with GDP growth.

The results of the influence of macro-economic variables on NPAs (as exogenous factors) can be gauged from the following table. We have used dummy variable for capturing the effect of PSBs and crisis year when considering all the bank years over the entire study period. Coefficients on both the dummy variables were found to be significant.

An expected negative coefficient is found for *GDP growth* at 1% level of significance. This corroborates that a decline in GDP growth post-crisis must have caused adverse influence on the borrowers' ability to repay their bank credit thereby increasing the NPAs. An economic boom reflected in GDP growth translated to unprecedented credit growth in 2007 of the pre-crisis phase and must have led to more money in the hands of borrowers and therefore lower defaults. This is consistent with the findings in the existing literature (Bikker and H. Hu 2002; Shu chang 2002; Espinoza and Prasad 2010; Bofondi and Ropele 2011; Bock and Demyanets 2012; Nkusu 2011)¹³.

¹³ We also used one period lag of GDP growth along with lag of aggregate bank credit growth in the regression to check for pro-cyclical effects. The results continued to show a negative coefficient on lagged GDP growth and a positive coefficient on lagged bank credit growth, implying that the positive effect of GDP growth does not wither away in one period and bank credit growth the past year do result in higher NPAs in current year. We are constrained by number of observations in our sample to check for further lags in the variables.

Table 9 : Panel Regressions - Macro-economic Variables

VARIABLES	AllBanks-allyears	PSB-allyears	PVT-allyears			
gdp_gr	-0.202***	-0.304***	-0.070			
	(0.057)	(0.033)	(0.106)			
In_market_cap_bsesensex	-3.030***	-3.166***	-2.843*			
	(0.813)	(0.475)	(1.653)			
wpi_ch	-0.082	-0.156**	-0.003			
	(0.095)	(0.070)	(0.187)			
call_rate	0.172**	0.281***	0.037			
	(0.077)	(0.082)	(0.135)			
debt_creatinginflows	-0.217***	-0.247***	-0.190			
	(0.082)	(0.065)	(0.169)			
reer_6curr	0.035	0.081***	-0.016			
	(0.044)	(0.022)	(0.089)			
crisis_dummy	-2.388***	-2.524***	-2.118***			
	(0.364)	(0.199)	(0.737)			
psb_dummy	-1.520**					
	(0.763)					
Constant	60.074***	56.852***	61.365**			
	(11.898)	(7.404)	(24.136)			
Wald Chi2	70.51	217.18	55.71			
Prob>Chi2	0.00	0.00	0.00			
R-sq(overall)	0.20	0.43	0.22			
Robust standard errors in parentheses						
*** p<0.01, ** p<0.05, * p<0.1						

An increase in asset prices captured through rise in natural logarithm of market capitalization of BSE Sensex is hypothesized to lead to greater wealth in the hands of borrowers and probably higher value for their collaterals. So as per the expectations and in line with the literature (Bofondi & Ropele, 2011; Kalirai & Scheicher, 2002; Nkusu, 2011; Shu chang, 2002), current year increase in equity prices were found to bring down the NPAs in banks.

Unlike the literature however (Babouček & Jančar, 2005; Bikker & H. Hu, 2002; Hoggarth et al., 2005; Shu chang, 2002), we did not find price stability or *inflation* captured through WPI to have a significant effect on NPAs. In fact for PSBs the NPAs were found to reduce with higher inflation (like the findings of Shu chang 2002), probably because rise in inflation can reduce the real value of loan if the loan is denominated in nominal terms.

A rise in inflation can also bring increase in interest rates and adversely affect the ability of the borrowers to repay their debts, thereby exercising an upwards pressure on NPAs. A positive and significant coefficient on call rate captures the phenonemena of NPAs rising with increase in interest rates, as found in the literature (Bofondi & Ropele, 2011; Espinoza & Prasad, 2010; Hoggarth et al., 2005; Kalirai & Scheicher, 2002; Shu chang, 2002)

The hypothesis development section discusses several variables like Current account deficit to GDP ratio, reliance on net capital flows in the form of debt creating inflows and foreign investment inflows, and external debt to gdp ratio to capture the *external vulnerability* of the country which can impinge on higher NPAs.

	gdp_gr cad_gdp debt_c~s	exdebt~y
gdp_gr cad_gdp debt_creat~s exdebt_gdp~y	1.0000 0.7213* 1.0000 -0.0280 -0.1960* 1.0000 -0.9180* -0.8125* 0.1916	

But since the variables like 'Current account deficit to GDP ratio' and 'External debt to gdp ratio' were found to have strong correlations with GDP growth, we used "*Debt creating inflows to GDP*" to capture the external vulnerability of the country. A negative and significant coefficient on the variable confirms the result found in the literature by Bock and Demyanets (2012) that credit quality worsens and NPAs rises with fall in debt creating inflows.

Depreciation of *Exchange rate* are expected to increase the debt servicing burden of foreign borrowings and hence lead to higher NPAs. Real effective exchange rate (reer) based on 6 currencies¹⁴ index used to capture the exchange rate movements¹⁵ in this study was not found to be significant for all banks taken together. For PSBs examined separately, a positive coefficient found of reer was inconsistent with the findings in the literature. It might be due to the linkages external vulnerability can have with the movements in exchange rates.

IV. Listed Versus Unlisted Banks

The number of unlisted banks is limited to two for PSBs and 4 for private sector banks in 2013, the last year of our study. Panel regressions as well as Pooled regressions were run for all banks for all years, for pre-crisis years as well as for post-crisis years with all bank-specific variables, one important macro-ecoomic variable namely GDP growth and one corporate govenrnace variable namely FII, along with listed dummy. Listed dummy was not found significant in any of the regressions while results for all other variables were in line with the findings in earlier regressions. This establishes that listed banks did not show a different NPA behaviour when compared to unlisted ones. So, RBI should probably reconsider its prescription of introducing another layer of accountability in banks by encouraging the private sector banks to list early (within 3 years of commencing business).

V. Conclusions

Bad management hypothesis holds for PSBs during both pre-crisis and post crisis period. Skimping hypothesis however holds for private sector banks but only during pre-crisis period. At overall bank level for the entire period of study, there is support for the argument that better the

¹⁴ 6 currencies relates to China, Hong Kong, Euro, Japan, UK and US

¹⁵ Terms of trade was found to have strong correlations with call rate and hence was not used to capture the exchange rate effect.

quality of management, lesser would be the NPAs. So one can say that lax credit appraisals and monitoring in PSBs due to poor management quality has led to their higher NPAs. The favourable impact of ROA on loan quality was stronger post-crisis for PSBs whereas the same was stronger pre-crisis for private sector banks. Capital adequacy ratio does not influence the NPA levels of banks in India suggesting that the moral hazard hypothesis of going for higher loans when capital is small is not validated in Indian context. A high cost of borrowings was found to be able to explain higher NPAs in PSBs both during the post-crisis and pre-crisis phases but not so for private sector banks in any of the phases. Larger size can be the reason for lower NPAs for private sector banks in pre-crisis period but not so in post-crisis period or for PSBs in any of the periods. A high Credit Deposit ratio can account for lower NPAs for PSBs during precrisis period but not so for higher private sector banks. Secured advances leads to higher NPAs only for PSBs examined for the entire study period. The argument of directed lending worsening loan portfolio of PSBs does not hold true though it has worsened the loans of private sector banks. Advances to sensitive sector have actually helped bring down the NPAs for PSBs during pre-crisis period probably due to over-cautiousness brought in by RBI through its restrictions. Industry level factors like industry health of the five key sectors where bank credit growth is concentrated and factors like concentration in banking industry were found to explain the variation in NPA. But these factors were found be highly correlated with macro-economic variables and hence were eventually not considered in developing the combined model. Macroeconomic factors like GDP slowdown, fall in stock prices, increase in interest rates and fall in debt creating inflows have played a very important role towards generating higher NPAs for banks during the study period. Banks need to not only pay heed to the RBI advices of early detection and care of stressed assets but also need to follow the advices given for recovery.

Chapter IV: Corporate governance of banks in India

I. Introduction

Corporate governance of banks in India came to limelight recently around August 2014 after a series of accusations, CBI investigations and forensic audits (initiated by Ministry of Finance) with respect to irregularities in loan sanctions in PSBs. Appointment of the top level officials at some of the PSBs was also brought to question by Central Vigilance Commission (CVC) ¹⁶ in its letter to the finance ministry (Business Standard, PTI Sep 2014).

Former deputy governor of RBI, Dr. KC Chakrabarty came up with a report in 2013 suggesting that the asset quality deterioration was more pronounced in PSBs compared to private sector banks. He also argued that the structural deficiencies in PSBs related to management and governance might be responsible for the PSBs not being able to handle the asset quality impact of economic slowdown in the post-crisis years.

Government ownership was perceived to be one of the factors which helped the banks in India to be resilient to global financial crisis (GFC) in 2008-09. But abnormally high levels NPAs in PSBs post-crisis combined with the need to meet Basel-III higher capital adequacy targets created the need for capitalization from the government. But the Budget of 2013-14 clarified that no such capitalization was feasible in the face of the high fiscal deficit that the country had to already handle. This triggered a rage of debate as to whether dilution of government's stake from PSBs would motivate the banks compete better on one hand and on the other hand save the tax-payers money being frittered away in bailing out the PSBs. The governor of RBI, Raghuram Rajan responded to the situation by inviting strengthening of the governance standard for PSBs

¹⁶CVC is an autonomous body created to investigate into corruptions in public sector entities. http://www.business-standard.com/article/pti-stories/cvc-red-flags-board-level-appointments-in-psbs-114090200348_1.html

rather than diluting the stake of government in them. He constituted a committee to review governance of the boards of banks in India which submitted its report in May 2014.

The analysis of NPAs in previous sections has revealed that PSBs bore a significantly higher burden of NPAs in post-crisis period. One of the important determinants of NPAs in PSBs turned out to be operational efficiencies. The result is in line with Dr. KC Chakrabarty's intuition. Taking forward from there, it becomes important to further investigate whether higher NPAs in PSBs were emanating due to their weak governance in banks and whether corporate governance played any role in constraining the NPAs in private sector banks. It is also important to have a qualitative discussion of the difference in governance factors in both private sector banks and PSBs so that a way forward can be chartered, which among other benefits can also help better handling of NPAs.

II. A brief overview on Corporate Governance

Failure in corporate governance of banks has been one the factors debated to be responsible for the global financial crisis of 2007-08. The questions were raised whether the boards of directors in the banks were not competent enough to oversee the managers and understand the business, or were they complicit, or too busy, or non-diligent. Banks with stronger corporate governance experience were found to moderate the impact of crisis on their profitability and stock market returns compared to the weaker ones (Kirkpatrick, 2009).

Definition: Corporate Governance has been defined as "the system by which companies are directed and controlled" (Cadbury Committee, 1992, UK). It deals with the rights and responsibilities of a company's management, its board, shareholders and various stakeholders

(OECD). It seeks to minimize agency costs arising out of conflicts of interest among the stakeholders.

The agency costs¹⁷ primarily arise out of separation of ownership and control in a company giving rise to conflict of interest between the shareholders and managers (Jensen and Meckling 1976, Berle and Means 1932). Managers have more information about the financial performance and position of the firm than shareholders. So there is a potential that the managers would act in their own person interest, thereby expropriating shareholder wealth.

Corporate Governance mechanisms: There can be external or internal mechanisms to minimize the agency costs. *Internal governance mechanisms* can include monitoring and disciplining managerial actions by the board of directors, internal controls & internal auditors, monitoring by large shareholders or institutional investors, and incentive contracts designed to align the interests of the managers with that of the shareholders (like compensation linked to profits or in the form of company shares, ESOPs etc). *External governance mechanisms* can include the controls arising from product market and labour market ¹⁸ competition, market for corporate control ¹⁹, debt covenants, regulations like investor protection laws (La Porta 1999) or pressure from media.

Growing Interest in corporate governance: Corporate governance had come to limelight during the East Asian crisis of 1997, again in the context of high profile accounting scandals like Enrons and Worlcoms of 2000-2002 and very recently in 2009 in the context of Satyam scandal in India.

