



BANK OF ZAMBIA

OFFICE OF THE DEPUTY GOVERNOR - ADMINISTRATION

BoZ/DGA/exe/np

21st November 2011

The Chief Executive Officer
Indian Institute of Banking & Finance
The Arcade, World Trade Centre
2 Floor, Tower 4 Cuffe Parade
Mumbai – 400 005
INDIA

Dear Sir

COURSES OFFERED BY THE INSTITUTE

We write to acknowledge with thanks, receipt of your letter and the books prescribed for level II CAIIB examination offered by the Indian Institute of Banking & Finance (IIBF).

The Bank of Zambia is impressed by your great achievements as the premier institute in banking and finance education in India and beyond. We also note the various initiatives that you are pursuing and e-learning in particular.

Bank of Zambia is committed to supporting the partnership between Zambia Institute of Banking and Financial Services (ZIBFS) and the IIBF in the area of banking education and training for our mutual benefit.

We look forward to collaboration between the two institutions.

Yours faithfully

Dr Tukiya Kankasa-Mabula

DEPUTY GOVERNOR – ADMINISTRATION

cc: Deputy Governor – Operations
Acting Director – Human Resources