¹⁷ Agency cost is the reduction in the firm value caused by delegation of decision making authority by the Principal (the shareholders or owners) to its agents (the managers).

¹⁹ Poor performing firms being taken over and the managers being fired post takeover - Mork et al 1988

¹⁸ Value of the managers in the labour market goes up if their firms perform well

At *company level*, strong corporate governance is believed to reduce information asymmetry among the managers and the market and hence reduce the cost of capital of the company and improve its performance.

At the *country level*, strong corporate governance of its companies build confidence in the markets and attracts investments from abroad. Growing integration of financial and product markets as well as investors' growing concern for transparency and governance in companies have made it imperative for the countries to adopt best practices in corporate governance.

Empirical Evidence from the literature has found superior corporate governance captured through the governance indices to be positively associated with higher stock market returns (Bebchuk, Cohen, and Ferrell 2009). Gompers, Ishii, and Metrick 2003 showed governance index based trading strategy could be used to generate abnormal returns during 1990-99. However recent studies (Bebchuk 2011) have found the valuation effect of corporate governance to have disappeared over time during 2000-2008.

Evolving CG Regulations:

Cadbury committee report (1992)²⁰ initiated by Financial Reporting Council of London Stock Exchange to examine British corporate governance system, was one of the pioneering and popular recommendations on corporate governance. A number of regulatory reforms were brought in like *Sarbanes-Oxley Act*, 2002 after the high profile scandals in US. *OECD Principles of Corporate Governance* (1999, 2004) and King Report (1994, 2002, and 2009) in South Africa were some of the other influential and popular corporate governance guidelines. The recent financial crisis of 2007-08 showed the need for another set of reforms. *Dodd Frank Act* was enacted in US (to bring greater transparency to board, top management positions and

²⁰ The Committee on the Financial Aspects of Corporate Governance

compensation). The steering group of OECD found weaknesses in some areas of corporate governance to have played an important role in the development of the global financial crisis of 2008. This urged OECD Corporate Governance Committee to review and come up with a revised text for OECD Principles of Corporate Governance (November 2014).

Variation across Countries: The corporate governance mechanisms and challenges vary across the countries due to differences in their history and legal framework.

In countries *Anglo-American like US or UK*, the governance problem lies in the conflict of interests between the managers and owners. This is called "outsider model". The aim of governance mechanism in this model would be to minimize the agency costs associated with the managers acting opportunistically against the interest of the shareholders.

Corporate Governance in India is however different from that model and is characterized by concentration of ownership and control by promoter family. This is called "insider model" where the promoters play a significant role in governance. The governance problem lies primarily in the expropriation of minority shareholders' interest by controlling shareholders. This becomes even more important in the context of pyramidal structures of crossholdings which provides scope for tunneling.

Corporate governance guidelines in India evolved through the following milestones: Voluntary Adoption of CII Code (1997), KMB Recommendations (1999), Naresh Chandra Committee recommendations (2002), Narayan Murthy committee recommendations (2003), Clause 49 of the listing agreement of SEBI with several revisions, and Companies Act 2013. In India investor protection is perceived to be weak on implementation.

Balasubramanian et al 2010 examined the publicly listed firms in India based on a 2006 survey and found a positive relationship between governance index and firm market value. Corporate

Governance India has found a new momentum after it saw an unprecedented exodus of more than 500 independent directors from corporate boards in 2009 following *Satyam scandal* (Khanna and Mathew 2010). This has raised questions and concerns about the independence of directors in corporate boards of India.

III. Corporate Governance in banks

Banks are systemically important for stability and growth of any economy. Banks are also source of external governance mechanism for firms. So, corporate governance in banks assumes special importance and requires special attention.

Why is corporate governance in banks different? Governance of banks is more challenging and critical than that of non-financial firms due to some factors which exacerbate the governance dilemmas and hinder the corporate governance mechanisms.

- 1. Multitude of stakeholders: Governance in banks involves taking care of the interests of other important categories of stakeholder groups namely the Deposit holders and the Regulators. Deposit holders are the predominant fund providers to banks. The regulator's stake lies in bailing out the bank in case of its failure since the regulator provides deposit insurance to banks.
- 2. More Regulations (Levine 2004): Banking industry is subject to more regulations than any other industry due to its importance for the economy, the systemic risks inherent in it and associated concerns for its safety and soundness. Regulators can prevent market failure, can exercise their judgment to fill in the gaps in laws and contracts and can also take action to prevent bad behavior of the regulated. Banks have to abide by *prudential regulations* particularly related to capital adequacy and asset quality. But regulations also relate to restricting outsiders from acquiring significant ownership in banks without regulatory

approval. This can have an unintended consequence of protecting family controlled banks from takeover. Thus, the regulation can have the unintended consequence of limiting the disciplinary power of market forces.

- 3. **High Leverage:** Banks are inherently *highly leveraged* due to their deposit-accepting and credit-creation nature of business. Equity holders would rarely provide funds for more than 10% of total assets. The deposit-holders are the predominant fund providers to bank and they have an inherent tendency to free-ride on monitoring the banks owing to their small, dispersed and unsophisticated nature. This makes banks enjoy weak monitoring by their fund providers.
- 4. **Greater Opaqueness and Complexity** (Levine 2004): The *information asymmetry problem* is more severe in banks than in other non-financial firms due to complexity of banking operations. In non-financial firms the information asymmetry and the agency costs revolve primarily around the *manager and the owner*. But in case of banks, there are two additional levels of information asymmetry. One between the *bank and the depositor holders* since the depositor holders are less informed than the bank about how their funds are used by their bank, the extent of risks assumed by the bank in the loans it has extended, its capital strength or the probability of its bankruptcy. Another additional level of information asymmetry in banks is between the *bank and its borrowers* since borrowers have more information than the bank about their own ability or willingness to repay loans (Huang, Chang et al. (2006)).

The presence of higher levels of information asymmetry in banks is affirmed by the evidence of high abnormal volatility of bank stocks compared to other stocks (Crouzille, Lepetit et al. 2004). Moreover, the amount of disagreement on the credit rating of banks is

higher when compared to that of non-banking entities. So, the agency problem in banks is more complex.

Opacity allows banks to change the risk composition of their assets more quickly than non-financial firms and hide problems in their asset portfolio. This makes it very difficult for the external mechanisms like product and/or labour market or market for corporate control to exercise control on managers.

- 5. Sensitivity to public confidence and systemic risks: Banks are custodians of public deposits. This makes public confidence play a crucial role in the stability of the banking system. Any adverse news related to the financial performance or position of banks might lead to sudden loss of public confidence. There exist maturity-mismatches between their assets and liabilities. The very nature of their intermediary business makes them hold *short term liabilities in the form of deposits and long term assets in the form of illiquid loans*. Therefore, any sudden loss of public confidence might expose them to liquidity crunch if all depositors start claiming their deposits simultaneously. The liquidity crunch in turn might lead to bank failures due to the *interconnectedness* of banks, thereby causing systemic risks, destabilizing the entire financial system and the economy, and spreading the contagion worldwide. The speed and the severity of the phenomenon are incomparable with any other industry.
- 6. **Deposit Insurance and excessive risk taking:** Banks are covered by deposit insurance and government's implicit safety nets to maintain public confidence in the banking system. The deposit insurance premium most of the time is *flat*, *risk insensitive and subsidized*. This further weakens the depositors' monitoring and oversight over the bank management. Lower oversight encourages *excessive risk taking tendency by banks* more so because high returns

related to high risks can be bagged in by the shareholders while high losses if any can be passed on to the government and hence the taxpayers (put option). Irrational exuberance of credit or use of risky derivatives can be some of the examples of excessive risk taking.

Summary: So we can say that corporate governance assumes special importance for banks due to the prudential regulations they have to abide by, the deposit insurance coverage they enjoy, and the multitude of stakeholders involved with them. Further, corporate governance of banks becomes very critical due to their high levels of leverage, higher levels of information asymmetry in their books, their sensitivity to public confidence and the potential of contagion in the event of a bank failure due to their interconnectedness.

Corporate Governance norms for banks: Basel Committee on Banking Supervision came up with "Enhancing corporate governance for banking organizations" in 1999, 2006 and 2010. It provides guidance to supervisors and banks to promote and adopt sound corporate governance. It reflects concerns of financial stability related to governance issues in banks and believes that a sound corporate governance is essential for a sound financial system and a nation's economic development.

Corporate Governance Guidelines for banks in India: Advisory group on Corporate Governance for RBI Standing committee on International Financial Standards and Codes (headed by Dr. Patil) came up with several recommendations in 2001. This was followed by further suggestions in 2001 to improve the supervisory role of Boards from the consultative committee formed under Mr Ganguly. Later in 2003, 'Advisory group on banking supervision' (under Mr. Verma) also came up with important recommendations. A comprehensive guideline was issued in 2005 for ownership and governance in private sector banks. GOI was advised to adopt the same for PSBs after taking into consideration specific regulations that apply for PSBs.

Latest is the set of important and dynamic recommendations of Nayak Committee in "Report of the committee to review governance of boards of banks in India" submitted in May 2014. These recommendations guide RBI to bring in corporate governance norms for banks in India.

IV. Corporate Governance in banks in India

D. Subbarao, Governor of RBI, started addressing the FICCI–IBA conference post-crisis in 2011 by saying, "I believe more effective and enlightened corporate governance of Indian banks can be a vital avenue for improving banking productivity." He said that in emerging economies there is an additional dimension to corporate governance of banks because tension can arise out of the factors like banks carrying additional responsibility of driving the government's social agenda and are not yet fully clear about the boundaries between the regulators and the regulated. Corporate governance of banks in India thus appears even more special due to dominance of public sector banks in the banking industry, the use of banks in carrying out government's social agenda and potential complexities in governance associated with the government ownership.

Dominance of PSBs: In India, Public Sector Banks (PSBs) dominate the banking industry comprising 72.7% of total assets of the banking sector as at 31st March 2013 whereas private sector banks and foreign banks constitute only 20.8% and 6.5% respectively. The share of PSBs total assets of the banking sector has however come down from 74.4% and the share of Private sector banks has gone up from 18.8% in 2005. The banks in India operate through the network of several branches spread across the country. PSBs also dominate in terms constituting 83% of the 81,249 bank branches of SCBs operating in India (Subbarao 2013).

As at the end of financial year 2013, out of 21 PSBs (excluding the SBI associates), government stake was more than 81% for 3 banks and more than 71% (and up to 81%) for 4 banks and more than 61% (and up to 71%) for 5 banks (T&P, RBI 2013). So effectively more than half of the

PSBs had more than 61% government stake in it. The central bank of the country, Reserve Bank of India (RBI) which is fully owned by the government of India held a significant equity stake in State Bank of India (62.31% as on 31st March 2013). SBI in turn has its 5 associates.

Government ownership: From economic viewpoint, government ownership in the banking sector *prevents market failure and provides additional safety net* assuring financial stability to the banking system of the country. From national viewpoint, government owned banks can be used to *fund projects which are necessary for economic or social development of the country in* which private banks might not be interested due to lower profitability.

However there is a general perception about *inefficiencies in PSBs* caused by government ownership. A number of empirical studies have been undertaken to judge the same. Private sector banks were found to respond more positively to economic liberalization and deregulations than PSBs during the early stages of reforms (Bhattacharyya et al. 1997). During 1995- 96, private sector and foreign banks were found to perform better than PSBs but the performance converged thereafter (Bhaumik and Dimova, 2004). During 2000 to 2006 however PSBs were found to be more efficient than private sector banks (Tabak and Tecles 2010). According to Das and Kumbhakar 2012, the efficiency of banks were found to have improved significantly from 1996 to 2005 and that PSBs gained more in efficiency than private sector banks. According to Subbarao 2011, there is no significant relationship between efficiency and ownership. RBI's Report on Currency and Finance (RCF) 2006-08 found PSBs to be better than private sector banks on some counts while worse on others.

One should keep in mind that government ownership brings with it *external constraints* which put them at competitive dis-advantage vis-à-vis private sector banks (Nayak Committee 2014). PSBs are under dual control from RBI and Ministry of finance (which can be even through

undocumented suasion). All of their directors other than shareholders directors are government nominated. PSBs cannot attract managerial talent & skill due to significant compensation constraints²¹. The managers do not have the compensation incentives but they face a huge threat of external vigilance from Central Vigilance Committee²² and CBI as well as Right to Information Act. Moreover, the chairman and executive directors have very short tenure. The structure is ideal for short-term motivations.

The associated debate is on the question whether government equity in public sector banks should be diluted and brought down below 51% (PTI 1998). Narasimhan Committee as well as Tarapore Committee advised the government stake in PSBs to be diluted down to 33% so as to lend functional autonomy and operational flexibility to PSBs. Nayak committee 2014 has also advised to bring the same down to below 50%.

In India, the government ownership of banks is considered to have played an important role in maintaining the financial stability of the country during the heights of global financial crisis in 2009. The reason might be confidence of the investors and depositors bestow on PSBs due to the government safety net, in spite of their deteriorating financials (Mohan 2006).

However, in post-crisis years of 2012 and 2013 the PSBs have been experiencing a very heavy burden of NPAs compared to private sector banks, bringing back the question of inefficiency in PSBs. Moreover, RBI has come up with an estimate that the banks in India would need an additional capital of Rs 4.95 trillion for full implementation Basel-III capital adequacy norms by the end of March 2018. The estimate further suggests that if the government wants to maintain its existing stake in PSBs, it would need to infuse Rs 900 billion (FSR, RBI June 2014). Government has already infused capital of Rs477 billion during 2008 to 2012 and Rs1.25 billion

²¹ As per the Nayak Committee report, the average CEO monetary compensation for new private sector banks was Rs3.21 cr compared to Rs18.66 lakhs for PSBs in 2012-13

²² Nayak committee reports a significant drop in bank credit of PSBs before and after CVC action

in 2013. But the government is also facing fiscal challenges in terms of gross fiscal deficit (above Rs 2000 bn in 2013) and a high current account deficit (of 4.8% of GDP in 2013). So, government has a difficult choice to make between further recapitalization of PSBs versus dilution of its stake in PSBs. The concern was echoed in one of the recommendations of Nayak Committee 2014 as follows:

"...If the governance of these banks²³ continues as at present, this will impede fiscal consolidation, affect fiscal stability and eventually impinge on the Government's solvency. Consequently, the Government has two options: either to privatize these banks and allow their future solvency to be subject to market competition, including through mergers; or to design a radically new governance structure for these banks which would better ensure their ability to compete successfully, in order that repeated claims for capital support from the Government, unconnected with market returns, are avoided."

Banks could raise funds from capital markets after the financial sector reforms. This led to dilution of government ownership to a considerable extent. This can be gauged from the fact that in 1996-97, 15 out of 19 PSBs were fully government but the number reduced to 3 at the end of 2005-06 and 2 at the end of 2012-13. But in spite of the dilution of ownership stake of government in the PSBs, government's role still remains dominant particularly with Banking Regulations Act 1949 restricting the voting rights of an individual shareholder in a bank to 10% irrespective of the size of his holding.

In addition to ownership control, the *management oversight of PSBs* also effectively vests in government through its nominee directors and RBI directors in the boards of the banks.

Moreover, the *regulation and supervision* of the banks in India is also in the hands of

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²³ PSBs were referred

government owned RBI. Government's role as sovereign, as owner, as manager and as regulator complicates the conflicts of interests between the three roles — owner's profitability motive tempered by sovereign's accountability to public through political institutions towards economic development, regulator's concern for stability and soundness of the banks, and manager's susceptibility to political influence.

Sovereign backing adds to the free riding tendencies of the depositors and lenders to monitor bank performance. So, government ownership can aggravate the *moral hazard tendencies* of banks to go for high risk taking arising from availability of deposit insurance at risk-insensitive premium and high leverage in banks. Government backing and expectation of government bailouts at difficult times, might create *perverse incentives for borrowers as well as bank managers*. The borrowers might use the loans obtained from banks recklessly. Managers might make use of the bank funds to serve their own interest at the cost of the interests of the deposit-holders and/or owners.

In PSBs, though the government as an owner might have an incentive to go for excessive risks, but as a regulator and a sovereign it needs to shoulder the monitoring responsibility on behalf of the oblivious and unsophisticated depositors. The role of government as regulator has been criticized on the ground that the public regulators may not have the necessary incentives due to absence of personal stakes, might lack skills necessary to step up with market innovations and on the other hand may be influenced by political interference. (La Porta et al. 2002) found government ownership to be responsible for lower economic development in emerging economies. Government can also misuse its ownership in banks to meet political goals like increasing lending during election years (Dinc 2005), funding projects & creating branch

network which are politically desirable. It has often been considered as deterrent to professionalism and entrepreneurial behavior in banks.

On one hand, as a regulator the government needs to implement prudential norms at par with international standards and on the other hand, as manager of PSBs the government needs to see that the banks are able to meet these norms. All these have complicated the role of government in banks in India. Undoubtedly, it provides an interesting context for the study.

V. Corporate governance factors for banks in India

Having discussed the peculiar features of the banking industry in India, we are not in a position to discuss the corporate governance factors which can play a role in explaining the NPAs in banks in India. We would consider two broad factors namely, **Ownership Variables and Board Variables.** Let us discuss them one by one:

- **A)** Ownership Variables: The prior discussion shows that the ownership of bank can play an important role in its performance. We would use two types of ownership variables: Ownership by Foreign institutional investors (FII) and Ownership concentration.
- i. Foreign institutional investors: Institutional investors have better access to information and have better monitoring capabilities due to the huge amount of resources they control. The trading by these investors therefore leads to more informative prices. They are considered to be sophisticated investors with expertise as well as interest to provide effective monitoring. They are expected to perform a special role particularly in Indian context where promoter-holding is a norm, in making sure that the board of directors can perform their monitoring role independently without being affected by promoters' influence. Foreign ownership particularly FIIs has been found in the literature to have a positive impact on performance (Khanna and

Palepu 1999, Sarkar and Sarkar 2002, Douma et al 2006). So, we would expect a higher stake held by FIIs to be associated with lower levels of NPAs

ii. Ownership Concentration:

Ownership is said to be concentrated when a few shareholders hold a significant percentage of the shares of a firm. These owners are also called controlling shareholders or block holders. When shareholders are small and dispersed, there is tendency to free-ride on monitoring. But block-holders, by virtue of their high stakes in the firm have strong incentives to monitor and control the managerial behavior. So, when the ownership concentration in a bank is high, one can expect tighter monitoring and control of the management by the concentrated owners, which in turn can lead to a superior firm performance (Berle and Means 1933, Shleifer and Vishny 1986). Therefore, when it comes to loan appraisals and monitoring or even recovery of bad loans, the management can be expected to exercise more prudence. Therefore a high ownership concentration can be expected be associated with lower NPAs.

It is however also argued that in case of regulated industries like banks, the benefits of ownership control are reduced because regulations already play a role in disciplining the managerial behavior (Demsetz and Lehen 1985, Elyasiani and Jia 2008).

Moreover there is another stream of literature which argues that concentrated ownership can lead to expropriation of the interest of the minority shareholders (Burkart et al. 1997, Gomes and Novaes 2005).

Empirical evidence is also mixed. While Iannotta et al 2007 find support for ownership concentration leading to lower NPAs, Laeven and Levine 2009 find support for higher risk taking to be associated with large owners in banks. Shehzad et al 2010 examined the relationship using different levels of concentration in ownership and found that when

ownership level was as high as 50%, it had a negative effect on NPL ratio and that the impact was actually positive for 10% level.

Going by the literature, we define block holders as large shareholders who hold at least 5% stake in the capital of the company²⁴. We use 'Average Block holding' calculated as (Ownership percentage of owners with ownership > 5%) / (Number of owners with ownership more than 5%) to capture ownership concentration. One can expect a negative coefficient on the same.

- B) Effectiveness of the Board of Directors: Board of directors are representatives of the shareholders and are considered to be gatekeepers of good corporate governance. So they have the ultimate authority for directing and controlling the management of a company. The Board of directors in banks has higher responsibilities compared to the boards of non-financial firms because of the opaque nature of the balance sheet of banks and difficulty of outsiders in valuing it, and because the external governance mechanisms are not likely to be effective for banks. There are various board variables used in the literature to capture quality of governance. We would use the following Board variables:
- i. Size: There are both positive and negative arguments for influence of board size (i.e. the number of directors on board) on firm performance. Those in favor of bigger size, argue that larger board can bring in broader perspectives while those in favor of smaller size, argue that larger boards can lead to free-riders problem. Empirical evidence is mixed with recent studies like (Andres & Vallelado, 2008) showing that bank performance improves up to an optimal board size of 19, beyond which the positive effect diminishes. Therefore we would like to check whether higher board size expressed as number of directors on board, brings reduction in NPA levels for the banks in India.

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²⁴ This is as per the definition provided in Securities Exchange Act, 1934 of US

- ii. **Attendance:** Higher percentage of board members attending the board meetings can be considered to be a sign of effective governance. We measure attendance as the number of meetings attended by the directors out of the total number of meetings held during the year. A higher attendance can be expected to have a decreasing effect on NPAs.
- iii. Independence: In India, the Board structure is unitary. So, it is important that a significant percentage of the board of directors are independent so that they are not under pressure from the promoters of the company in monitoring and disciplining the managerial actions. Corporate governance norms also emphasize on majority (at least 50%) of the directors on the being independent. This suggests that greater the proportion of independent directors on board, better would be the governance of the bank and hence better would be the bank performance. So we expect percentage of independent directors on the board of the banks to have a negative relation with NPAs. The literature has however not found independence of the board of directors to have any influence on bank performance.
- iv. **Chairman and CEO duality:** Good governance expects that the roles of Chairman and CEO should be separated to avoid any conflict of interests. We use a dummy variable which takes the value 1 if chairman of the board is also its managing director (or CEO) to capture the duality and expect the same to cause an increase in NPAs.

v. Analysis of Corporate governance factors

The table below reports the descriptive statistics for the corporate governance variables at the overall banks' level and a succeeding table shows the mean of the variables disaggregated at bank group levels. The number of directors on the boards of PSBs and Private sector banks put together is 13.5 on an average. The number is higher around 14.65 in PSBs compared to 12.12

in private sector banks. Percentage of independent directors on board is more than 50% on an average but it is on the higher side in private sector banks at around 65.36%.

Table 10: Descriptive Statistics - CG variables

Variable	Obs	Mean	Std. Dev.	Min	Max
no_dir	395	13.5	3.0	4.0	25.0
pct_indep_dir	395	51.6	28.6	0.0	100.0
avg_pct_meetings_attended	356	67.5	12.0	11.7	96.1
duality_final	395	0.5	0.5	0.0	1.0
avg_block_holder5	304	41.8	24.3	5.1	92.3
fii	346	15.7	12.1	0.0	49.0
insider	351	44.30	28.98	0	92.33

On an average 67.5 % of directors attend their meetings but the directors in private sector banks have more than 10% better attendance. Duality is 50% overall but more common in PSBs. The block holder (>5% holding) hold 41.8% stake overall. However the block-holders' average percentage holding is much greater at 53.68% in PSBs. This is due to government ownership. Foreign institutional investors (FII) hold 15.7% while insiders hold 44.3% in these banks on an average. The percentage shareholding of FIIs is a small 9.47% in PSBs compared to 24.03 % in private sector banks while insiders hold a significant 65.11% in PSBs compared to a smaller 16.74 % in private sector banks.

Table 11: CG Variables - PSBS Vs. Private Sector Banks

Variables	psb	pvt
no_dir	14.65	12.15
pct_indep_dir	40.25	65.36
avg_pct_meetings_attended	63.68	72.52
duality_final	0.78	0.25
avg_block_holder5	53.68	19.17
fii	9.47	24.03
insider	65.11	16.74

The table below on correlation coefficients of corporate governance variables with low correlations among the variables establishes that multi-collinearity would not be a problem.

Table 12: Correlation Coefficients - CG variables

The results of the panel regressions with the corporate governance variables are reported below:

Table 13: Panel Regressions - CG Variables

VARIABLES	AllBanks-allyears	PSB-allyears	PVT-allyears				
avg_block_holder5	-0.002	0.000	0.006				
	(800.0)	(0.009)	(0.033)				
fii	-0.078***	-0.017	-0.103***				
	(0.018)	(0.024)	(0.020)				
avg_pct_meetings_attended	-0.020**	-0.020	-0.011				
	(0.010)	(0.013)	(0.016)				
no_dir	-0.119**	-0.122**	-0.031				
	(0.055)	(0.061)	(0.090)				
pct_indep_dir	0.007*	0.004	0.008				
	(0.004)	(0.004)	(0.007)				
duality_final	-0.205	0.071	0.242				
	(0.430)	(0.487)	(0.659)				
Constant	6.804***	5.833***	6.013***				
	(1.187)	(1.526)	(2.242)				
Wald Chi2	26.23	6.70	69.89				
Prob>Chi2	0.00	0.35	0.00				
R-sq (overall)	0.11	0.03	0.30				
Robust standard errors in parentheses, *** p<0.01, ** p<0.05, * p<0.1							

The results at the overall bank level show that foreign institutional investors do play a significant role in bringing down the level of NPAs in banks. This is in line with the existing literature.

Other corporate governance variables which helped bring down the NPAs were the 'Average percentage of meetings attended by the directors' and 'Board Size'. Percentage of independent directors however has an unexpected positive co-efficient though at 10% level of significance. This shows that the choice of the independent directors on the boards of banks was not optimal. Block-holders average holdings and CEO-Chairman duality were not found to have any influence on NPA levels.

On breaking the sample for all the years into PSBs and Private Banks, however reflects board size helped reduce NPAs for PSBs while FIIs help reduce NPAs for private banks.

But the picture becomes better when we disaggregate the sample further into pre-crisis and post-crisis periods. The results reported in the table below underscores the importance of FIIs in bringing down the NPA levels during both the pre-crisis and post-crisis periods for both PSBs and private sector banks.

Table 14: Panel Regressions - CG Variables - Pre & Post Crisis

VARIABLES	allbanks- PRE	allbanks- POST		PSB-PRE	PSB-POST		PVT-PRE	PVT- POST
avg_block_holder5	-0.015	-0.014*		-0.022	-0.013*		-0.006	-0.000
	(0.015)	(0.008)		(0.020)	(0.007)		(0.027)	(0.015)
fii	-0.115***	-0.098***		-0.110**	-0.080***		-0.106***	-0.097**
	(0.023)	(0.031)		(0.053)	(0.029)		(0.014)	(0.049)
avg_pct_meetings_attended	-0.017	0.010		-0.034*	0.011		0.028	0.008
	(0.014)	(0.018)		(0.018)	(0.016)		(0.021)	(0.036)
no_dir	-0.070	0.078		-0.111	0.021		0.037	0.148
	(0.069)	(0.093)		(0.101)	(0.090)		(0.064)	(0.188)
pct_indep_dir	0.010	-0.008		0.013	-0.013**		0.010	0.013
	(0.008)	(0.006)		(0.011)	(0.005)		(0.007)	(0.020)
duality_final	0.786	-0.266		1.318*	-0.379		-0.241	-0.438
	(0.480)	(0.210)		(0.789)	(0.356)		(0.429)	(0.622)
psb_dummy	-0.885	-1.580*						
	(0.746)	(0.914)						
Constant	7.289***	4.170*		7.924***	3.441		2.765	1.832
	(1.494)	(2.369)		(2.213)	(2.521)		(2.325)	(4.787)
Wald Chi2	30.44	36.88		7.36	16.43		87.04	23.19
Prob>Chi2	0.00	0.00		0.29	0.01		0.00	0.00
R-sq(overall)	0.23	0.24		0.13	0.19		0.38	0.40
Robust standard errors in parentheses, *** p<0.01, ** p<0.05, * p<0.1								

Comparing the results for all the banks during pre-crisis period vis-à-vis post-crisis period reveals that during post-crisis, the block-holders had played a role in bringing down the NPA levels. A similar role of block-holders can be observed for PSB sample but not for private sector banks. This suggests that government block-holding actually helps reduce NPAs.

NPAs for PSBs during pre-crisis period decreased with increase in average percentage of meetings attended by the directors but the NPAs increased with the duality of CEO-Chairman.

In private sector banks, no corporate governance variables other than FIIs seem to have any effect on their NPA levels either during the pre-crisis period or during the post-crisis period. So we decomposed the sample further for old private sector banks and the results can be seen in the following tables:

Table 15: Panel Regressions - PVSO

VARIABLES	PVSO-PRE	PVSO-POST			
avg_block_holder5	0.008	-0.235**			
	(0.006)	(0.105)			
fii	-0.131***	-0.043			
	(0.008)	(0.033)			
avg_pct_meetings_attended	0.048***	-0.052			
	(0.018)	(0.033)			
no_dir	-0.045	-0.067			
	(0.049)	(0.100)			
pct_indep_dir	0.033***	-0.033			
	(0.004)	(0.027)			
duality_final	0.804***	8.905**			
	(0.186)	(3.864)			
Constant	1.040	12.536***			
	(1.752)	(4.605)			
R-sq(overall)	0.88 0.69				
Robust standard errors in parentheses					
*** p<0.01, ** p<0.05, * p<0.1					

In old private sector banks, promoter-director controls the shareholder meetings, the board as well as the management. So the CEO and the board have little say in the way the bank operates. Therefore the so-called independent directors on these boards or their attendance in board meetings rather than reducing NPAs actually contributed to the same for old private sector banks in the pre-crisis era. It reinforces that the directors on these boards did not really operate with independence.

Duality played a significantly damaging role for NPAs in these banks in both the phases but more strongly in the post-crisis phase. The block-holders became cautious about the NPAs in post-crisis phase and brought a check on the NPAs.

VI. Conclusion

Foreign institutional investors play a very significant governance role in bringing the NPA levels down for all bank groups in both the pre-crisis or post-crisis periods.

Block-holders, effectively the government ownership had a favorable role in PSBs in keeping the NPAs low during the post-crisis phase. NPAs in private sector banks however did not go up due to ownership concentration in either of the periods. But block holders on the other hand help keep NPAs under check for old private banks. In this light, RBI's norm²⁵ restricting the ownership of a single investor in a private sector bank to 5% (extendable up to 10% on RBI approval) can be called an over cautious measure.

Diligence of directors expressed in their attendance had some role in reducing NPAs in PSBs during pre-crisis but during post-crisis a similar role was assumed by independence of directors

²⁵ A comprehensive policy framework for ownership and governance in private sector banks

instead. Board of directors of old private sector banks do not seem to be independent of promoters.

CEO-Chairman duality led to increase in NPA level for PSBs during pre-crisis phase and increase in NPAs for old private sector banks in both the phases. So banks should avoid such duality in order to bring better governance. These conclusions are supportive of the recommendations of Nayak Committee on bringing better board independence as well as separation of chairman and CEO in banks.

On an overall basis, FIIs, bigger board size and greater percentage of board meetings attendance had a favorable impact on the asset quality of banks.

PSBs have been suffering a very high NPA compared to private sector banks. One of the reasons is its inefficiency in loan appraisal, credit monitoring roles and loan recovery. Therefore Nayak Committee has rightly recommended easing out of the external constraints faced by the PSBs. But one cannot ignore the possibility that lower levels of NPAs achieved by private sector banks were due to some sort of ever-greening of NPAs they might have resorted to. Such behavior can only be detected by RBIs inspections and possibly by examination of the Special Mentions Assets by the auditors/ audit committee of the board.

Future research can look into the busyness, tenure, age, skills and gender of bank directors to see if these traits have any influence on NPA levels of banks.

Chapter V: Handling NPAs

I. Introduction and Initiatives by Government, RBI and Banks

After having understood the determinants of NPAs over years and across banks, next step is to understand the NPA containment measures. Complete elimination of NPAs from the books of banks is not possible given the fact that extending loans is part of the core operations of a bank. Containment of NPAs has assumed special significance after the recommendations of Narasimham Committees on financial system and on banking sector reforms since 1990s. It has become more important in the face of the recent burgeoning of NPAs in PSBs.

The following approach can be taken in general to contain NPAs in banks:

- 1. Initiatives should be taken by the banks *to identify the NPAs* at the earliest and take initiatives to *contain them* at a minimum level.
- 2. Once an asset becomes an NPA, the bank should *monitor and evaluate* it on a continuous basis to check for the possibility of recovery.
 - a. If the recovery looks possible, the banks should take actions for prompt recovery through persuasion, through legal action or through enforcement of securities.
 (DRT, Lok Adalat, SARAESI)
 - b. If NPAs are such that the repayment difficulty relates to temporary problem, banks can help out such accounts through *restructuring*
 - c. If an NPA is assessed to be non-recoverable, the bank should not delay the recognition of the problem just because it will hurt its bottom-line. The banks should take timely exit decisions and *write it off*. The information about the

borrowers default should be shared with other banks so that they can minimize the possibility of meeting a similar consequence with the borrower.

3. Going forward, the banks should improve their credit appraisal and credit granting mechanism by making use of the *information* about the borrowers shared by other banks so that fresh accretion of NPAs can be minimized.

Past Initiatives by Government, RBI and Banks: Several initiatives have been taken at the bank level as well as at the policy level by the Central Government and RBI to contain NPAs.

- Macro-level initiatives: Let us first discuss the institutional measures put in by Central Government and RBI towards recovery of NPAs:
 - i. **Lok Adalat** (People's Court): RBI issued guidelines to make use of *Lok Adalats*²⁶ to resolve disputes on the spot for both suit-filed or non-suit filed accounts in 'doubtful' or 'loss' category with dues up to Rs 5 Lakhs (the ceiling was increased to 20 lakhs in Aug 2004). The resolution could be through conciliation, mediation, compromise, or settlement. The objective was to reduce the burden on courts. The award by Lok Adalat is deemed to be a decree from a civil court.
 - ii. **Debt Recovery Tribunals (DRTs):** Government of India (GOI) constituted DRTs under Recovery of Debts Due to Banks and Financial Institutions (RDBF) Act, 1993 to help banks recover their dues quickly and efficiently. There are around 33 DRTs and 5 Debt recovery appellate tribunals (DRATs)²⁷ across the country. Each DRT is headed by a presiding officer and has two recovery officers. These can handle loan

²⁶ Constituted under Legal Services Authority Act, 1987

²⁷ Appeals can be made in DRATs against an order passed by DRTs, provided the appellant deposits a percentage of the amounts due from him

- disputes of Rs10 lakhs and above. They are expected to resolve cases within six months.
- iii. **One Time Settlement Scheme** was introduced in 2000 as a simplified, non-discretionary, and non-discriminatory way to recover NPAs which became doubtful/loss assets, for amounts below Rs5 crores. This provides borrowers with an opportunity to present themselves with applications for compromise settlement of their outstanding dues within a prescribed date. The RBI guidelines for the same were revised in 2003 and 2005. The revised ceiling stands at Rs 10 crores from 2003.
- iv. Securitisation and Reconstruction of Financial Assets and Enforcement of Security Interest Act (SARFAESI), 2002 was enacted after the initial ideas of Asset Reconstruction funds (ARFs) generated in Narasimham Committee-I and II. The Act allows taking possession of the secured assets of the borrower. It enables a bank to sell their impaired financial assets to Securitisation Company /Reconstruction Company so that the security interests can be enforced outside courts. The ARCs with special recovery skills and powers act as debt aggregators, who focus on expediting recovery or other means of resolving the NPAs. The NPAs or the bad assets are thus separated from the banks to help them concentrate on their core business.
- v. **Restructuring of debt:** Corporate debt restructuring is a voluntary and non-statutory mechanism introduced by RBI in 2001 (revised in August 2008) with an objective of introducing a timely and transparent means to handle viable corporate debts outside the purview of BIFR (Board for Industrial and Financial Reconstruction), DRT or legal proceedings, through an orderly and coordinated plan. The objective is to minimise losses for all stakeholders.

Under CDR, banks modify the terms and conditions of existing loan/advance to allow concessions in terms of alteration of repayment period/repayable amount/ the amount of instalments/rate of interest, provided the account is considered viable and the borrower is experiencing only temporary difficulties in repayment due to economic or legal reasons. It covers multiple banking accounts/syndication/consortium accounts where outstanding aggregate exposure of all the banks/FIs is Rs10 crores and above.

CDR guidelines went through revisions in 2003 and 2005 followed by a comprehensive guideline in 2008²⁸. In response to the widespread stress caused by the global financial crisis, RBI relaxed its restructuring guidelines as a one-time measure in December 2008 and in January 2009 which allowed special concessions and asset classification benefits.

CDR System in India has a 3-tier structure comprising of CDR Standing Forum (which formulates guidelines and monitors CDR process), CDR Empowered Group (which approves the CDR packages, the group comprises of executive directors who have exposure to the company) and CDR Cell (which assists the other groups with detail plans and scrutiny).

The *legal basis of CDR* mechanism is Debtor-Creditor Agreement (DCA) and Inter-Creditor Agreement (ICA). A critical element of ICA is that if 75% of creditors by value agree on a restructuring package, the same is binding on the rest of the creditors. The success of the CDR mechanism depends a lot on monitoring of the packages, which provides feedback to the lenders.

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²⁸ Prudential guidelines on restructuring of advances by banks (August 2008, RBI)

- b. **Micro-level initiatives** undertaken by banks: Banks have also been taking steps towards
 - 1) Improving their credit appraisal and post-sanction monitoring processes through adoption of technology and improved Management Information Systems (MIS) mechanisms as well as through strengthening their risk management & board oversight.
 - 2) Banks like SBI have established Stressed Assets Management Group (SAMG) and Stressed Assets Resolution Centres (SARC) to provide specialized attention to resolution of NPAs. Banks have also been resorting to handling viable NPAs through restructurings.

I. Reduction in NPAs: Composition – Write- offs, Recoveries and Upgradations

NPAs can be minimized through preventions at the stage of granting credit. But once NPA is generated it needs to be brought down through recoveries, write-offs or restructurings/ upgradations. This section will look at the trend in reduction of NPAs in banks. The graph below emphasizes that for PSBs in pre-crisis period, the reductions in GNPA (Rs 805.5 crores) was more than the additions to GNPA (Rs700.4 crores) but in post-crisis period the additions to GNPA (Rs3031.4 crores) was significantly higher than the reductions (Rs1782.7 crores). However for private sector banks, the reductions were consistently lower than additions in all the three phases.

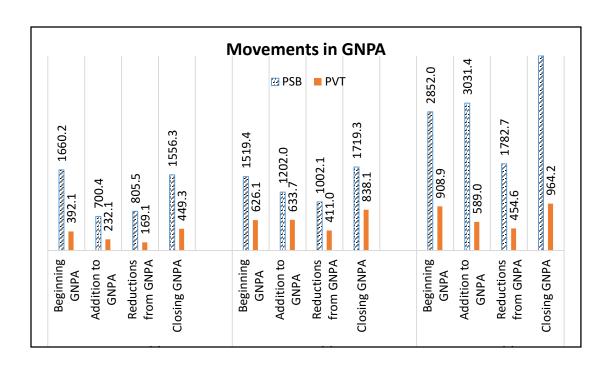


Figure 29: Movements in GNPA

The following graph further shows that for PSBs the reductions in GNPA as a percentage of (opening GNPA and additions to GNPA) was 34.12% in pre-crisis years, increased to 36.82% in 2009, and then decreased to 30.30 % in post-crisis years. The movements were similar for private sector banks and the percentage converged for both in post-crisis phase.

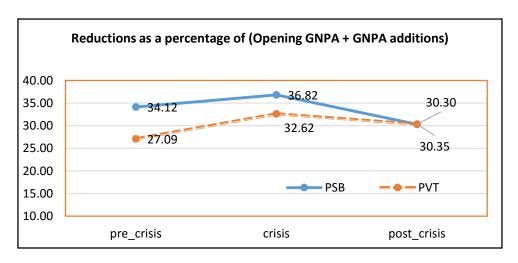


Figure 30: Reductions as a percentage of (Opening GNPA & Additions to GNPA)

It is interesting to observe the difference in NPA reduction behavior between State banks and Old private sector banks. While old private sector banks were reducing 35.95% of NPAs during post-crisis years, State banks were able to reduce only 26.66% of their NPAs. This is indicative that there was weakness in NPA reduction drive for PSBs particularly State Banks in the post-crisis era.

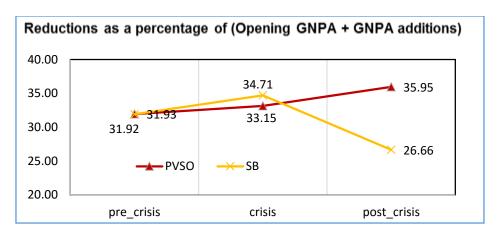


Figure 31: Reductions as a percentage of (Opening GNPA & Additions to GNPA) - PVSO and SB

Composition of Reduction in NPAs: In handling NPA, a greater focus on recovery than write-offs can be considered desirable. So we will compare and contrast the figures of write-offs, recoveries and up-gradations to determine whether recoveries dominated NPA reduction in banks in India.

The following graph shows that during pre-crisis years 2005 to 2008, recoveries dominated the NPA reduction in banks. But in post-crisis years, banks reduced their NPAs mainly by writing off rather than recoveries. In 2010 the year following the crisis year, 50% reduction in NPAs was in the form of write-offs. The write-offs remained the most significant component of NPA reduction even in 2013, though it reduced to 37% of NPA reduction. This reduction in the proportion of write-off was caused by increasing

proportion of up-gradation of NPAs. Up-gradation of NPAs reduced a small 15.2% of NPAs in 2005 while the same reduced a much higher 33.1% of NPAs in 2013.

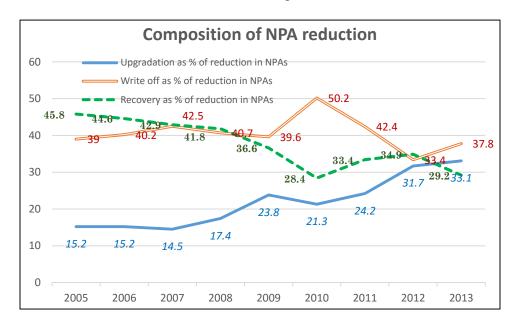


Figure 32: Composition of NPA reduction

So in pre-crisis years, recovery was always higher or equal to write-offs, and up-gradations were much lower. But write-offs and up-gradations became more important in post-crisis years. Thus, one can say that the efforts towards recovery actually seems to have weakened in post-crisis years.

Write-offs and Recoveries: If banks are allowed to write-off heavy amounts of unrecoverable NPAs as bad debt, they can land up showing lower profits and therefore pay lesser taxes. From the following graph one can see that the recoveries from the written accounts increased consistently over the years but the write-offs increased sharply in post-crisis years, particularly in 2009 and 2012.

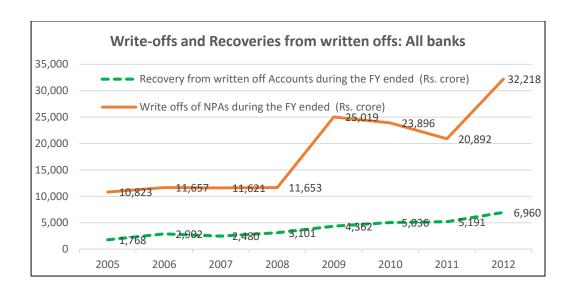


Figure 33: Write-offs and Recoveries from written offs: All banks

A similar behavior can be observed if we plot write-offs and recoveries from written-off accounts for PSBs and Private sector banks separately over the years.

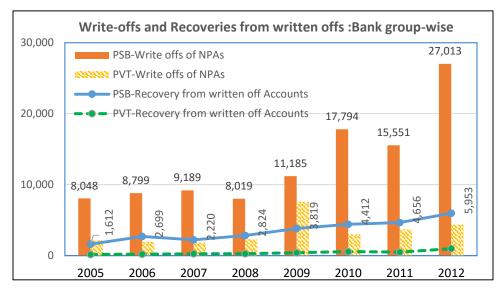


Figure 34: Bank GroupWise NPA write-offs and recoveries from written offs

Source: Graph drawn based on figures obtained from Chakrabarty 2013, Bancon

Write-offs were much higher for PSBs than private sector banks. However, the graph below shows that in absolute numbers the amount of recoveries in PSBs was increasing in post-crisis years.

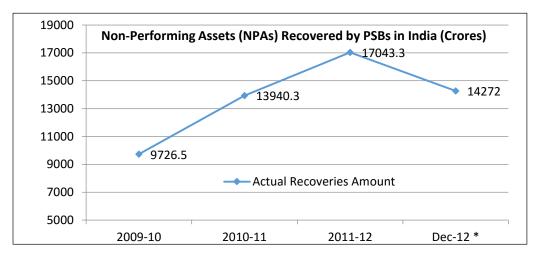


Figure 35: Non-Performing Assets (NPAs) Recovered by PSBs in India

Source: Lok Sabha Starred Question No. *262, Dated-15.03.2013, *:2012-13 (up to Dec, 2012)

II. Analysis of NPAs recovered through various channels

Now that we have looked into the contribution of recoveries in NPA reduction, we can in this section focus on analyzing various existing channels used by the banks for NPA recovery. The common channels of recovery available to them as discussed before were: Lok Adalats, OTS, DRT, and SARFAESI

Looking at the numbers on recoveries made through these channels over a decade can be insightful. One can gauge the channel which is more effective and can be further used. One can also figure out the channel which has proved ineffective and investigate the same further to find out whether some improvements can be done to strengthen the channel.

The graph below shows that Lok Adalats were the most popular recovery mechanism in terms of number of cases. The number of cases involved in recovery increased from 272,793 in 2003 to 1636,957 in 2013.

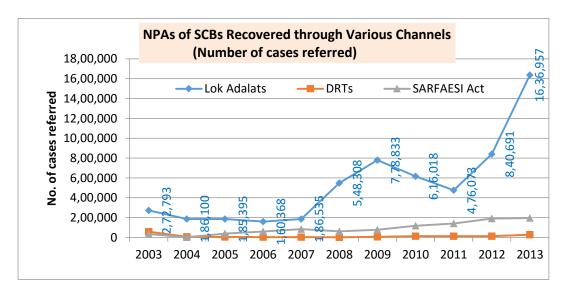


Figure 36: NPAs of SCBs Recovered through Various Channels (Number of cases referred)

Source: Trends and Progress, RBI (different years)

A significantly higher number of cases in Lok Adalats can be attributed to the fact that they handle smaller debts up to an individual ceiling of Rs20 Lakhs. The following table shows that the use of all the three mechanisms namely Lok Adalats, DRTs and SARFAESI increased significantly in post-crisis years versus pre-crisis years, in terms of 'number of cases involved in recovery process. The increase was around 3 times and even higher for DRTs.

Number of Cases

Period	DRTs	Lok Adalats	SARFAESI Act	Total
pre_crisis	14,504	10,80,606	2,45,168	13,40,278
crisis	6,019	7,78,833	78,366	8,63,218
post_crisis	67,903	35,69,739	6,44,877	42,82,519

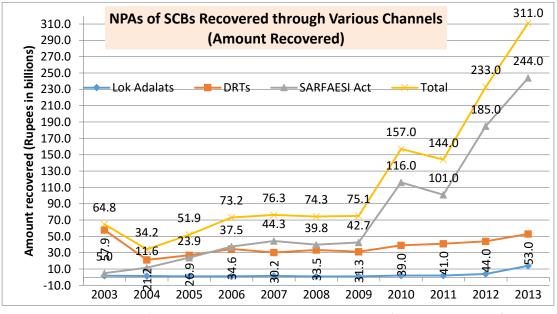
But if one looks at the amount recovered in the following table, SARFAESI is found to have played the most important role by helping banks recover a sum of Rs 276 billion during pre-

crisis years (2005 to 2008) which increased significantly to a sum of Rs 646 billion during 2009 to 2013.

Amounts of NPAs Recovered

Period (Rs in billions)	DRTs	Lok Adalats	SARFAESI Act	Total
pre_crisis	125.19	4.91	145.51	275.61
crisis	31.33	1.12	42.69	75.14
post_crisis	177.00	22.00	646.00	844.00

The graph below further shows the sharp increase in amounts recovered through SARFAESI from only Rs5 crores in 2003 to a large Rs244 crores in 2013. The graph also shows amounts recovered through DRTs were consistently higher than those through Lok Adalats over the period. During 2003, 2004 & 2005, recovery through DRTs exceeded the recovery through rest of the two mechanisms. In 2006, both DRTs and SARFAESI recovered around Rs37 crores but after that SARFAESI has been consistently helping banks recover higher than the recoveries through DRTs.



37: NPAs of SCBs Recovered through Various Channels (Amount Recovered)

The following table helps one understand the effectiveness of recovery channels through detailing the percentages of (Amount recovered to Amount involved). One can observe that regarding the effectiveness of recovery, Lok adalat was most effective in 2003. But during 2004 & 2005 and again in 2008 & 2009, DRTs were more effective in NPA recovery than the rest of the two mechanisms.

Percentage of Amount Recovered to Amount Involved

Year	Lok Adalats	DRTs	SARFAESI Act	Total
2003	16.0	7.0	4.1	6.8
2004	14.0	17.2	14.7	16.1
2005	14.1	18.8	18.1	18.3
2006	14.0	37.8	41.4	38.6
2007	8.2	51.9	61.0	50.1
2008	2.4	81.1	33.0	36.7
2009	1.5	32.0	30.0	24.0
2010	3.7	27.6	37.9	31.4
2011	11.8	17.0	28.6	23.6
2012	6.1	14.1	27.1	21.9
2013	6.2	9.5	25.8	18.0

The table below reports that NPAs recovered as a percentage of amount involved was higher in pre-crisis years than the post-crisis years. The effectiveness of recovery declined significantly for all the three mechanisms. In the post crisis years, SARFAESI has been most effective mechanism among all the three alternatives available for recovering NPAs.

Percentage Recovered

Period	DRTs	Lok Adalats	SARFAESI Act	Total
pre_crisis	47.40	9.68	38.38	35.93
crisis	32.00	1.50	30.00	24.00
post_crisis	17.05	6.95	29.85	23.73

The graph below shows that recovery through DRTs even reached 81.1% of the amounts involved in recovery in 2008. The effectiveness however declined sharply every year during the post-crisis phase and the same reached a low of 9.5% of amount involved in 2013.

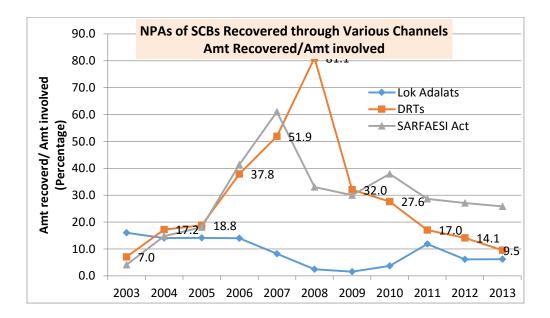


Figure 38: NPAs of SCBs Recovered through Various Channels- Amount Recovered/Amount involved

The table below indicates that the amount involved for recovery through SARFAESI was a whopping Rs 2,286 billion during post-crisis years, almost double of the next best alternative of DRTs.

Amount Involved				
Period (Rs in billions)	DRTs	Lok Adalats	SARFAESI Act	Total
pre_crisis	334.22	77.24	416.12	827.58
crisis	97.97	72.35	142.49	312.81
post_crisis	1245.00	368.00	2286.00	3900.00

The details of recovery made by PSBs through suit filed cases, as available with RBI, demonstrated in the table below suggests that while the number of suit-filed cases is

increasing over the years from 2010 (post_crisis). The amounts recovered and the percentage of recovery is on a consistent decline.

Period	Suit Filed	Amount Recovered (Rupees in crores)	Percentage of Recovery
2009-10	47,576	2,403	5.1
2010-11	52,672	2,342	4.4
2011-12	79,117	1,700	2.1
2012-13	97,701	1,905	2

Source: http://pib.nic.in/newsite/mbErel.aspx?relid=98443

The following table shows recovery through One Time Settlement (OTS) mechanism. The use of OTS in terms of number of cases and amount involved was very high in 2003 and the recovery was a significant Rs880 crores in 2004-05, but the use of the same gradually declined both in terms of number of cases and recovered amounts.

Year	2003-04	2004-05	2005-06
No of cases referred	1,39,562	1,32,781	10,262
Amount involved (Rs in crores)	1,510	1,332	772
Amount recovered (Rs in crores)	617	880	608

Table 16: One Time Settlement (OTS)

Based on our analysis of various recovery channels one *can conclude that SARFAESI has been playing the most important role during the post-crisis years among the various channels of recovery*. The graph below (sourced from RBI, Trends and Progress) shows that the banks subscribed the highest (around 70%) in the total assets securitized by the Securitization/Reconstruction companies²⁹.

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²⁹ There were around 14 SCs/RCs in June 2012

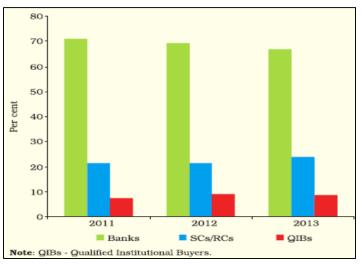


Figure 39: Share of Institutions in Total Securitized Receipts of SCs/RCs

Source: ChartIV.15, Trends and Progress, RBI, 2013

But the overall effectiveness of the recovery mechanism hovers around 30% recovery, which is not very encouraging.

IV. Restructuring of Assets

Restructuring of Assets (both Corporate Debt restructuring and other loan restructuring) has been increasingly used as a means of NPA management in banks. The following graph shows that the assets restructured as a percentage of gross advances increased in both 2008 and 2009 from a small 0.55% of gross advances in 2007, followed by steep increases in 2010, 2012 and 2013. In 2013, it reached a high of 6.35% of gross advances.

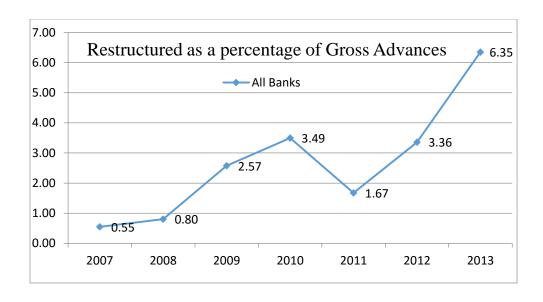


Figure 40: Restructured Assets as a percentage of Gross Advances –All Banks

Bank group-wise restructuring in the graph below shows that it increased a significant 7.82 % of gross advances for PSBs in 2013. Restructuring of debt for private sector banks was comparatively lesser at 2.25 % of gross advances in the same year.

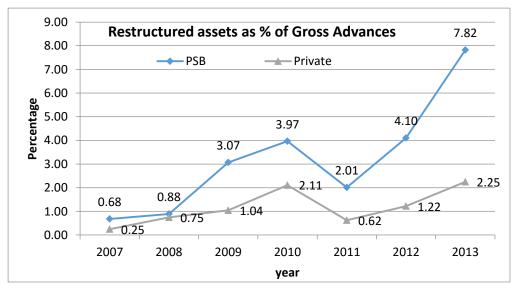


Figure 41: Restructured Assets as a percentage of Gross Advances – PSBs Vs Private Sector Banks

So, one can conclude that the percentage of assets restructured to gross advances varied widely across the bank-groups. The chart below further confirms the same. Around 93% of the assets restructuring was undertaken by PSBs during 2011, 2012 and 2013. Private sector banks were restructuring their assets only to the tune of around 7% during those years.

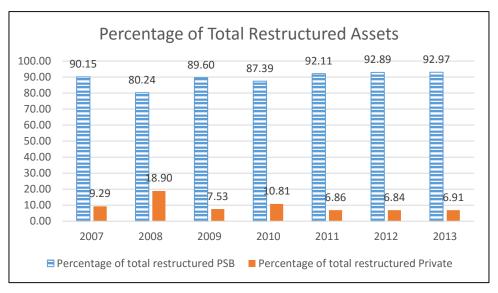
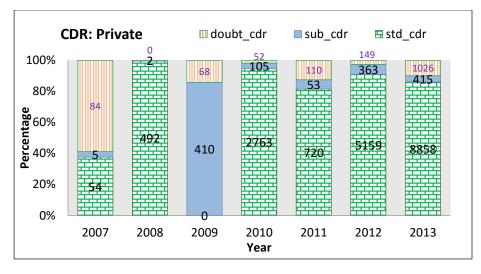


Figure 42: Percentage of Total Restructured Assets

It is interesting to note from graph below that during 2012, for both PSBs and private sector banks, the dominant portion (above 90%) of the Corporate Debt Restructured (CDR) related to standard assets. In 2013, the percentage somewhat declined below 90%. PSBs had a higher percentage of CDRs in standard assets than private sector banks.

The graph however also reveals that during the crisis year 2008-09, the assets restructured by PSBs and Private sector banks were primarily sub-standard in nature and during that year none of the CDR related to standard assets.



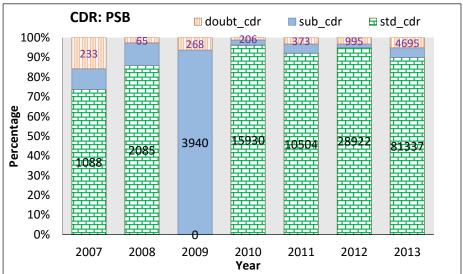


Figure 43: Bank group-wise corporate debt restructuring (CDR)

The percentage of CDRs in substandard assets was typically lower than those in doubtful assets in post-crisis years. One important observation is that the CDRs in doubtful assets increased to around 12.5% in 2011 and around 10% in 2013 for private sector banks.

While restructuring is important in difficult times like recession to help the borrowers (as has been supported by RBI also during post-crisis era) but a huge amount of assets restructured can be suggestive of the possibility of banks misusing the regulatory forbearance for ever-greening of its loan assets.

V. New Initiatives and recommendations for handling NPAs

Given the challenge the NPAs in Indian banks are posing, it has become very important for the regulators to take immediate steps to resolve the problem. RBI has indeed prioritized NPA resolution. It might be important to clean up the loan portfolios of banks in a way which is least disruptive for the borrowers, the bank and for the economy as a whole. RBI's discussion paper has proposed a whole lot of new measures to contain NPAs. In this section we would try to look at these measures in the light of the RBI discussion paper. RBI discussion paper provided recommendations which will motivate banks to early identify problem/stressed assets, to take timely action to resolve the distress through restructuring for viable accounts, and to take prompt steps for fair recovery/sale for unviable accounts.

One can classify NPA management into two broad categories: **Preventive and Corrective.** Let us first discuss the preventive measures.

A) Preventive Measures:

1. **Special Mention Accounts**: RBI in its discussion paper encouraged banks to early detect any stress emerging in its loan assets by creating three sub-categories under special mention accounts. The categories would be SMA-1 and SMA-2 if the principal and interest payment is overdue between 31-60 days and 61-90 days respectively. The classification of an asset would be into SMA-0 category if there are signs of stress³¹ even if the principal and interest payment is overdue for less than 30 days.

³⁰ RBI, Jan 2014 "Early Recognition of Financial Distress, Prompt Steps for Resolution and Fair Recovery for Lenders: Framework for Revitalising Distressed Assets in the Economy"

³¹ Return of 3 or more cheques issued by borrower on grounds of non-availability of balance can be considered a stress signal. An illustrative list of signs of stress has been provided as annexure to the RBI discussion paper Jan 2014.

To help such detection, RBI required banks to maintain a proper *Management Information* and *Reporting system*. Banks are required to have *close monitoring of the SMA accounts* and initiate steps to rectify the deficiencies at the earliest.

In managing its credit risks banks should carry out its own independent and objective credit appraisal and sensitivity tests/scenario analysis. It should ensure that equity capital of the borrower company is not infused by the parent through its debt or that the names of the directors/borrowers do not appear in defaulter lists.

2. **Information Sharing:** Since borrowers have better information about his own risk profile than the lender and since lender has to operate with imprecise and estimated information, it leads to moral hazard and adverse selection problems in lending. Such problems arising out of information asymmetry can be handled by institutional arrangement in the form of Credit Information Companies (CICs) which facilitates sharing of information about the borrowers among the lenders. The *benefits* of such information sharing can be in the form of the having greater pressure on a borrower to repay (since there would be a threat that if he defaults, he will not get credit from any other lender), not missing out on safe borrowers, reducing credit to over-debted borrowers and bringing efficiency in loan processing.

As per the recommendation of working group headed by Mr Siddiqui, Credit information Bureau Limited (CIBIL), India's first CIC was formed in 2000. The Credit Information Companies (Regulation) Act, 2005 was enacted to bring a balance between efficient sharing of the borrowers' credit information among lenders and yet maintaining consumer confidentiality.

RBI in 2014 discussion paper proposed setting up of *a Central Repository of Information on Large Credits (CRILC)* to collect, store, and disseminate credit data to banks on credit

exposures of Rs. 5 crore and above. Banks are required to provide information about such credit risks and their SMA status to CRILC.

- 3. **Joint Lenders' Forum (JLF):** RBI mandated quick formation of lenders' committee namely JLF, for timely identification and formulation of corrective action plan (CAP) for early resolution of stress when an asset is reported SMA-2 to CRILC. This would apply to borrowers with an aggregate exposure (AE) of Rs100 crores or more. CAP by JLF would include options like
 - a) Rectification: JLF can get specific commitments from borrower with identifiable cash flows, it will regularize the account and prevent it from slipping into NPA category. For others, JLF can attempt to help them come out of SMA status by trying to bring in a turn around. It might consider finding strategic investor for the borrower/providing need based finance etc.
 - **b) Restructuring:** If the borrower is not a willful defaulter and the account is viable, JLF can take a timely decision (within 30 days) on restructuring the account through CDR mechanism or independently, to prevent it from becoming an NPA.

In order to improve the restructuring process, RBI mandated *Independent evaluation* of restructuring package for accounts with AE above Rs500 crore (within 30 days) followed by timely approval by the lenders (in next 15 days).

Lenders and promoters should have fair share of losses. RBI suggested that restructuring should be based on shareholders bearing the 'first loss' and that there would be more 'skin in the game' of promoters. So restructuring can involve options like requiring *promoters to transfer equities* to the lenders as compensation for their sacrifices; or requiring the

promoters to bring in more equity to help their company; or requiring promoters to transfer their holdings to a security trustee (or an escrow) till the company turns around.

RBI also provided a temporary asset classification benefit as incentive for adherence to the prescribed timeframe. It also brought in threat of accelerated provisioning/ supervisory actions for banks concealing SMAs or ever-greening them.

4. Special waivers for Infrastructure project loans: Infrastructure projects involve long gestation period and significant investments. So loans extended for infrastructure projects are provided with special waivers in asset classification and provisioning norms³². But owing to asset-liability mismatch concerns, banks would restrict their advances to a maximum of 12-15 years. With initial repayment moratorium considered, this forced the repayments to be within 10-12 years period. This was one of the important reasons causing stress in servicing of the project loans for long term infrastructure projects. So in July 2014 RBI came with a "flexible structuring" guideline to allow banks to structure longer repayment period (say 25 years) based on concession period/economic life of the project (to match with the project's cash flow generation), with periodic financing say every 5 years. Such refinancing would not be considered 'restructuring'. This required viability of the projects in terms of financial & non-financial parameters to be assessed for the longer tenure. To take care of the liability

³² Some examples: At the time of loan sanction, banks must fix a date of commencement of the commercial operation (DCCO). Deferment of DCCO and consequent shift in repayment schedule *is not considered as restructuring* if the revised DCCO falls with two years of the original DCCO and the loan terms are unchanged. In case restructured, *'Standard asset' classification would continue* if the account continues to be serviced as per restructuring terms, and the extension of DCCO is caused by delays due to court cases (up to 2 more years), due to reasons beyond promoter's control (up to 1 more year). During the life time of the project after DCCO, banks may fix *a 'fresh amortization schedule'* once *without being considered as 'restructured'* based on reassessment of project cash flows. After the commencement of commercial operations of the project, the banks can refinance their loans by way *of take-out finance* with another bank/Fls and a longer repayment period can be fixed. This *will not be considered as restructuring*. Refinancing for an NPA would however be considered as restructuring. As far as provisioning is concerned, the Infrastructure loan accounts classified as 'Substandard' attracts lesser provisioning requirement (20 % compared to 25% for other unsecured loans) due to safeguards like escrow accounts available for such loans.

side, banks were given exemption from regulatory requirements like CRR, SLR, PSL etc for raising long term funds (say, in the form of long term infrastructure bonds) to be used for lending to infrastructure sector. These changes are expected to reduce the stress arising from infrastructure sector and provide a fillip to the sector at the same time.

B) Corrective Measures:

If the above preventive measures fail and assets become NPA or the SMA accounts look unviable, JLF is advised to decide upon an optimal **recovery process** through the channels of recovery available. To speed up the recovery of bad loans in banks, recovery mechanisms like DRTs and Sale of NPAs was sought to be strengthened in the following ways:

- 1. **DRTs:** RBI proposed the government to bring in special cadre of officers to handle the large scale vacancies in DRTs with respect to presiding officers and recovery officers. It proposed additional benches to be created for DRTs where backlog cases are huge and new DRTs to be created for geographically large states with no DRTs. Accordingly GOI has announced setting up of 6 new DRTs.
- 2. **Asset Reconstruction Companies:** RBI redefined the role of ARCs as a support mechanism for handling NPAs with emphasis on asset reconstruction rather than asset stripping. So sale of assets while in SMA-2 stage³³ was also encouraged with a view to rehabilitate them. To encourage early sale of NPAs, it allowed banks to reverse the excess provision on sale of NPA if sale proceeds was higher than NBV and to spread the shortfall over 2 years if the sale proceeds was lower than NBV. RBI introduced more liberal regulatory treatment of asset sales. It also required ARCs to bring 15% minimum investment in Security Receipts (which

³³ Currently NPAs has to be in the books of selling bank for at least 2 years to be eligible to be sold to ARCs

was earlier 5%)³⁴. This step will increase the cash stake of ARCs in the assets purchased by them. Though both SARFAESI and RDBF have been performing well in NPA recovery for banks, another regulation namely 'Enforcement of Security Interest and Recovery of Debts Laws (Amendment) Bill, 2011' was introduced to amend the two laws. This is expected to strengthen the ability of the banks to recover their debts from the borrowers and hence bring down the NPA levels in banks.

3. GOI has also advised PSBs to form a *Board Level Committee* for monitoring NPA recovery and for taking steps to speed up the pace of recovery like placing early warning system, appointing nodal officers for recovery, undertaking special drives for recovery of loss assets etc.

RBI also required *Board Oversight* to take care that all the proposed solutions in January 2014 discussion paper are implemented by the bank like providing timely information to CRILC, prompt formation of Joint Lenders' Forum (JLF) for timely identification and corrective action plan (CAP) for resolution, monitoring the progress, timely classification of borrowers as willful/non-cooperative.

4. In order improve accountability of directors, promoters, auditors, advocates and strengthen corporate governance in companies, RBI brought in certain prudential measures. It introduced a 'Non-Cooperative borrower' classification to include those borrowers which do not cooperate with their banks either in providing information on their finances or in negotiating the repayment issues. Any new exposure to such borrower (or any company where such a borrower is a promoter/director/manager) will necessitate higher provisioning. A database was proposed be maintained and communicated to banks for 'Wilful Defaulters' as well as 'Non-cooperative borrowers'. Information would also be shared on a) auditors

³⁴ RBI guidelines dated August 5, 2014 on: Regulatory framework for SCs/RCs – Certain amendments

against whom there are complaints like falsification of accounts/ wrong certification of stock statements, b) on *advocates* who wrongly certify clear title of assets, and c) on *valuers* who overstate the security value.

5. Another new measure initiated by RBI is *Strategic Debt Restructuring* (*SDR*)³⁵. This was necessary because in spite of sacrifices made by the lender banks in the restructuring packages, it was found that the borrowers were failing to meet the conditions stipulated in the restructuring package and were not able to come out of stress. This would require the restructuring packages to have a pre-condition that if the borrower company is unable to meet the 'viability milestones' and/or fails to adhere to stipulated 'critical conditions', the lender would have an option to convert the entire loan (including the unpaid interest) or part thereof into equity shares in the company. The pricing formula for conversion is specified in the RBI circular and would be exempt from SEBI's 'Substantial Acquisition of Shares and Takeovers and Issue of Capital and Disclosure Requirements Regulations, 2009'. The shares so acquired by banks would be exempted from periodic mark-to-market requirements, investor-associate disclosures, as well as regulatory ceilings/restrictions on Capital Market Exposures, investment in Para-Banking activities and intra-group exposure. Post-conversion, all lenders of JLF should collectively hold 51% or more of the equity shares of the company. They should divest their holdings to a new promoter (not from the existing promoter group) as soon as possible. On divestment, the asset would be upgraded to 'standard' classification. The challenge here is to be able to find the new buyer within a period of 18 months because if banks fail to find one within this period, the equity shares held will be marked to market and the asset will slip back to NPA category.

³⁵ June 2015, RBI, Strategic Debt Restructuring Scheme (RBI/2014-15/627, DBR.BP.BC.No.101/21.04.132/2014-15)

Banks are expected to exhaust all means of resolutions before **writing off NPAs** from their books. But we have seen that write-offs played a dominant part in reduction of NPAs in Indian banks, particularly during post-crisis years. This probably shows lack of efforts on their part towards recovery or lack of confidence on their own abilities to resolve NPAs or lack of faith on the regulatory environment of the country. RBI expects banks to disclose full details of the write-offs.

VI. Challenges and Suggestive measures going forward:

Challenges at macro level: RBI January 2014 discussion paper is a credible job towards preparing the banks as well as the business and regulatory environment for an effective and efficient handling of NPA problem in banks. Let us try to put together some of the challenges to NPA management in India.

a. *Information Sharing*: Sharing of information about the borrowers among the lenders has been a big challenge in India. Credit Reports by CIBIL, one of the initial CICs in India, has often been criticized for errors (Credit Sudhaar³⁶). The challenges CICs face in India are with respect to banks sharing credit information which are *low on accuracy*, *timeliness and completeness*.

Banks are also not found to make a wholesome use of the data available from CICs in their loan appraisal and loan granting process. Building a robust information sharing framework can go a long way in reducing NPAs in the banking sector of the country. *Proposal to establish CRILC and RBI's carrot and stick approach to make banks share information can be expected to help the situation.*

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³⁶ https://en.wikipedia.org/wiki/Credit_Sudhaar

- b. Borrower friendly regulatory and legal environment: In India there are several legal impediments to debt recovery. SICA (Sick Industrial Companies Act) and the BIFR (Board for Industrial and Financial Reconstruction) constitute the bankruptcy code in India and these have been the biggest legal hurdles in NPA recovery for banks. Corporate houses and wilful defaulters have been taking refuge under these Acts. It provides the defaulter with automatic stay from creditor enforcement thereby preventing banks from legally proceeding against the defaulters. Out of 189 economies ranked by World Bank on 'Ease of doing business' in 2014, India ranks 186 in enforcement of contracts and 135 in resolving insolvencies³⁷. Time to resolve insolvency i.e. the number of years from the filing for insolvency in court until the resolution of distressed assets in India has been found to be 4.3 years during 2005-2015³⁸. A survey of 17 Indian states showed that after insolvency, the proceedings a secured creditor on an average could recover was only 13.7% of the debt. The legal proceedings on an average cost the creditor around 8.5% of estate value. This leaves a creditor with little incentive for engaging in recovery process. A uniform bankruptcy code to replace BIFR and SICA is long overdue in the country. *India is expecting to get a new bankruptcy code by 2015-16*³⁹.
- c. Due to *weak legal mechanism* for enforcement of contracts and non-existence/ malfunctioning of asset markets, disposal of mortgaged asset after the default by the borrower becomes a time consuming process. According to All India Banks Employees Association, around 4085 cases involving Rs70, 637 crore were locked up in courts in legal battles as on Sep 2013. 'Enforcement of Security Interest and Recovery of Debts Laws (Amendment) Bill, 2011' can play a positive role to minimise these difficulties.

³⁷ http://www.doingbusiness.org/data/exploreeconomies/india#resolving-insolvency

³⁸ World Bank, Doing Business project (http://www.doingbusiness.org/).

³⁹ http://www.thehindu.com/business/budget/comprehensive-bankruptcy-code-proposed/article6946327.ece

- d. Channels of recovery like *DRTs* are overburdened with backlog cases. They are underresourced particularly in terms of manpower. Many DRTs are without presiding officers
 or adequate recovery officers. Typically DRTs are manned through people on deputation
 from government departments who work with ARCs for very short periods. RBI's
 encouragement to Government for taking measures to bring in special cadre officers can
 help in handling the manning problems. 6 new DRTs announced to be formed can be
 expected to boost the NPA recovery process.
- e. Rather than increasing the number of *ARCs* it is important to modify their ownership structure, so as to avoid any misaligned incentives. ARCs in India also face the challenge of having adequate specialized skills in distressed debt management. Pricing of impaired assets is another challenge they experience in the face of absence of markets. The problem stands aggravated with the absence of secondary markets for the physical assets (offered as collaterals by the borrower). The new act namely 'Enforcement *of Security Interest and Recovery of Debts Laws (Amendment) Bill, 2011 and RBI guidelines on amending the regulatory framework for RCs/SCs (Aug 2014)*⁴⁰ requiring ARCs to increase in their own stake in the entity to a minimum of 15% can be expected to go a long way in taking care of some of these issues.

Challenges at micro level

a. The banks are often found to be slow on adoption of information technology for building a robust mechanism and MIS for early detection of stressed assets. Such information can help the bank take NPA preventive measures. The MIS can also come handy for providing industry-wise NPA information, for handling NPA restructuring, for handling NPA recovery through various channels/compromises as well as for NPA write-offs

⁴⁰ Regulatory framework for SCs/RCs – Certain amendments

- b. The banks, particularly the PSBs sometimes are found to lack competence and professionalism needed for effective loan appraisals. The PSBs also have a problematic incentive structure with threat of CVCs while granting loan or while resolving NPAs, low compensations and short tenures. A lot of discussion on the same recently in the media can be expected to bring a change in the structure in future.
- c. The *securities offered by the borrowers* in secured debt have been often found to be inadequate to cover the debt and sometimes the movable assets like stock are found to be fake⁴¹. So RBI prudential norms require annual verification of stock or stock-audits and once in three years valuation of collaterals like immovable properties. The condition requires auditors to be more responsible in providing stock verification certificates and valuers to be more responsible about valuing the immovable properties. The banks need to be more careful about relying on the certificates/valuations and should go for independent valuations if needed.
- d. *Political interference and manipulations*: Credit can be concentrated in few, large borrowers. Large borrowers with political connections have often been found to account for a significant amount of NPAs in banks. So strong political will is required to act against such borrowers. Bringing out defaulter list to name and shame them, government's action to investigate large NPA accounts in banks particularly in PSBs can be said to be a move in positive direction.

VII. Conclusion

If NPAs in banks are not handled effectively and in time, it can lead to loss of confidence on the performance of the banks. It can also have adverse macro-economic implications. Best way to

⁴¹ Asia Intelligence Wire from FT Information Jun 23, 2001

handle NPAs in banks is to take *preventive measures particularly at the credit appraisal stage*. Once NPAs are generated, banks land up spending a significant amount their financial and managerial resources to resolve the same. This leads to diversion of resources from more productive use of resources in core business. This also makes them risk averse and more inhibited in granting loans, which in turn affects their credit growth and hence their profitability. It also creates dent into banks capital cushion. A dent in capital cushion of banks with a higher capital adequacy requirements brought in by Basel-III, raised the debate on the need for recapitalization of banks versus privatization of the same. The answer to handle the same was however sought in strengthening the corporate governance in the banks. So, preventing and handling NPAs in banks efficiently and effectively and maintaining them down to an acceptable level would help banks improve their operational efficiency through removing the drag these can bring on the profitability, capital adequacy, liquidity as well as their market perception.

Prevention can also be in the form of early detection, early rectification or prompt restructuring of the stressed assets. Restructuring is one of the areas where RBI has been providing regulatory forbearance in terms of allowing special concessions and asset classifications, in the face of recession following global economic crisis of 2008. But one needs to careful about the potential misuse of the regulatory forbearance for ever-greening of the assets. When prevention does not work and NPAs are a reality, one has to look out for recovery the same.

In this section we found that in post-crisis years, the reduction of NPAs experienced weakness particularly for PSBs. The reductions were dominated by write-offs and restructurings. In terms of channels of recovery, SARFAESI turned out to be the most effectiveness mechanism in post-crisis era.

A number of measures have been taken by RBI, Government and the banks to handle NPAs in their own ways but a lot more needs to be done in the face of numerous challenges which still pose the NPA handling problem in the country. A better *institutional and legal environment* as well as micro-level prudence and control can help banks extend loans with lesser worries about accumulating NPAs. While we can expect that the *growth in the economy* expected in coming days will help banks come out of the NPA overhang, nevertheless it is important for the banks to *implement* the micro-prudential measures and for the regulatory authorities to *implement* macro-prudential measures to keep the NPAs in check.

Future Research: In India, it has been observed that the large borrowers are the biggest defaulters in the banks. Very often they are willful defaulters. The top 30 NPAs of PSBs were found to account for 40.2% of their GNPAs⁴². The government getting into monitoring of the top 30 NPA accounts of PSBs substantiates the criticality of willful default by large borrowers⁴³. This is also evident in GOI and RBI requiring banks to come up with the names of willful defaulters so as to name and shame them in public⁴⁴. The banks have started disclosing 'Percentage of Advances to 20 largest borrowers to Total Advances of the Bank' only from 2009. A future research can therefore involve culling out this data from the annual reports of banks to check empirically whether the concentration of credit in large borrowers can explain NPAs in banks.

⁴² http://pib.nic.in/newsite/PrintRelease.aspx?relid=105066

 $[\]frac{^{43}}{\text{mttp://www.moneycontrol.com/news/economy/top-30-npa-accountspsu-banks-under-govt-scanner-fm} \frac{\text{http://www.moneycontrol.com/news/economy/top-30-npa-accountspsu-banks-under-govt-scanner-fm} \frac{\text{http://www.moneycontrol.com/news/economy/top-accountspsu-banks-under-govt-scanner-fw} \frac{\text{http://www.moneycontrol.com/news/economy/top-accountspsu-banks-under-govt-scanner-fw} \frac{\text{http://www$

 $^{^{44}\} http://www.hindustantimes.com/business-news/govt-rbi-ask-banks-to-declare-names-of-wilful-defaulters-quickly/article 1-1262665. aspx$

Summary of all the findings in the study

At the outset of the study, seven specific research questions were sought to be addressed. In this section all the findings from the study are sought to be summarized and put together.

The **first question** was: whether PSBs always bear the higher burden of NPAs than their private sector counterparts. The analysis in Chapter I, Section VII showed that NPAs in PSBs were statistically and significantly different from those in private sector banks. NPA burden was actually lighter for PSBs compared to their private sector counterparts both in pre-crisis and crisis years. It became heavier only in post-crisis years. So, one can say that NPA experience of banks do vary depending upon their bank-group but PSBs not necessarily always bear a higher burden.

The **second question** related to whether factors driving NPAs in PSBs were different from those driving NPAs in Private sector banks. The effect of some factors were similar while that of various other factors were different. At overall bank level for the entire period of study, there is support found for the argument that better the *quality of management*, lesser would be the NPAs. Operational efficiency was found to have worsening effect and Revenue efficiency however was found to have favourable influence NPAs of PSBs. None of these variables were significant for private sector banks. So one can say that lax credit appraisals and monitoring in PSBs due to poor management quality has led to their higher NPAs.

Overall, factors which were found to drive NPAs for both PSBs and Private sector banks when the entire period is covered, included *ROA*, *foreign borrowings*, *Credit- deposit ratio*. *Capital Adequacy ratio* was not found to affect NPAs of either. It suggests that the moral hazard hypothesis of going for higher loans when capital is small is not validated for Indian banks.

A high cost of borrowings was found to be able to explain higher NPAs in PSBs both during the post-crisis and pre-crisis phases as well as for the overall period but the same did not hold true for private sector banks in any of the phases or overall period. Larger size was found to lower NPAs for private sector banks particularly in pre-crisis period. Size however did not have any effect on NPAs in PSBs in any of the periods. A high Credit Deposit ratio can account for lower NPAs for PSBs during pre-crisis period but not so for private sector banks. Advances to sensitive sector have actually helped bring down the NPAs for PSBs during pre-crisis period probably due to over-cautiousness brought in by RBI through its restrictions.

The **fourth question** was about the possible impact of secured loans and priority sector lending on NPAs. At overall bank level, priority sector lending did influence NPAs but secured lending did not. However when the sample was decomposed into PSBs and Private sector banks, secured lending was found to lead to higher NPAs only for PSBs. The argument of priority sector directed lending worsening loan portfolio of PSBs did not hold true though it was found to worsen the loans of private sector banks.

To answer the **third question,** listed banks did not demonstrate an NPA behavior different from unlisted banks and the factors driving the NPAs were also similar in line with the previous findings for all banks.

The **fifth question** was about the effect of Macro-economic factors on NPAs. Factors like *GDP* slowdown, fall in stock prices, increase in interest rates and fall in debt creating inflows were indeed found to have played a very important role towards generating higher NPAs for banks during the study period. However bank specific variables put together could explain the variation

in NPAs better than macro-economic variables (expressed in higher overall R square in the model capturing bank level factors).

The **sixth question** on corporate governance was taken up in a separate chapter (chapter IV). The results at the overall bank level show that ownership by 'foreign institutional investors', 'Average percentage of meetings attended by the directors' and 'Board Size' did play a significant role in bringing down the level of NPAs in banks. Percentage of independent Directors was however found to have an unexpected positive co-efficient though at 10% level of significance. Block-holders average holdings and CEO-Chairman duality were not found to have any influence on NPA levels. On breaking the sample into PSBs and Private Banks, however reflects board size helped reduce NPAs for PSBs while FIIs help reduce NPAs for private banks. Analysis based on pre-crisis and post crisis phases also brought forward some insightful results. Foreign institutional investors played a very significant governance role in bringing the NPA levels down for all bank groups in both the pre-crisis or post-crisis periods.

Block-holders, effectively the government ownership had a favourable role in PSBs in keeping the NPAs low during the post-crisis phase. NPAs in private sector banks however did not go up due to ownership concentration in either of the periods. But block holders on the other hand help keep NPAs under check for old private banks. Diligence of directors expressed in their attendance had some role in reducing NPAs in PSBs during pre-crisis but during post-crisis a similar role was assumed by independence of directors instead. CEO-Chairman duality led to increase in NPA levels for PSBs during pre-crisis phase and increase in NPAs for old private sector banks in both the phases. So banks should avoid such duality in order to bring better governance.

The **seventh question** on effectiveness of recovery channels was discussed in Chapter V. Reduction of NPAs was found to experience weakness in post-crisis years particularly for PSBs. The reductions were dominated by write-offs and restructurings. NPA recovery through channels like Lok Adalats, DRTs, & SARFAESI were examined for a decade. Lok Adalats were the most popular recovery mechanism in terms of number of cases. The use of all the three mechanisms increased significantly in post-crisis years versus pre-crisis years, in terms of 'number of cases involved' in the recovery process. However, if one looks at the amount recovered, SARFAESI is found to have played the most important role by helping banks recover a sum of Rs 276 billion during pre-crisis years (2005 to 2008) which increased significantly to a sum of Rs 646 billion during 2009 to 2013. 'NPAs recovered as a percentage of amount involved' was higher in pre-crisis years than in the post-crisis years. The effectiveness of recovery declined significantly for all the three mechanisms. In the post crisis years, SARFAESI was found to be most effective mechanism among all the three alternatives available for recovering NPAs.

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